SharkFest '19 Europe

Troubleshooting WLANs (Part 1)

Layer 1 & 2 Analysis Using Wireshark,
Wi-Spy & Other Tools

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- Network Analysis & Troubleshooting
- Protocol Trainings TCP/IP, WLAN, VoIP, IPv6
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- Wireshark® Instructor since 2006
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The original "Sniffer"

Sniffer® has been registered as trademark in 1989

- First **Network General Sniffer** in Switzerland
- Bought 1988 by Swissair airline to analyse **Token-Ring**
- Compaq Portable, DOS Version 1.30 / 256 KByte Capture Buffer
- Price US $ 30'000 (and more for each decoder)
- No trainings available (Sniffer University started in 1997)

Session One

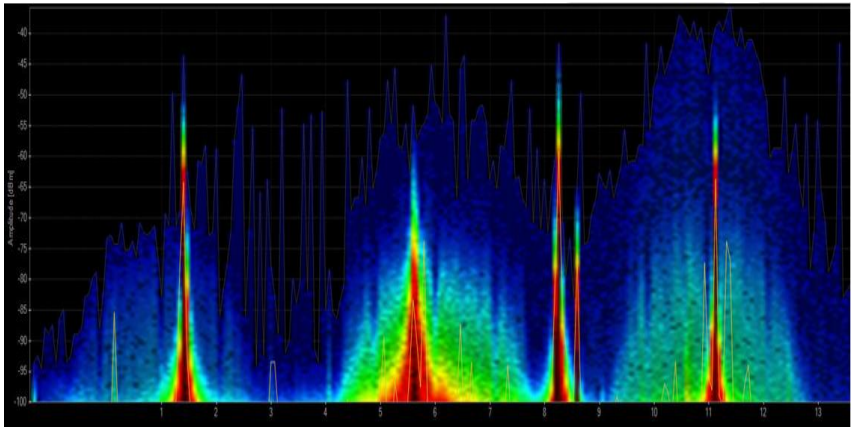
- Analysing Layer 1 (Physical Access) with Spectrum Analyser
- Use case: Finding the source interfering with a WLAN
- Wi-Fi Scanners: Free tools, their functions and limitations
- Analysing Layer 2: Capturing Wi-Fi packets with built in WLAN cards
- Using the Radiotap and PPI pseudo-header information
- Wi-Fi Access Control with CSMA/CA
- Capturing multiple Wi-Fi channels (for analysing roaming problems)

Session Two

- WLAN Layer 2 Analysis using 802.11 Mgmt. & Control frames
- The four different IEEE 802.11 Frame Formats
- WiFi Data Transmission & Retransmission
- Management Frames: Beacon, Probe Request & Response
- Management Frames: Authentication & Association
- Control Frames: Request to Send / Clear to Send
- Decrypting WEP, WPA & WPA2 PSK
- Use case: Isolating a Client roaming problem
- Analysing 802.11n/ac Frame Aggregation A-MSDU & A-MPDU

Troubleshooting WLANs comprises Layer 1 and Layer 2

Troubleshooting wireless networks is a demanding task and requires detailed understanding of important functions on layer 1 and 2 !

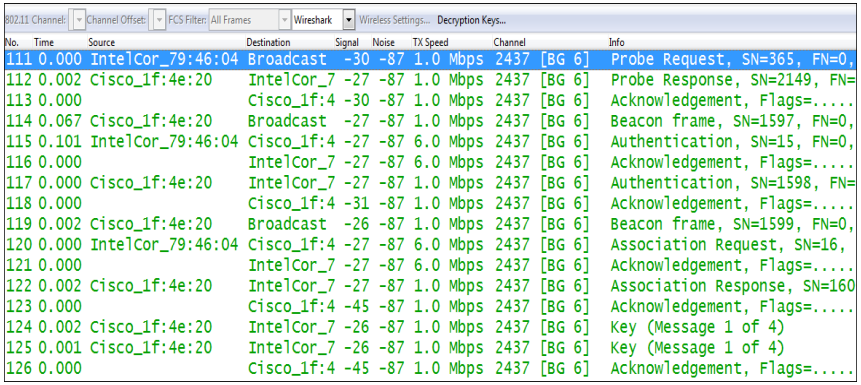


Layer 1 - Physical Access

FH, DSSS, OFDM, coding, modulation, bands, channels, frequencies, noise, signal strength, interferences etc.

Clients: WiFi and non-WiFi devices like surveillance cameras, remote control, microwave, health gadgets etc.

Tools: Spectrum Analyser (e.g. Wi-Spy)



No.	Time	Source	Destination	Signal	Noise	TX Speed	Channel	Info
111	0.000	IntelCor_79:46:04	Broadcast	-30	-87	1.0 Mbps	2437 [BG 6]	Probe Request, SN=365, FN=0,
112	0.002	Cisco_1f:4e:20	IntelCor_7	-27	-87	1.0 Mbps	2437 [BG 6]	Probe Response, SN=2149, FN=
113	0.000		Cisco_1f:4	-30	-87	1.0 Mbps	2437 [BG 6]	Acknowledgement, Flags=.....
114	0.067	Cisco_1f:4e:20	Broadcast	-27	-87	1.0 Mbps	2437 [BG 6]	Beacon frame, SN=1597, FN=0,
115	0.101	IntelCor_79:46:04	Cisco_1f:4	-27	-87	6.0 Mbps	2437 [BG 6]	Authentication, SN=15, FN=0,
116	0.000		IntelCor_7	-27	-87	6.0 Mbps	2437 [BG 6]	Acknowledgement, Flags=.....
117	0.000	Cisco_1f:4e:20	IntelCor_7	-27	-87	1.0 Mbps	2437 [BG 6]	Authentication, SN=1598, FN=
118	0.000		Cisco_1f:4	-31	-87	1.0 Mbps	2437 [BG 6]	Acknowledgement, Flags=.....
119	0.002	Cisco_1f:4e:20	Broadcast	-26	-87	1.0 Mbps	2437 [BG 6]	Beacon frame, SN=1599, FN=0,
120	0.000	IntelCor_79:46:04	Cisco_1f:4	-27	-87	6.0 Mbps	2437 [BG 6]	Association Request, SN=16,
121	0.000		IntelCor_7	-27	-87	6.0 Mbps	2437 [BG 6]	Acknowledgement, Flags=.....
122	0.002	Cisco_1f:4e:20	IntelCor_7	-27	-87	1.0 Mbps	2437 [BG 6]	Association Response, SN=160
123	0.000		Cisco_1f:4	-45	-87	1.0 Mbps	2437 [BG 6]	Acknowledgement, Flags=.....
124	0.002	Cisco_1f:4e:20	IntelCor_7	-26	-87	1.0 Mbps	2437 [BG 6]	Key (Message 1 of 4)
125	0.001	Cisco_1f:4e:20	IntelCor_7	-26	-87	1.0 Mbps	2437 [BG 6]	Key (Message 1 of 4)
126	0.000		Cisco_1f:4	-45	-87	1.0 Mbps	2437 [BG 6]	Acknowledgement, Flags=.....

Layer 2 - Data Link Control

WiFi Standards 802.11 a/b/g/n/ac framing, management, access control, security, encryption etc.

Clients: WiFi compatible devices only

Tools: Wireshark, AirPcap, WaveXpert

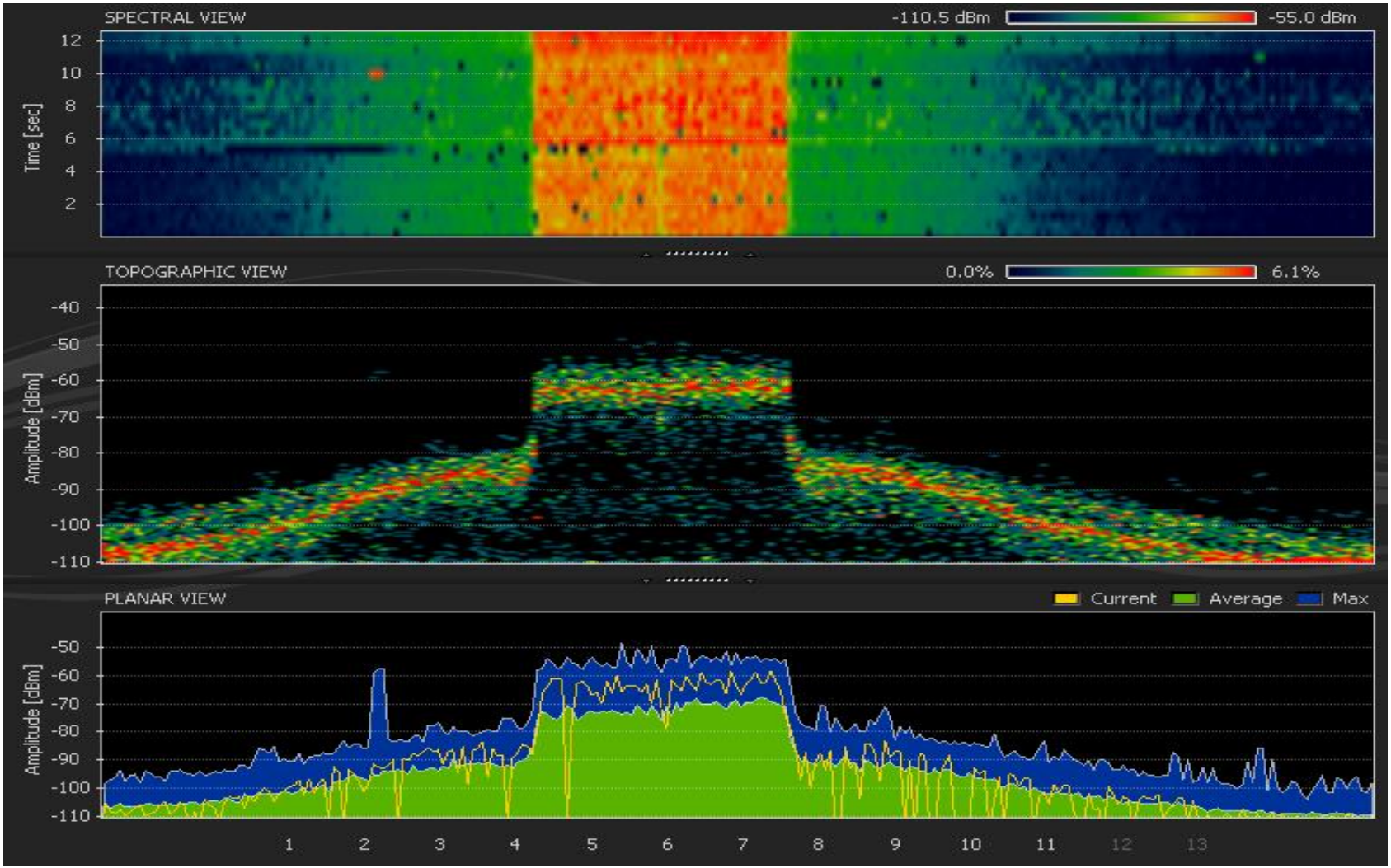
- WLAN Wi Fi devices are working in the 2.4 GHz ISM* and 5 GHz UNII** bands
- But both bands are free for any use, WiFi as well as non-WiFi devices
- Especially the 2.4 GHz band is often crowded with non-WiFi devices
- The only limitation is max. radiated power according to country regulations
- Non-WiFi clients use any kind of modulation and may interfere with WiFi
- Layer 2 tools like Wireshark can not detect non-WiFi devices
- Spectrum analyzers scan the bands and show shape and strength of all signals

Wi-Spy® DBx spectrum scanner and Chanalizer® software displays and records all layer 1 signals in both 2.4 GHz and 5 GHz bands.

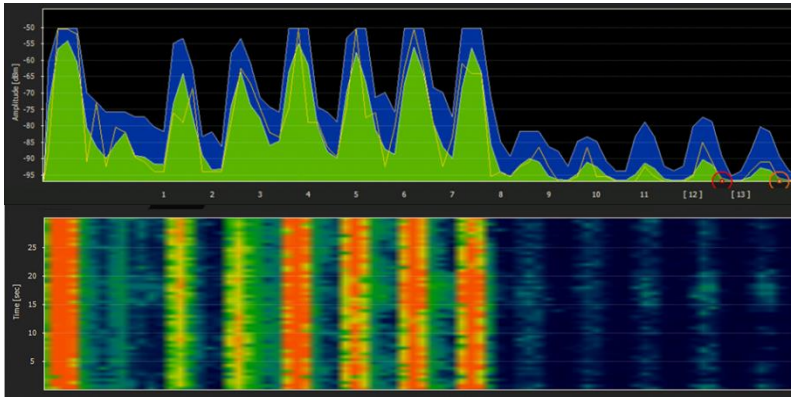
www.metageek.com

* ISM Industrial, Scientific and Medical
**UNII Unlicensed National Information Infrastructure

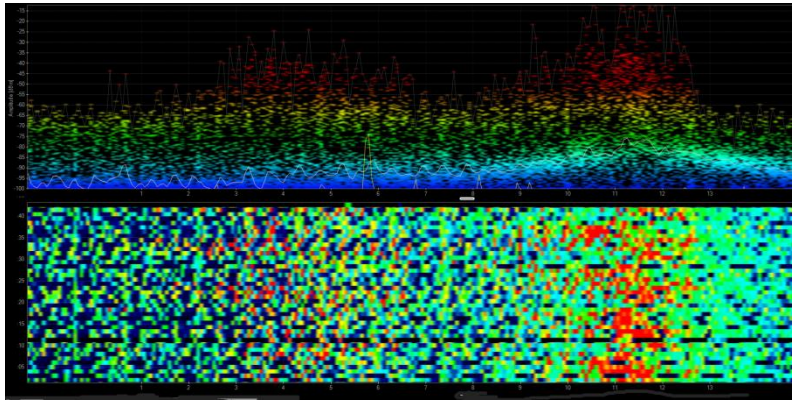
WiFi Device Signature in 2.4 GHz Band



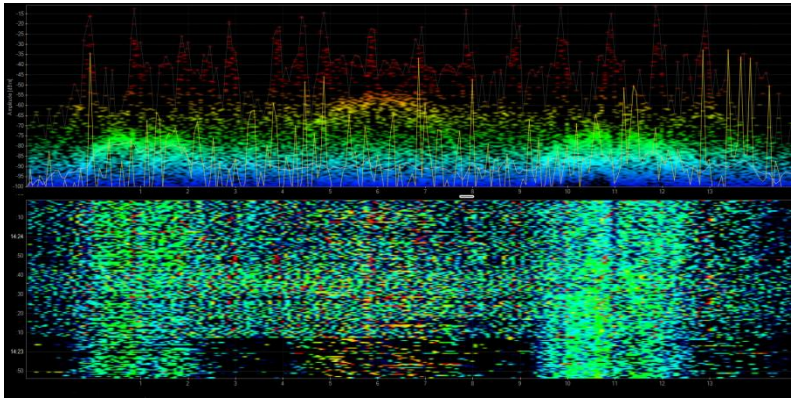
Non-WiFi Device Signatures in 2.4 GHz Band



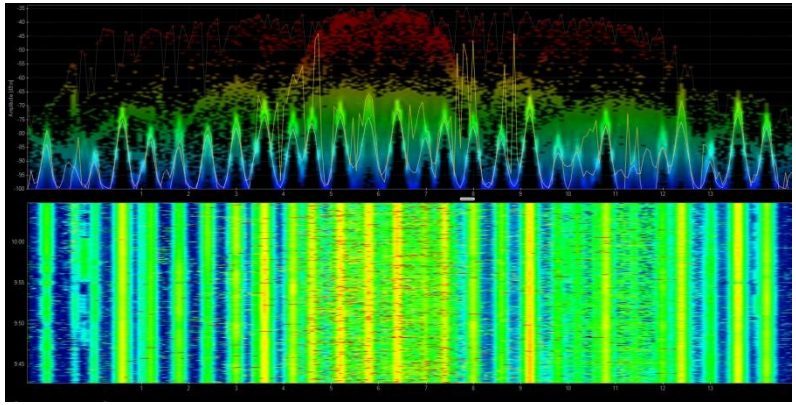
Home trainers in a fitness center



Microwave oven

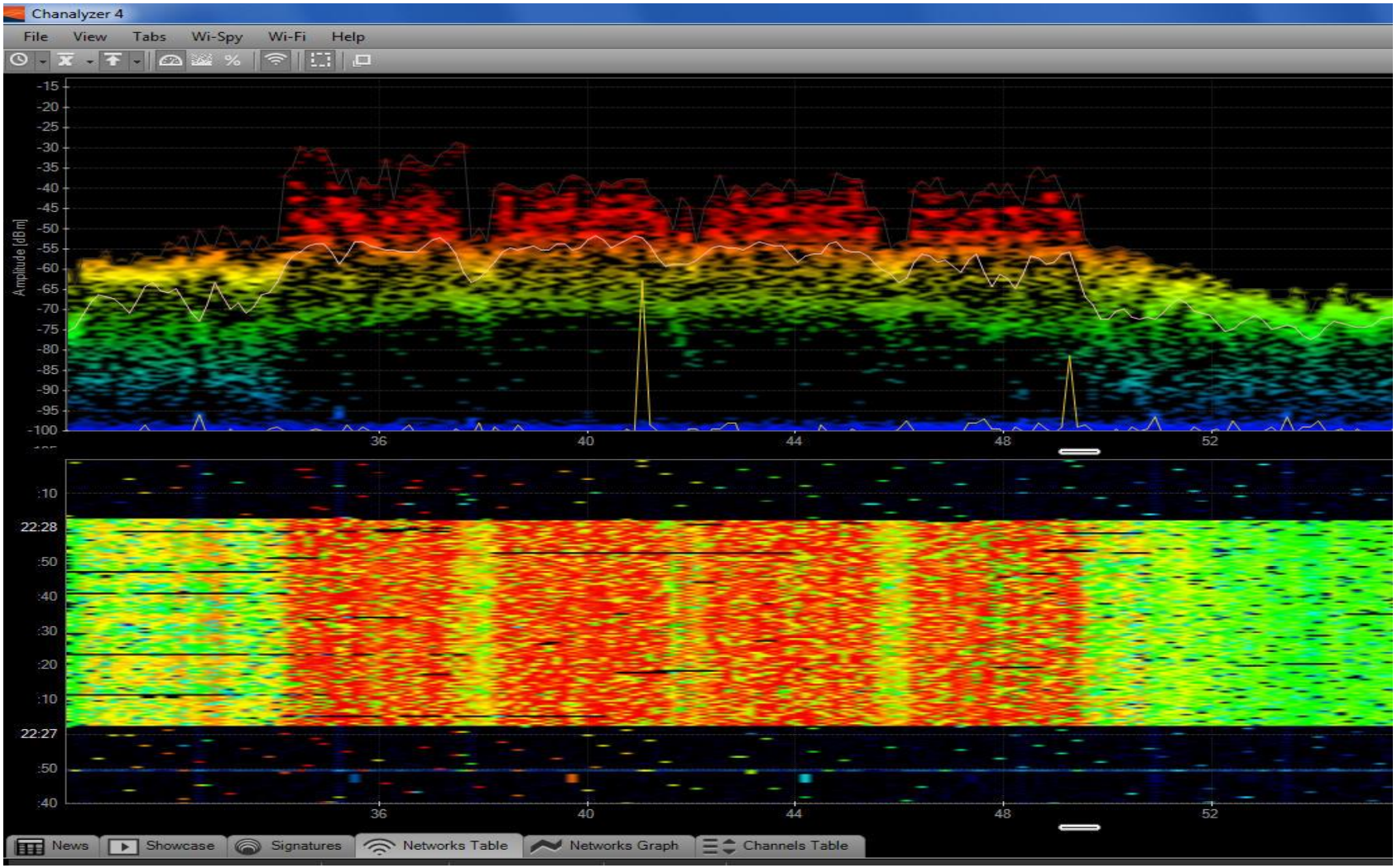


Remote control of model airplanes



Wireless guitar

WiFi 802.11ac with four bonded channels in 5MHz Band

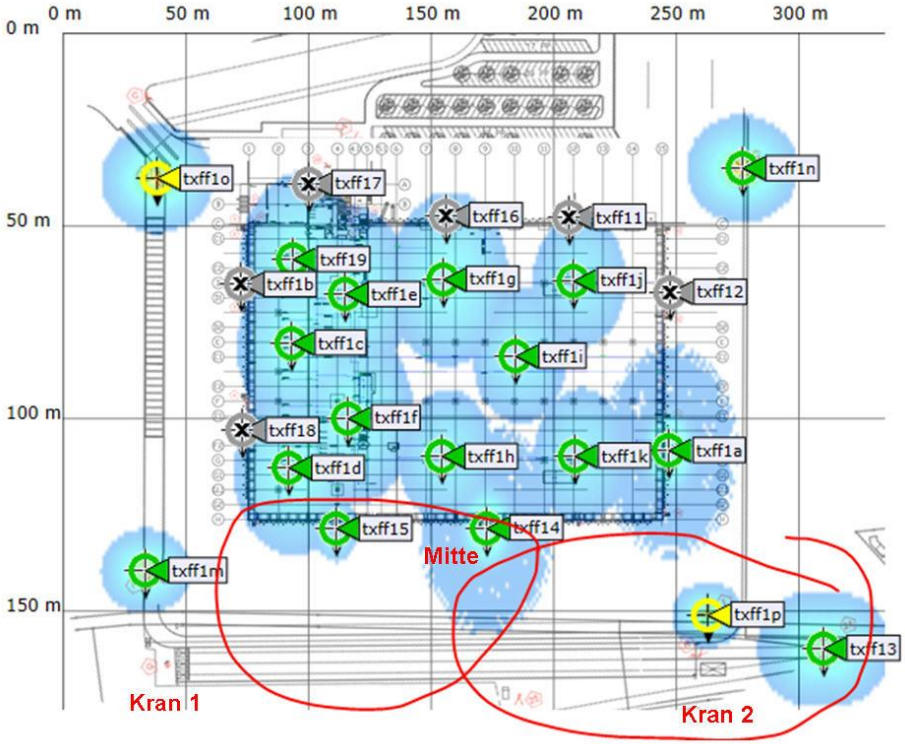


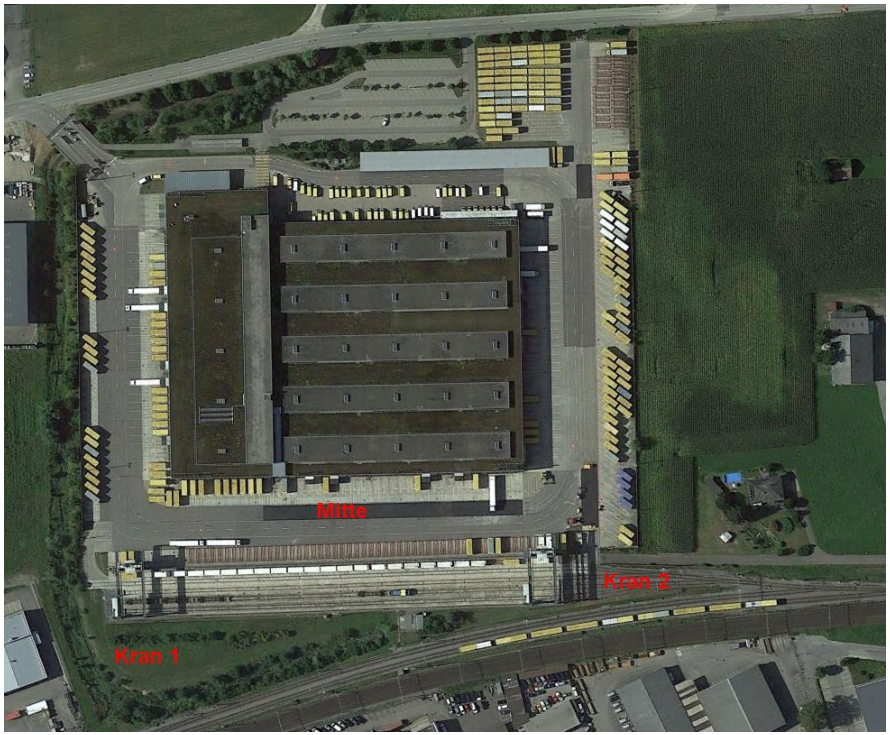
LIVE DEMONSTRATION
WI-SPY & CHANALYZER

- Large logistic enterprise, fully depending on WLAN for day-to-day operations
- Two container cranes to load/unload trains require WLAN connections

WLAN Layer 1 Analysis (Case one)

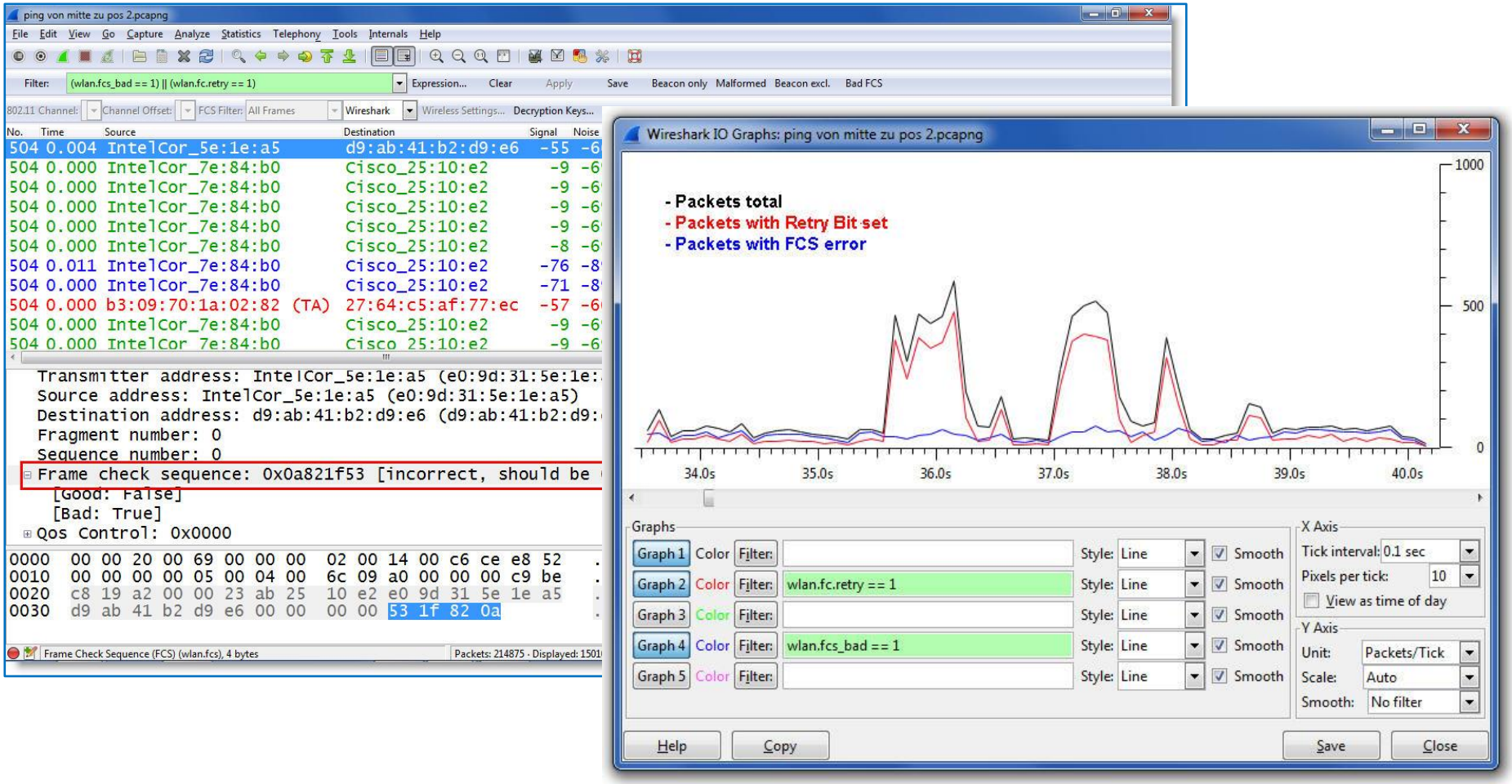
- User complain about log-in timeouts and disconnections during operations
- Crane #2 is hardly usable due to unreliable WLAN connection
- Tech-Support has already changed WiFi channels and added additional AP





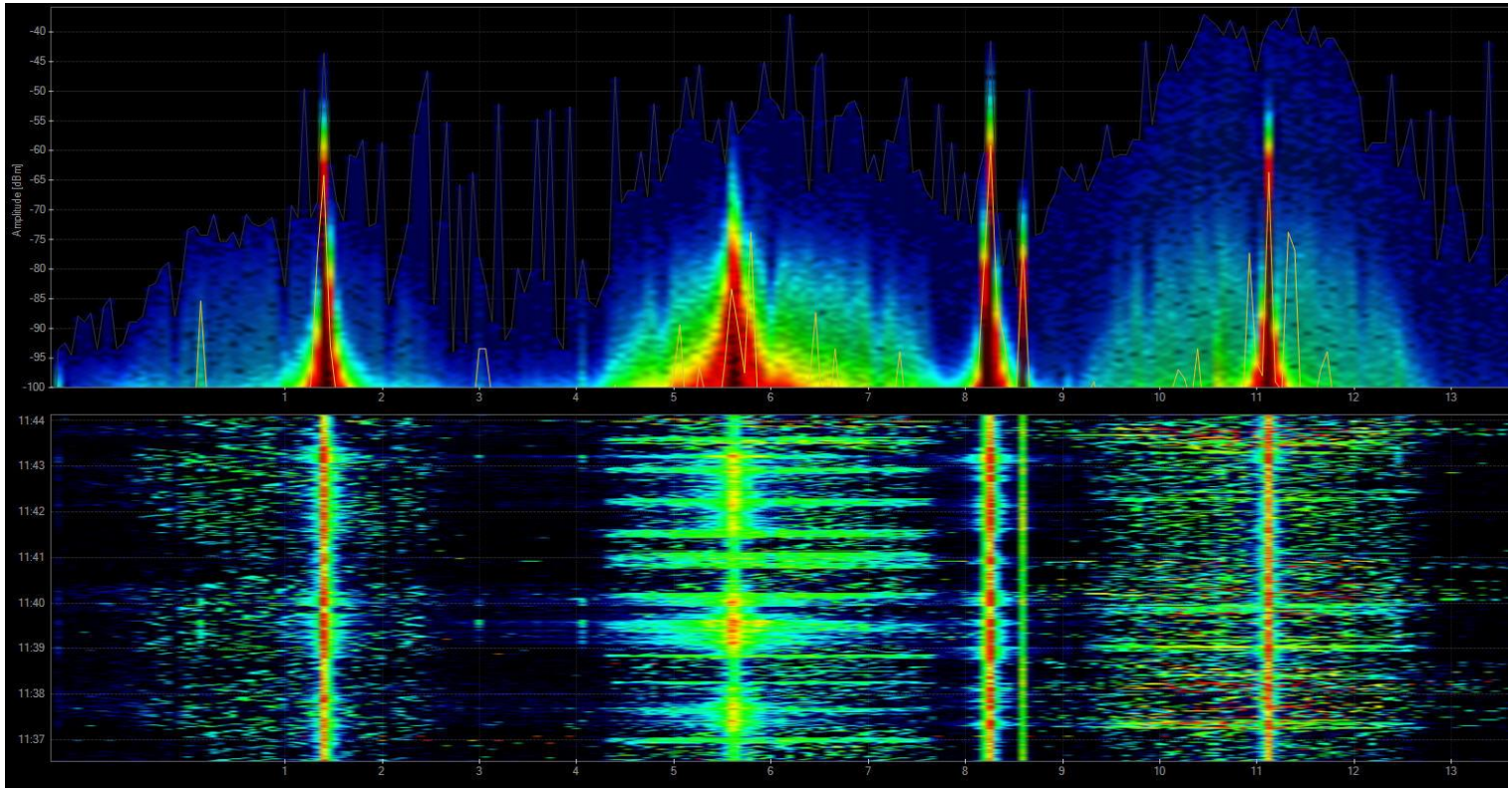
WLAN Layer 1 Analysis (Case one)

- Starting with layer 2 analysis near crane #2 in channels 1, 6, and 11
- Wireshark shows up to 70% of frames with bad FCS or the Retry Flag set



WLAN Layer 1 Analysis (Case one)

- Continuing with layer 1 analysis near crane #2 in 2.4 GHz band
- Strong interference with a non-WiFi signals on all three channels detected



- Signal source is outside of customers campus' → Swiss radio authority informed
- If this transmitting power is within legal limits → Change to 5 GHz band required

WLAN Layer 1 Analysis (Case one)

- Swiss radio authority (BAKOM) scanned the 2.4 GHz band with their own tool
- They detected a strongly interfering signal caused by a railway induction loop

BAKOM scan result

Traffic monitoring induction loop

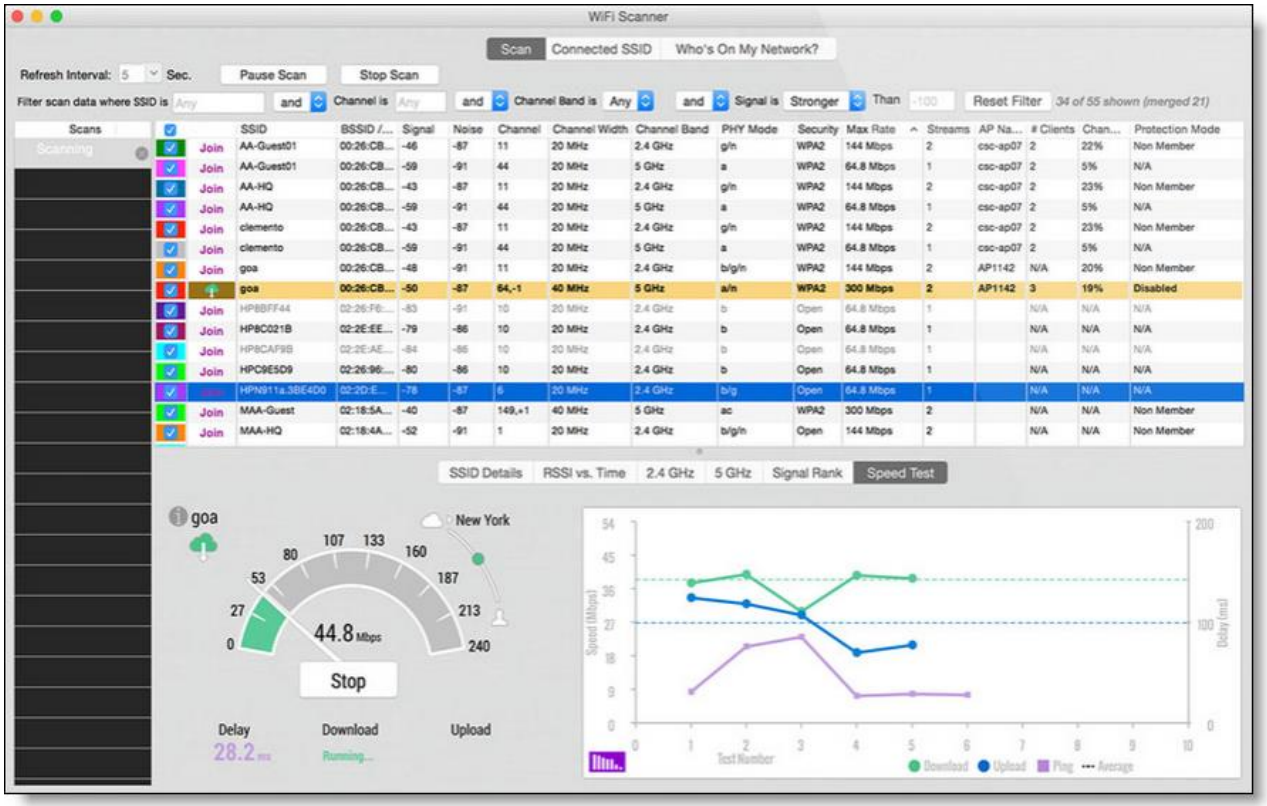
WiFi Scanners (just a few popular ones)

	Acrylic WiFi scanner	www.acrylicwifi.com
	Ekahau HeatMapper	www.ekahau.com
	inSSIDer	www.metageek.com
	NetStumbler	www.netstumbler.com
	Wifi Analyzer (Android)	play.google.com
	WifiInfoView	www.nirsoft.net
	WifiScanner	wifiscanner.sourceforge.net
	Wifi Scanner (MacOS)	www.apple.com/mac/

Remark: Apple IOS (iPhone/iPad) has locked direct access to the WiFi interface for stability and other unknown reasons. Jailbreak is required to install and run WiFi Scanner apps on these devices.

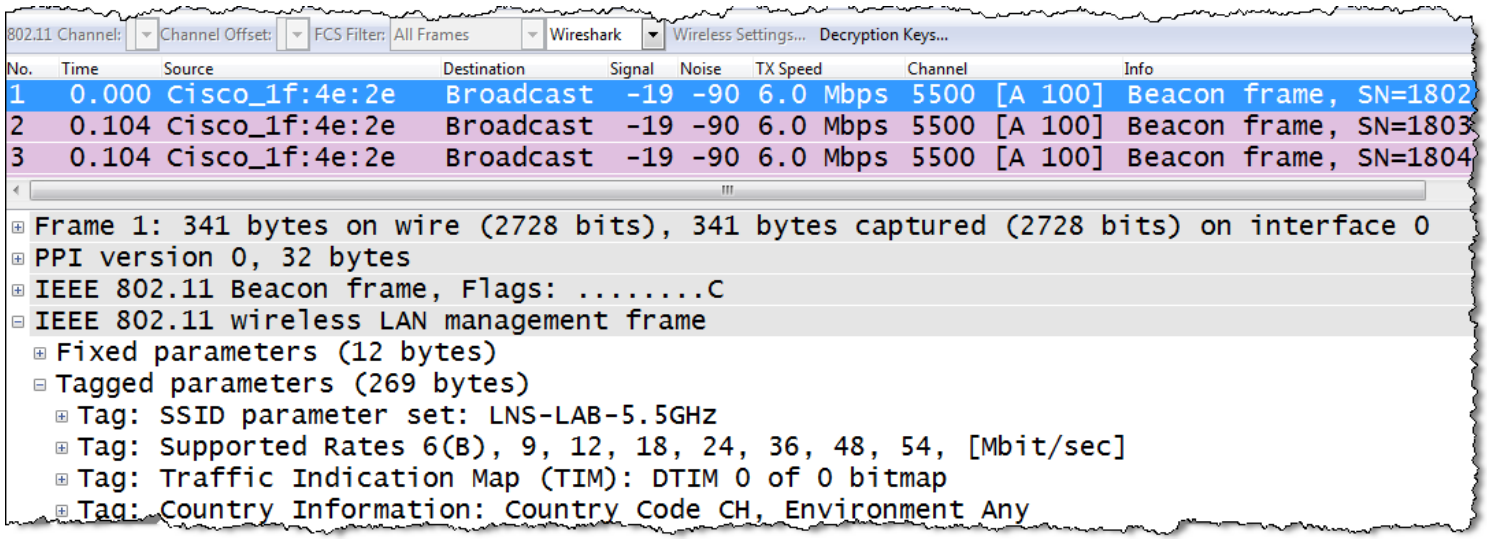
WiFi Scanners

- WiFi scanners show you available access points with lots of information like SSID, channel no, channel width, max. rate, security mode etc.
- Some tools are able to perform throughput simulations
- No adapter required, WiFi scanners are using internal WLAN cards

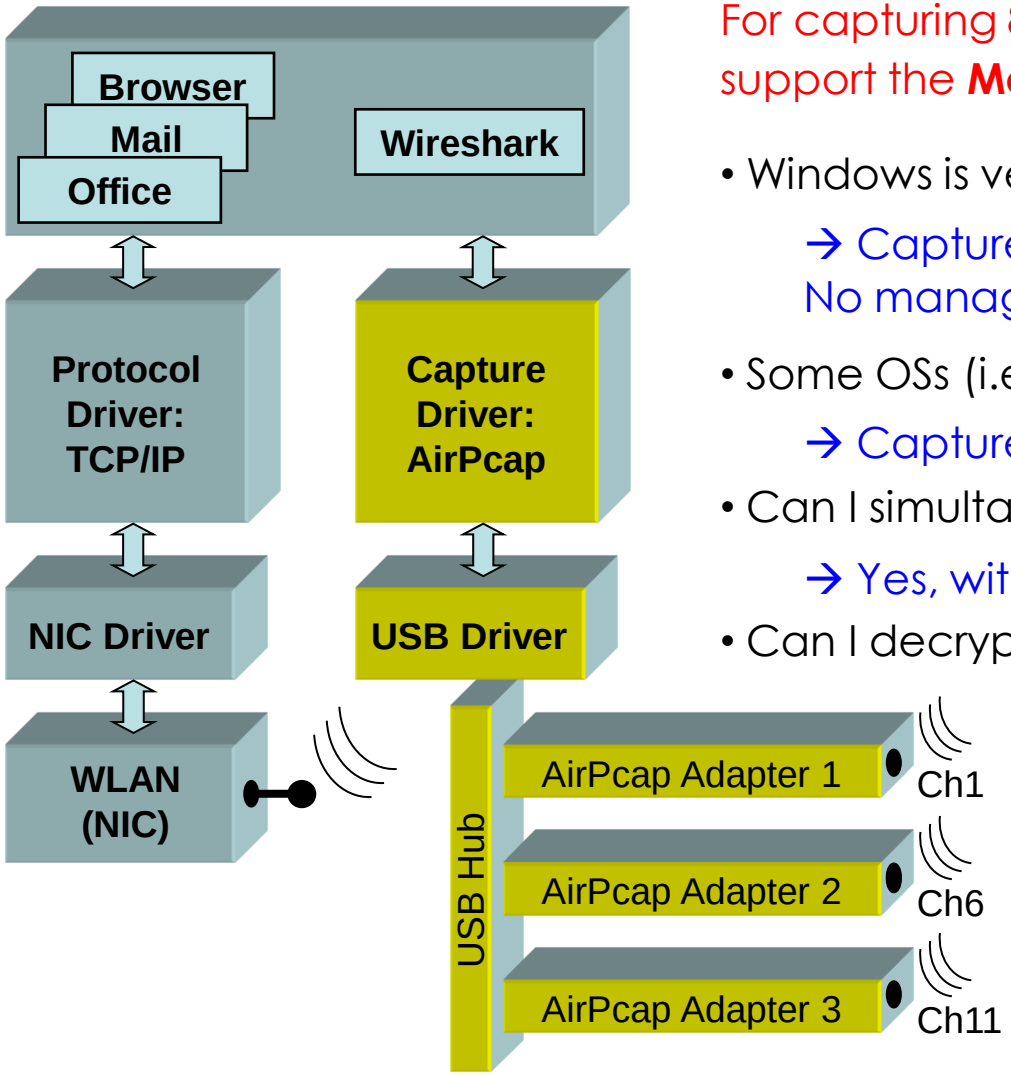


All these tools have the following limitations in common:

- Scanning on layer 2, therefore only WiFi devices can be detected
- Non-802.11 sources like surveillance cameras etc. are invisible
- WiFi scanners read data from Beacon and other management frames



WiFi Scanners will not provide any information if Beacon frames interfere with non 802.11 devices on layer 1!



For capturing 802.11 traffic the **WLAN NIC** needs to support the **Monitor Mode!** (HW & driver dependent)

- Windows is very limited here:

  → Captures only broadcasts & your own traffic
  No management/control frames, fake Ethernet

- Some OSs (i.e. MAC OS) support Monitor Mode

  → Captures all traffic and provides Radio Infos

- Can I simultaneously capture multiple channels?

  → Yes, with external hardware

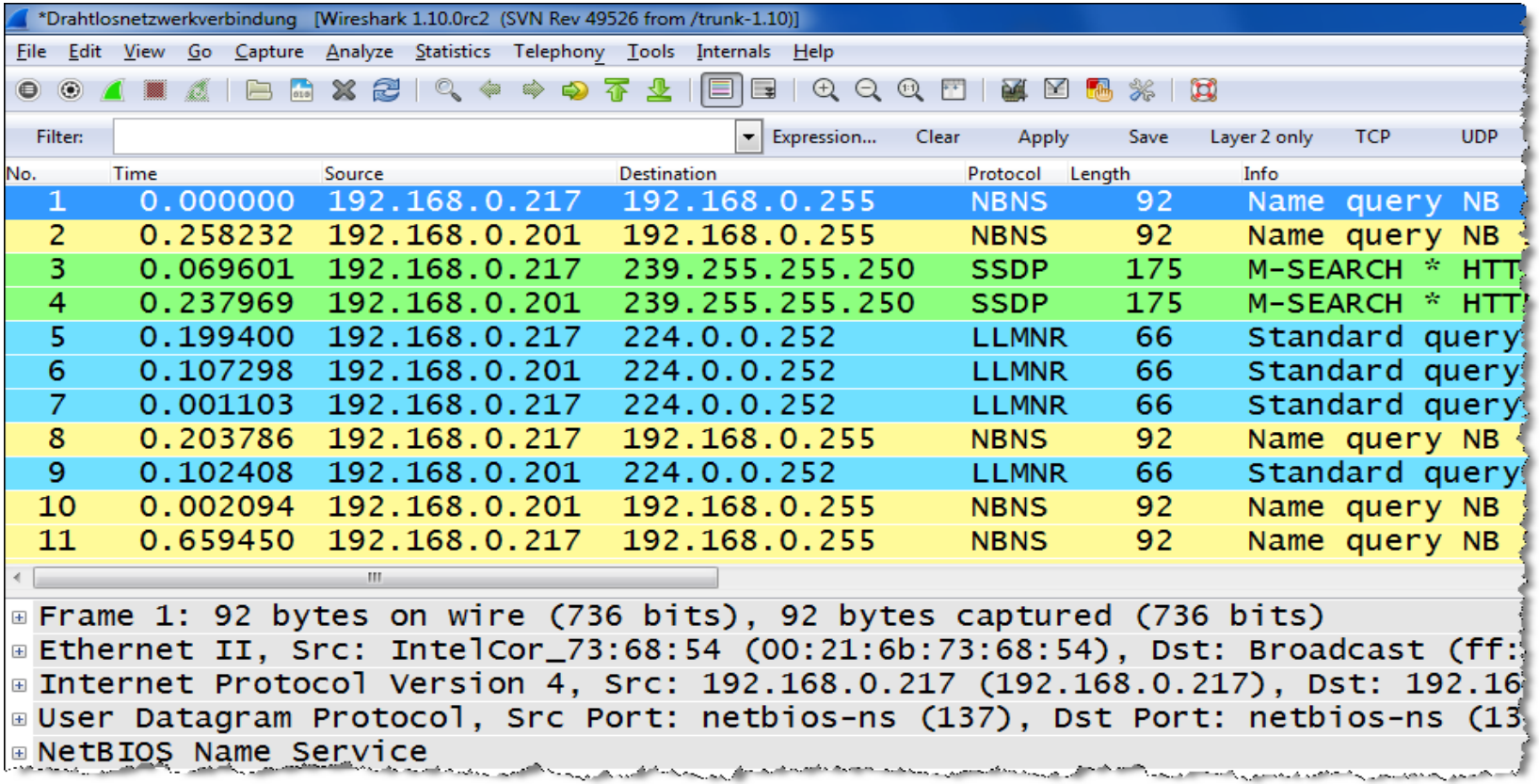
- Can I decrypt 802.11 data packets?

  → Yes, if shared keys are used, if the key is available and the key negotiation process is captured

More information:
wiki.wireshark.org/CaptureSetup/WLAN

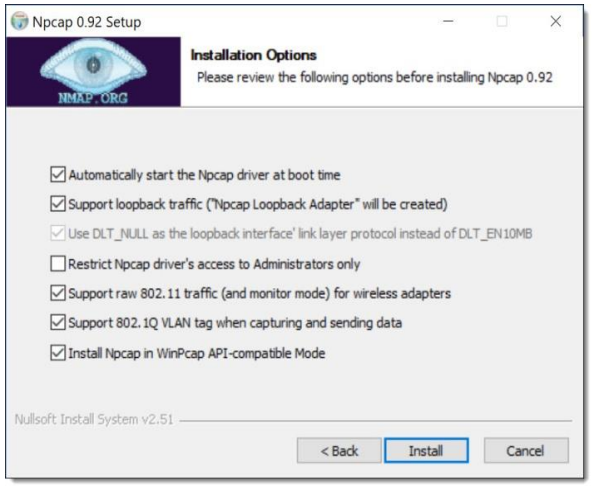
- WLAN NICs not supporting Monitor Mode may display faked Ethernet frames only
- Only Data frames, no Radio / WLAN header and no Mgmt. / Ctrl. Frames
- Only own traffic and broadcast frames are captured (no promiscuous mode)

→ These WLAN NICs are not suitable for Wi-Fi capturing and analysing!



Capturing 802.11 Packets (Links)

https://wiki.wireshark.org/CaptureSetup/WLAN



Windows:

- Npcap is an update of WinPcap using NDIS 6 and has many added features https://nmap.org/npcap/#download
- Instruction link: https://wiki.wireshark.org/CaptureSetup/WLAN#Starting_from_Windows_Vista:_Npcap

Linux:

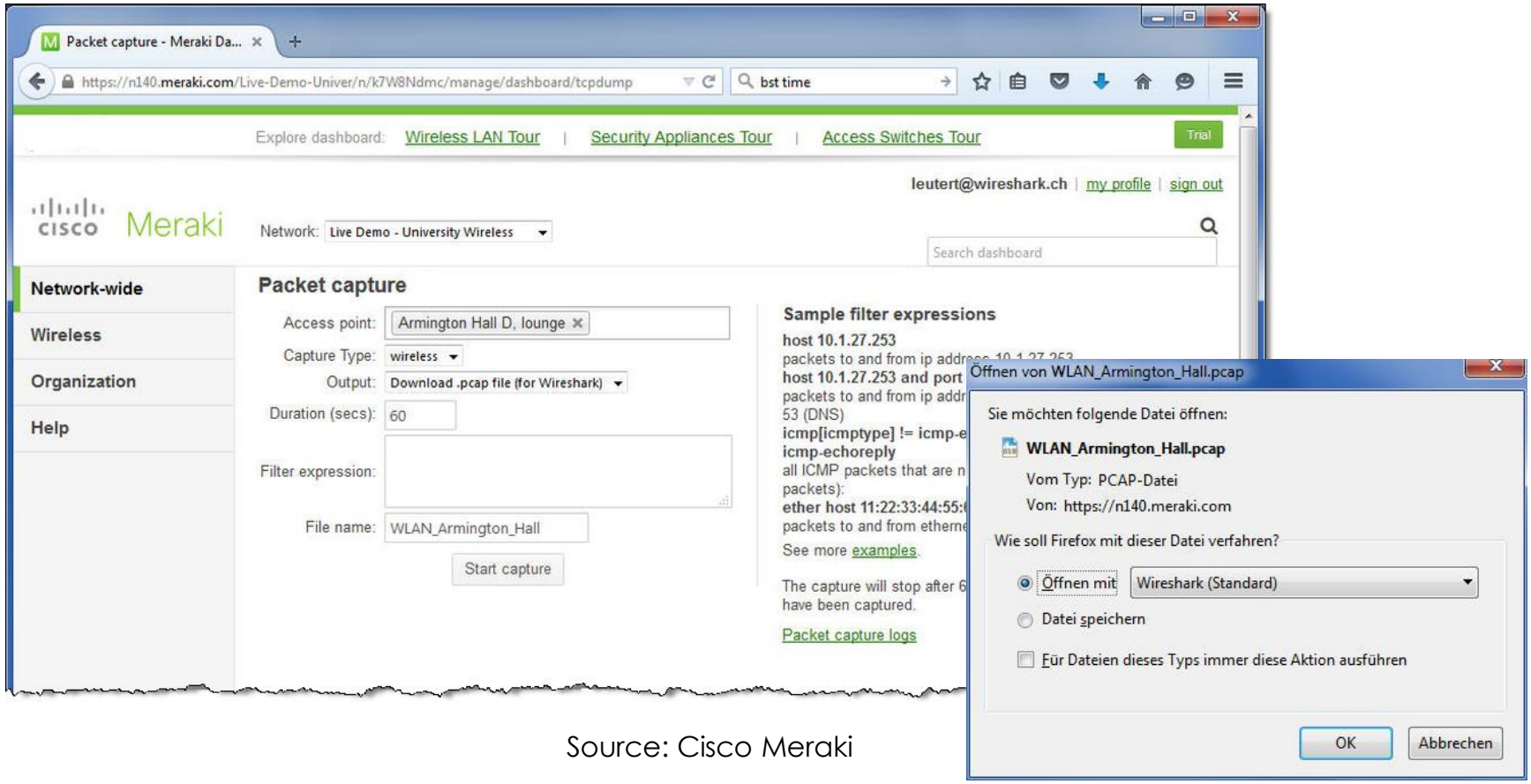
- Instruction link: https://wiki.wireshark.org/CaptureSetup/WLAN#Linux
- Existing Linux Wireless drivers: https://wireless.wiki.kernel.org/en/users/drivers

MAC OS:

- Instruction link: https://wiki.wireshark.org/CaptureSetup/WLAN#Mac_OS_X
- Free Airtool for Wireshark captures from Mac's built-in Wi-Fi adapter: https://www.adriangranados.com/apps/airtool

Most of newer Access Points offer remote controlled packet capture features

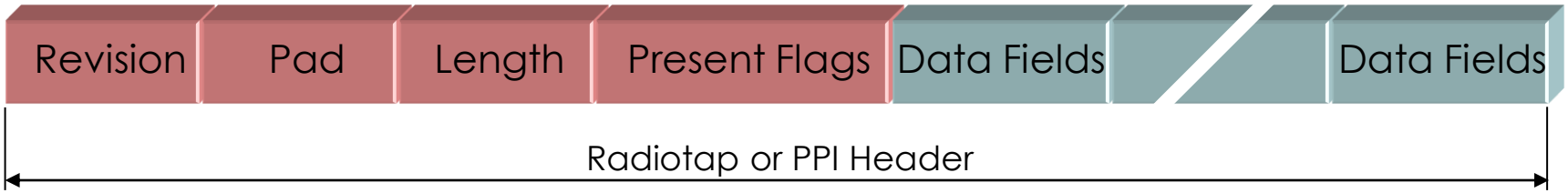
- Some allow capturing during operation, other must be put into monitor mode
- Even cloud controlled APs (i.e. Meraki) support capturing on wire- or wireless side



Source: Cisco Meraki

+

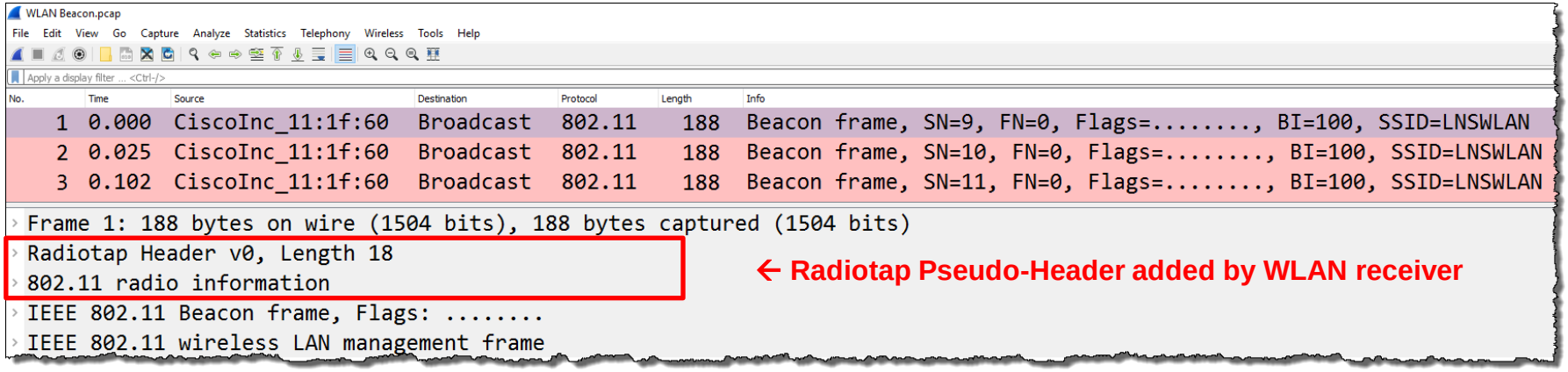
The Radiotap and PPI pseudo-header

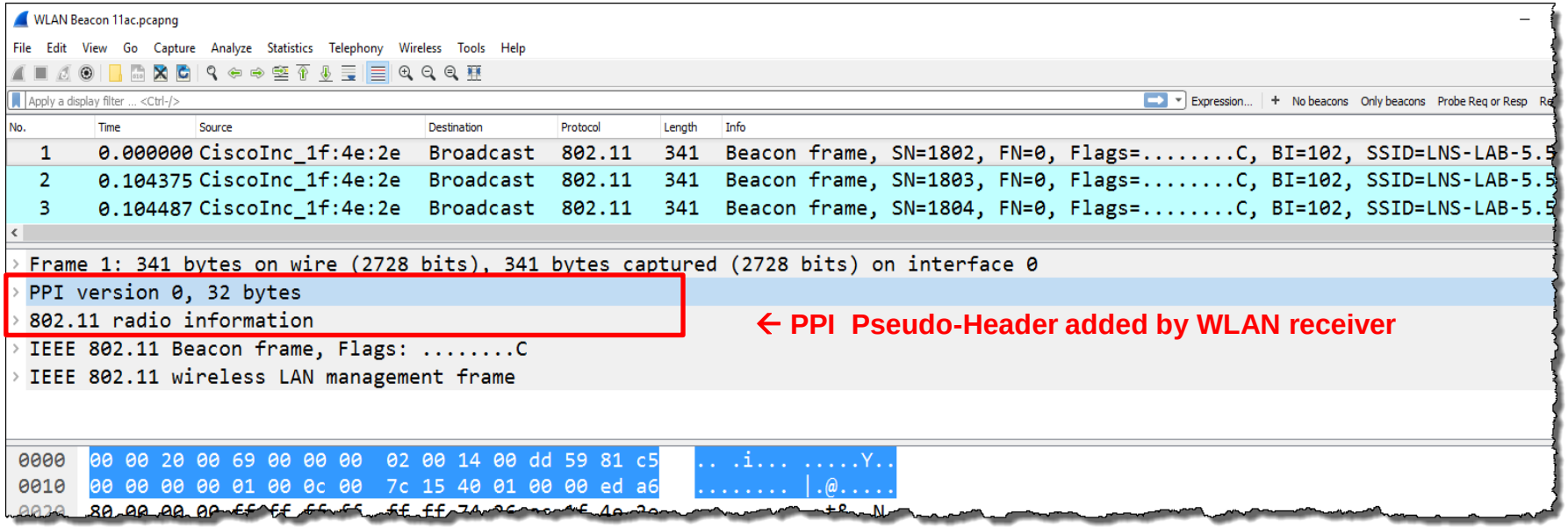


- The Radiotap or the PPI (Per Packet Information) are so called *Link-layer pseudo-headers* because they are not transmitted with the frame.
- They are added by the driver during reception and contain additional radio information about the incoming frame.
- Provides Receive Signal Strength, bit rate, channel number and other fields
- These fields can be used as columns in Wireshark and support troubleshooting
- Some drivers (i.e. MAC OS) offer a selection of different Link-layer headers, however, the Radiotap header is the most widely supported type.

More detailed information:
Radiotap: https://www.radiotap.org/
List of Pseudo-headers: https://www.adriangranados.com/blog/link-layer-header-types

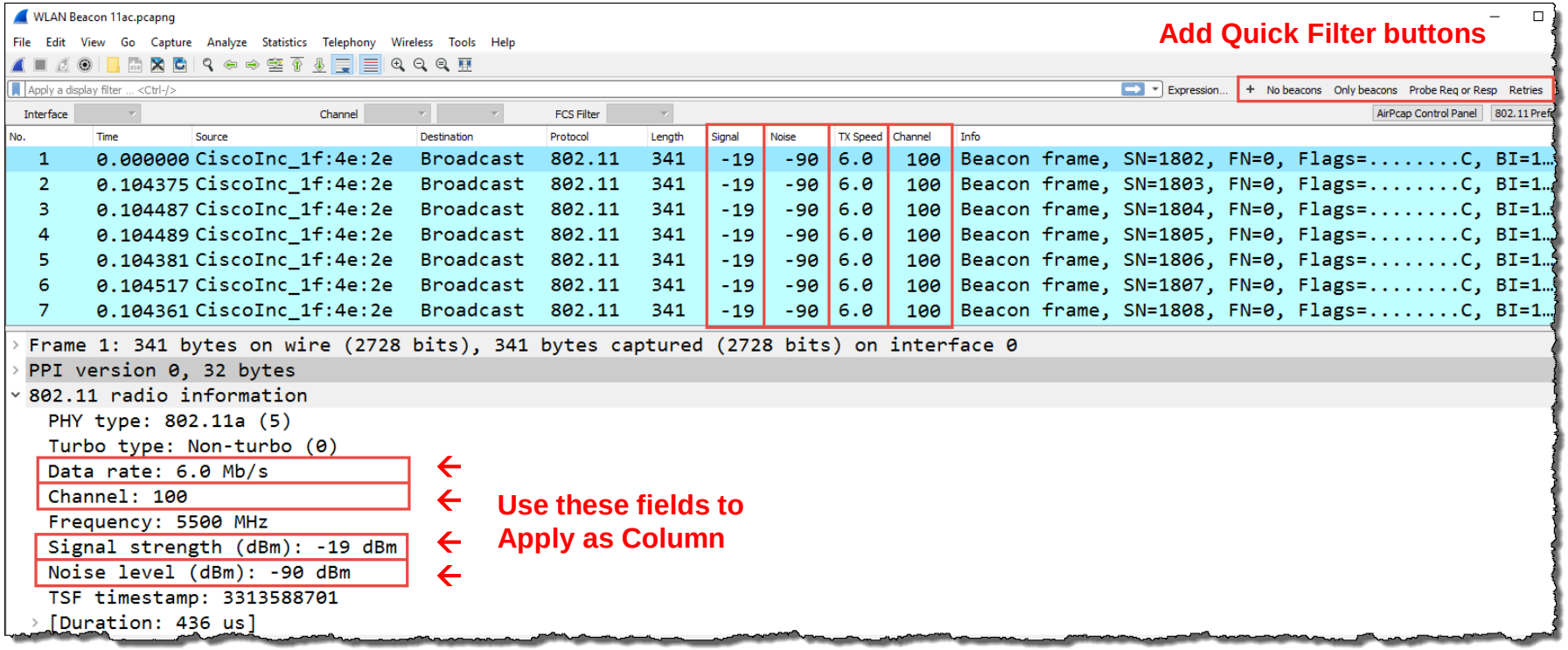
The Radiotap and PPI pseudo-header



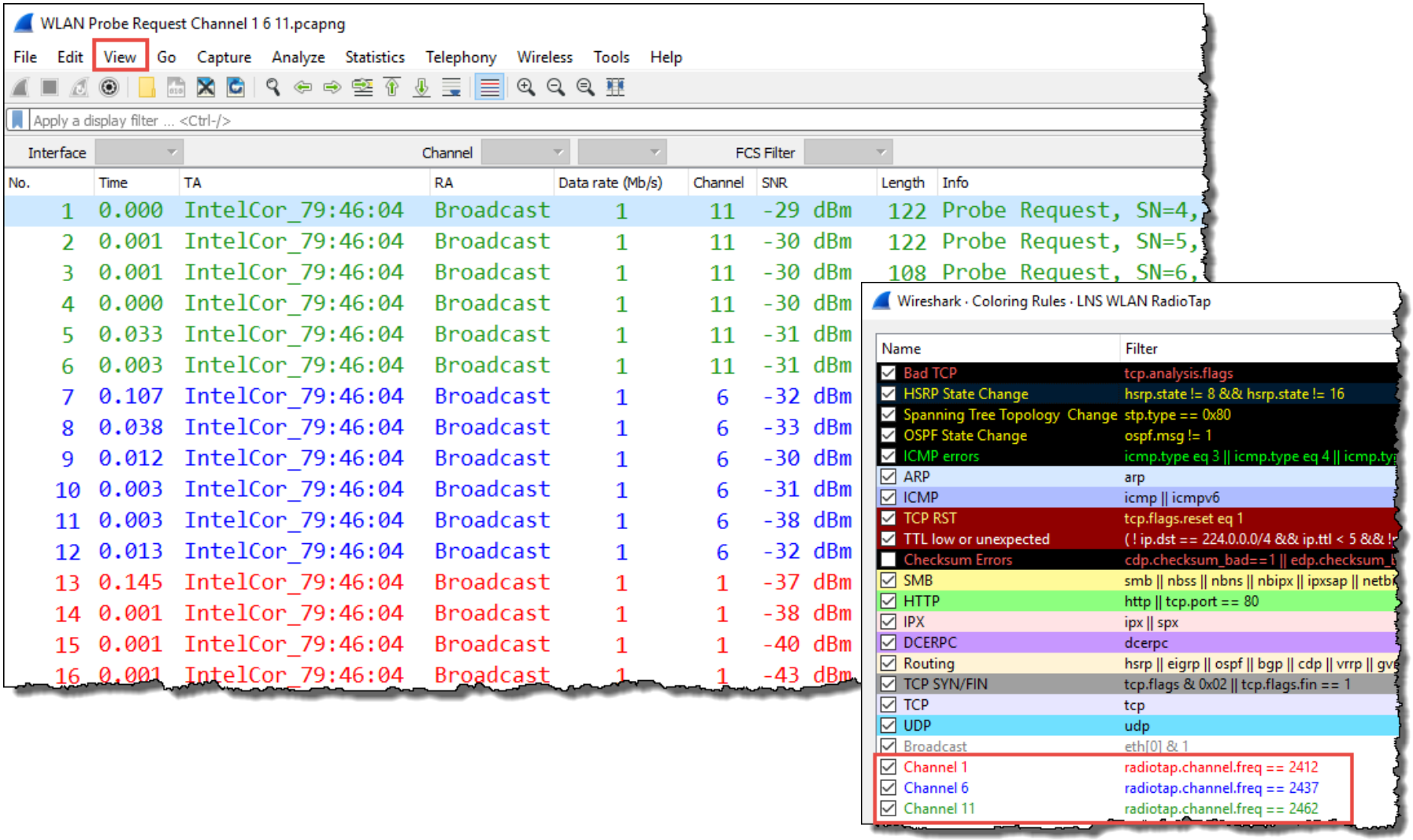


Customize Wireshark for WLAN analysis

- Create a Wireshark profile for WLAN settings
- Add columns with radio information values from the PPI header
- Add specific Quick Filter buttons with management & control frames



To add different channel colors select → View → Coloring Rules…



- In non-aggregation mode each packet is acknowledged individually
- The acknowledge frame follows immediately after each data frame
- The (single) acknowledge has no source address field

WLAN Data_01.pcap

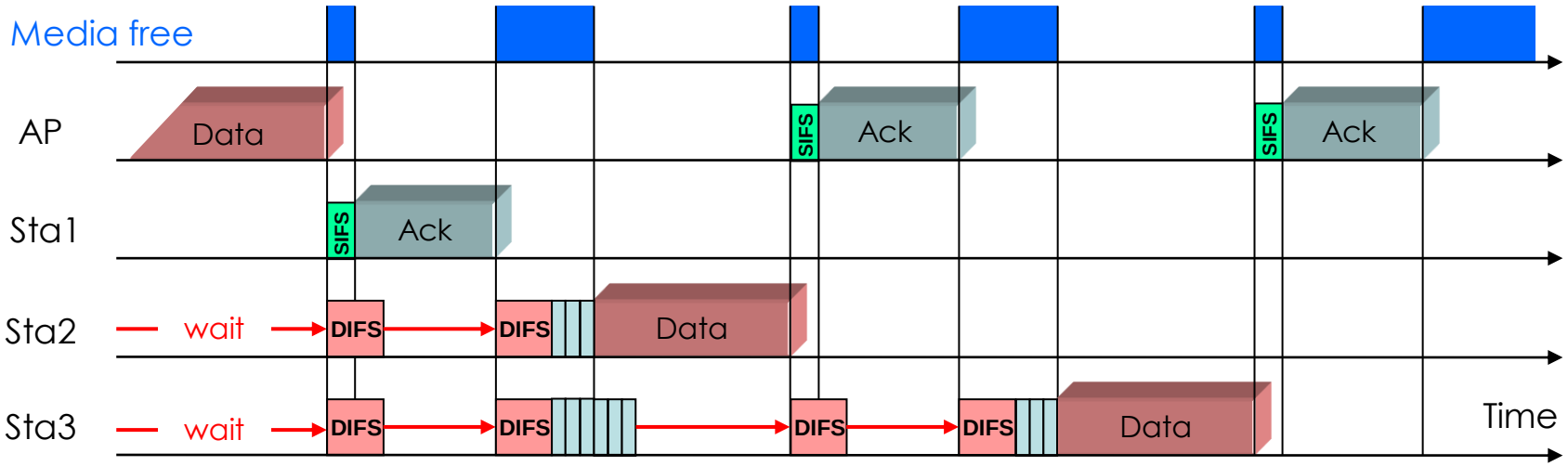
File Edit View Go Capture Analyze Statistics Telephony Wireless Tools Help

Apply a display filter ... <Ctrl-/> Expression...

No.	Time	TA	BSS Id	RA	Channel	Signal	Info
102	12.297582	Philips_45:7f:2f	00:0f:24:11:1f:60	D-Link_b7:e0:3e	1	61 dB	2461 → 80 [SYN] Seq=3679136830 W
103	12.297722			Philips_45:7f:2f (00:05:4e:45:7f:2f) (RA)	1	44 dB	Acknowledgement, Flags=.....C
104	12.322541	D-Link_b7:e0:3e	00:0f:24:11:1f:60	Philips_45:7f:2f	1	43 dB	80 → 2461 [SYN, ACK] Seq=1372112
105	12.322680			Cisco_11:1f:60 (00:0f:24:11:1f:60) (RA)	1	62 dB	Acknowledgement, Flags=.....C
106	12.322737	Philips_45:7f:2f	00:0f:24:11:1f:60	D-Link_b7:e0:3e	1	62 dB	2461 → 80 [ACK] Seq=3679136831 A
107	12.322791			Philips_45:7f:2f (00:05:4e:45:7f:2f) (RA)	1	44 dB	Acknowledgement, Flags=.....C
108	12.325149	Philips_45:7f:2f	00:0f:24:11:1f:60	D-Link_b7:e0:3e	1	62 dB	GET / HTTP/1.1
109	12.325265			Philips_45:7f:2f (00:05:4e:45:7f:2f) (RA)	1	44 dB	Acknowledgement, Flags=.....C
110	12.361280	D-Link_b7:e0:3e	00:0f:24:11:1f:60	Philips_45:7f:2f	1	43 dB	80 → 2461 [ACK] Seq=1372112070 A
111	12.361363			Cisco_11:1f:60 (00:0f:24:11:1f:60) (RA)	1	62 dB	Acknowledgement, Flags=.....C
112	12.362531	D-Link_b7:e0:3e	00:0f:24:11:1f:60	Philips_45:7f:2f	1	43 dB	HTTP/1.1 304 Not Modified
113	12.362591			Cisco_11:1f:60 (00:0f:24:11:1f:60) (RA)	1	62 dB	Acknowledgement, Flags=.....C
114	12.483658	Philips_45:7f:2f	00:0f:24:11:1f:60	D-Link_b7:e0:3e	1	61 dB	2461 → 80 [ACK] Seq=3679137153 A
115	12.483740			Philips_45:7f:2f (00:05:4e:45:7f:2f) (RA)	1	44 dB	Acknowledgement, Flags=.....C
116	12.614924	Philips_45:7f:2f	00:0f:24:11:1f:60	Cisco_11:1f:60	1	61 dB	Null function (No data), SN=33,
117	12.615029			Philips_45:7f:2f (00:05:4e:45:7f:2f) (RA)	1	43 dB	Acknowledgement, Flags=.....C
118	12.769328	Philips_45:7f:2f	00:0f:24:11:1f:60	Cisco_11:1f:60	1	62 dB	Null function (No data), SN=34,
119	12.769466			Philips_45:7f:2f (00:05:4e:45:7f:2f) (RA)	1	44 dB	Acknowledgement, Flags=.....C

CSMA/CA offers different Inter Frame Spaces (IFS) to control media access:

SIFS (Short Inter Frame Space)	802.11b/g = 10 µs 802.11a = 16 µs
DIFS (DCF Inter Frame Space) (2x Slot time + SIFS)	802.11b=50µs 802.11g=28µs 802.11a=34µs
Slot Time 802.11b = 20 µs (max. 31x)	**Short Slot Time** 802.11a/g = 9 µs (max. 15x)



- Stations can send anytime if media is free but holds back if media is busy.
- If air becomes free, stations are waiting DIFS and a random number of Slot Times before sending
- Receiving stations verify Frame Check Sequence, if OK are sending ACK after SIFS

Wi-Fi basic features:

- Each radio cell is a shared media and is controlled by an Access Point (AP)
- A radio cell access is controlled by managements and control frames
- A mobile client can be associated with only one AP at the time
- Standard channel width is 20 MHz, channels should not overlap
- 802.11n/ac supports bonding of adjacent channels to 40/80/160 MHz width
- A mobile client can change to other AP with the same SSID (seamless roaming)
- Following a roaming client requires capturing in multiple channels simultaneously

AirPcap Nx 802.11a/b/g/n USB - adapter works with Wireshark and captures WiFi packets in both 2.4 GHz and 5 GHz bands.

END-OF-AVAILABILITY JANUARY 1ST, 2018

- Softing IT Networks introduces the new WaveXpert
  - Includes 4 wireless adapter with 16 integrated antennas
  - Supports 4x4 MIMO up to IEEE 802.11ac Wave 2
  - USB-C type plug for data and power
  - **WaveXpert 1** dual band 2.4 GHz and 5 GHz
  - **WaveXpert 2** single band 5 GHz (up to 160MHz)
  - Creates pcapng files incl. Radiotap header

- Regular price: EUR 2'490
- Intro price: EUR 1'950 (till 15. Nov. 2019)

Multi-Channel WLAN Sniffer

- Requirements:
  - LINUX notebook with USB-C (Thunderbolt 3)
  - Supporting Ubuntu/Mint Linux's

https://itnetworks.softing.com/wireless-lan/wavexpert/

Joint development of:

Softing IT Networks GmbH
85540 Haar, Germany and
GHMT AG
66450 Bexbach, Germany

Supported maximum capture rates

802.11n

802.11n/ac Physical Rate Table (Mbps)							
Number of Streams	Modulation	Antennas Tx x Rx : Spatial Streams	Maximum Rate (Mbps) 1 Ch.	2 Ch.	4 Ch.	8 Ch.	Band Support
One Stream	64-QAM	1 x 1 : 1	72	150	n.a.	n.a.	2.4 & 5 GHz
Two Streams	64-QAM	2 x 2 : 2	144	300	n.a.	n.a.	2.4 & 5 GHz
Three Streams	64-QAM	3 x 3 : 3	216	450*	n.a.	n.a.	2.4 & 5 GHz
Four Streams	64-QAM	4 x 4 : 4	288	600	n.a.	n.a.	2.4 & 5 GHz

802.11ac Wave 1

One Stream	256-QAM	1 x 1 : 1	86	200	433	n.a.	5 GHz
Two Streams	256-QAM	2 x 2 : 2	173	400	866	n.a.	5 GHz
Three Streams	256-QAM	3 x 3 : 3	289	600	1300*	n.a.	5 GHz

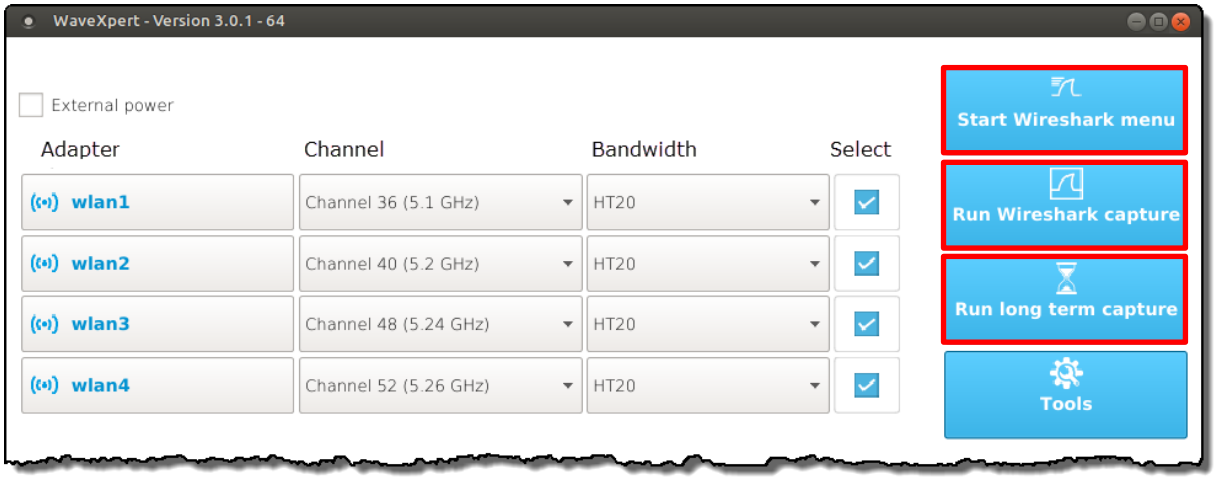
* **WaveXpert 1** supports **up to 4 channels** (80 MHz) per WLAN module

802.11ac Wave 2

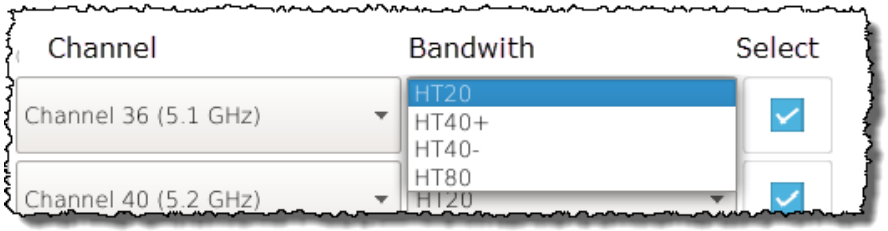
One Stream	256-QAM	1 x 1 : 1	86	200	433	866	5 GHz
Two Streams	256-QAM	2 x 2 : 2	173	400	866	1733**	5 GHz
Three Streams	256-QAM	3 x 3 : 3	289	600	1300	2600	5 GHz
Four Streams	256-QAM	4 x 4 : 4	385	800	1733**	3470	5 GHz
Eight Streams	256-QAM	8 x 8 : 8	770	1600	3470	6930	5 GHz

** **WaveXpert 2** supports **up to 8 channels** (160 MHz) per WLAN module

WaveXpert configuration menu allows to select up to four adapters for capturing

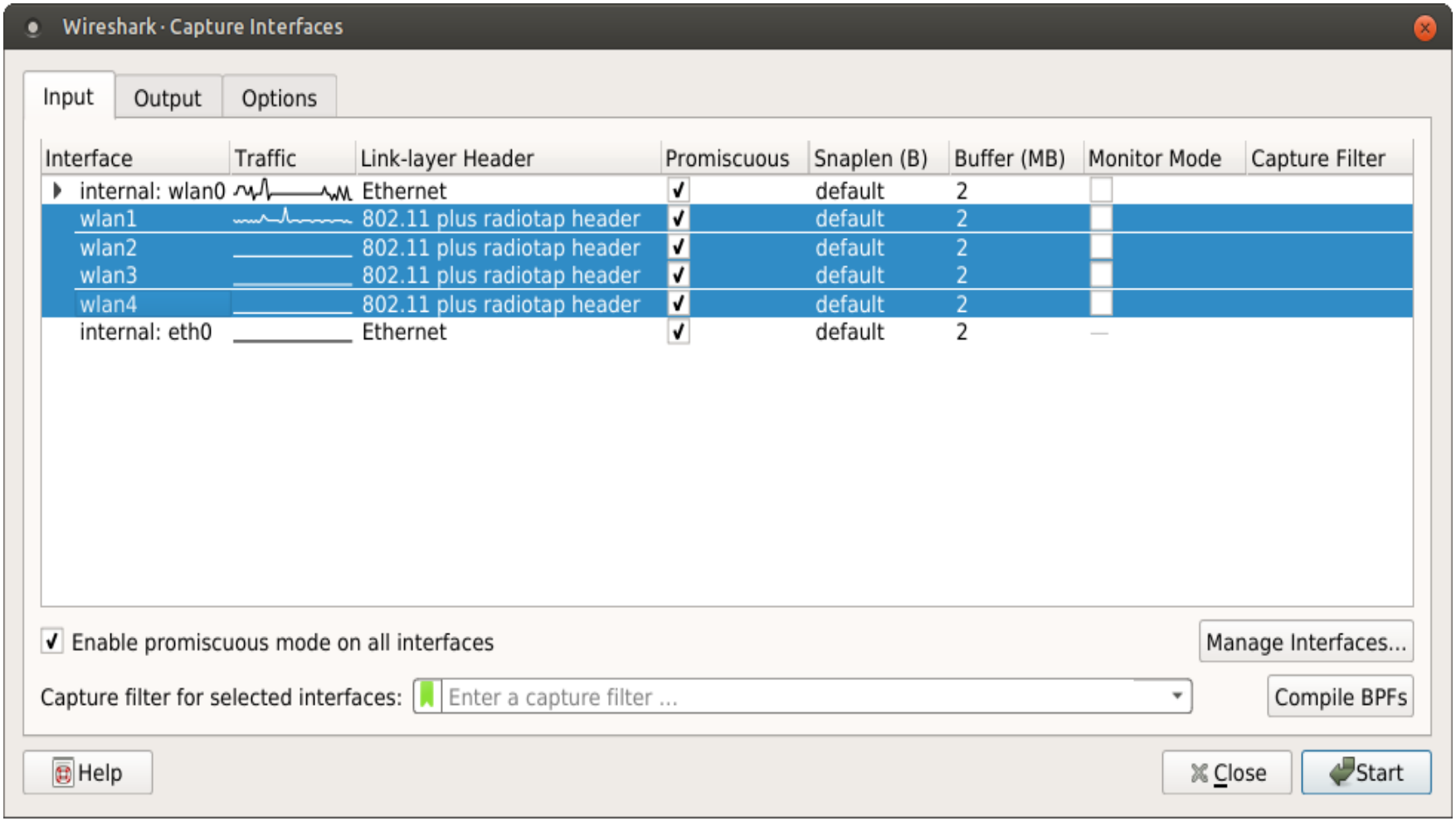


- Each adapter supports Bandwidth up to 80MHz (four 20MHz channels bonded)

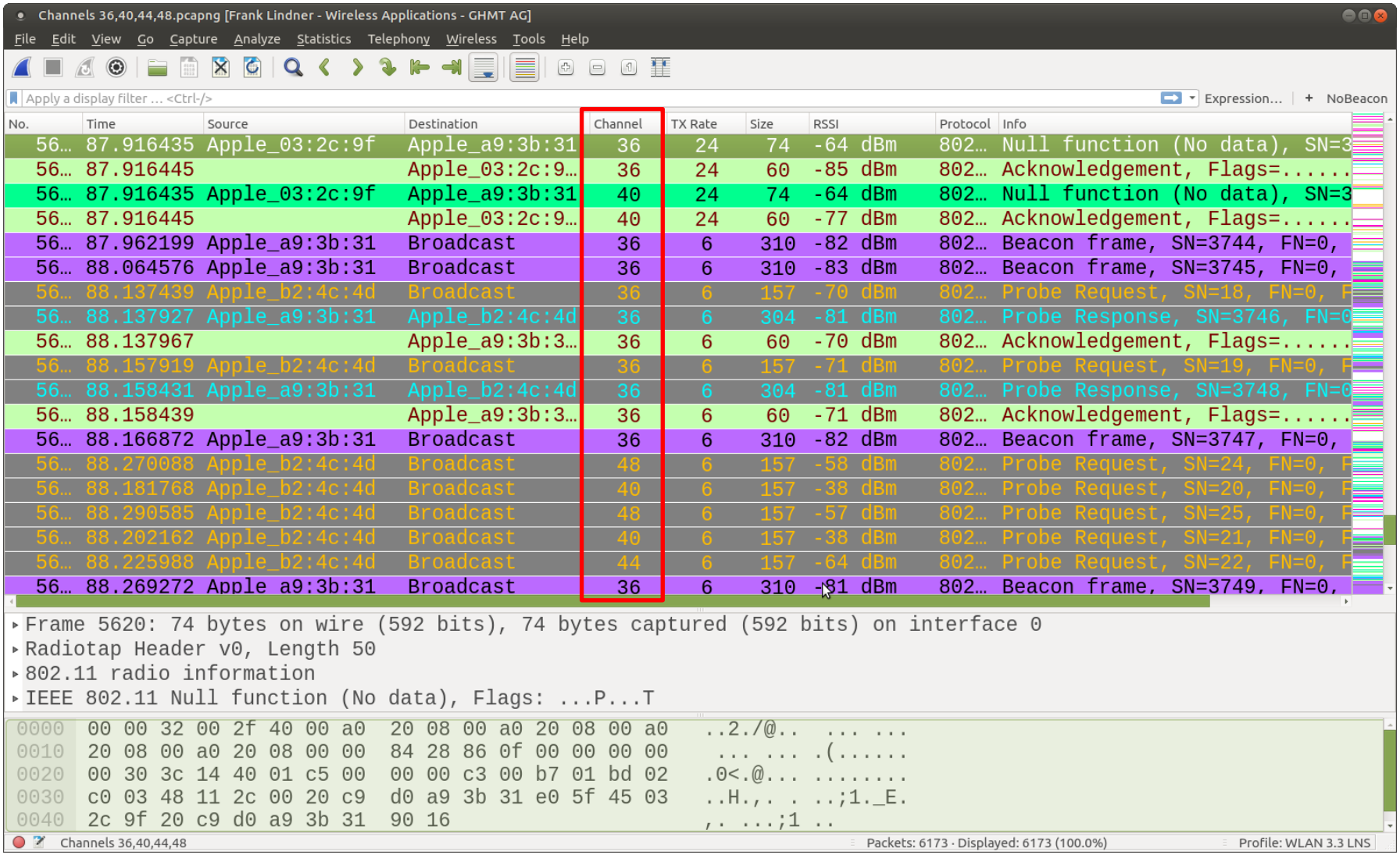


- Long Term stores packets directly to files, without starting Wireshark
- Creates an individual pcapng file per WLAN adapter
- Creates a new file per adapter every 5 minutes
- Packet size (Snaplen) is set to 500 Bytes

The WaveXpert adapters and configurations will be imported to Wireshark for capturing



Capturing 802.11 Packets with WaveXpert



Simultaneous capturing in channels 36, 40, 44 & 48

802.11Frame Types Overview

Management Frames:

- Beacon
- Probe Request & Response
- Authentication & Deauthentication
- Association & Disassociation
- Reassociation Request & Response
- Action

Control Frames:

- Request to Send (RTS)
- Clear to Send (CTS)
- Acknowledge / Block Acknowledge Request / Block Acknowledge
- Power Save Poll

Data Frames:

- Data
- Null Function

SharkFest '19 Europe

That's it for Part 1, hope to see you back for:

Troubleshooting WLANs (Part 2)

Troubleshooting WLANs using
802.11 Management & Control Frames

WLAN Trainings with Wireshark & WaveXpert available all over Europe