



SharkFest'21 Virtual Europe



Introduction to WAN Optimization Traffic *** Updated Session ***

Using Wireshark to assess the effectiveness of your WAN OPT features & deployment

John Pittle

Services CTO

Global Customer Experience

Riverbed Technologies

john.pittle@riverbed.com

[@end2endViz](#)

www.linkedin.com/in/john-pittle



Updated Session



#sf21veu

- This is an update to the US v2020 session of same title
- Due to time constraints, we're going to skip some of the background and intro material so we can get straight into Wireshark
- You can find the additional background and concepts in the US v20 session (Links on next slide)



Links to v20 US



#sf21veu

- <https://sharkfestvirtual.wireshark.org/sf20v>
- <https://www.youtube.com/watch?v=IyvIvmdbvZM>

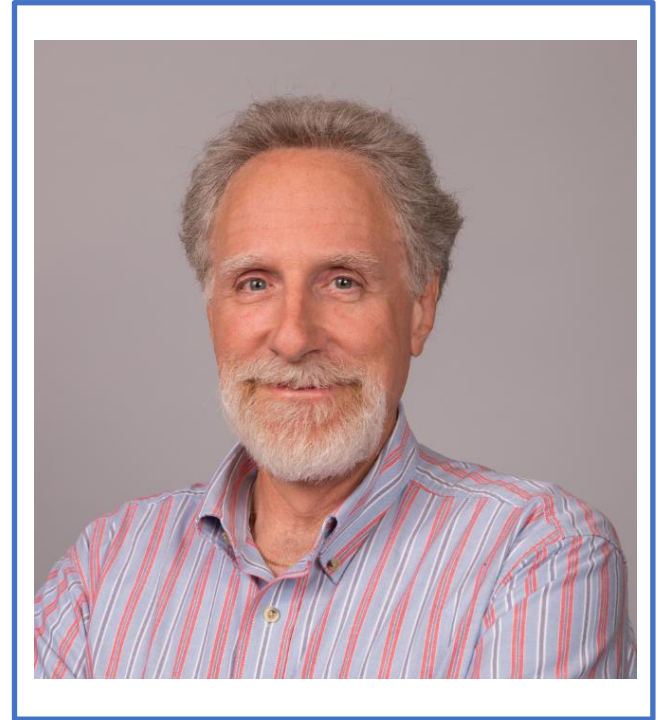


About me?



#sf21veu

- SharkFest Instructor since 2017
- Practicing Performance Engineering since 1980
- Protocol Analysis since 1991
- Professional Services with OPNET / Riverbed since 2005
- Love the mystery of a complicated performance issue
- Shaved off beard in 2003...





Why this session...?



#sf21veu

- WAN OPT technologies modify / enhance protocol behavior
- You will see protocol behavior in Wireshark that might look confusing / questionable
- The more background you have, the more effective you will be interpreting Wireshark to determine the benefits of your WAN OPT deployment



Why this session...?



#sf21veu

- Some of this behavior is similar to other tunnelling and proxy technologies
- You will gain knowledge that will help you in a variety of special technology situations



Agenda



#sf21veu

- Why WAN Optimization
- Overview of Features (Subset)
- Wireshark Capture & Analysis Examples
- Wrap-up with Q & A

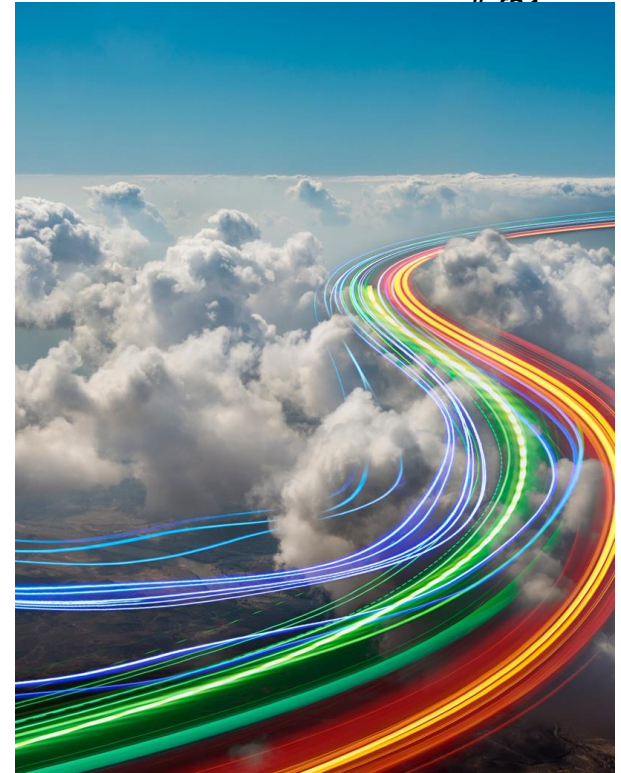


#sf21veu

#sf21veu • Online • June 14-18



Why WAN-OPT?





Benefits of WAN OPT



#sf21veu

- Improve User Productivity
- Reduce WAN bandwidth usage



Benefits of WAN OPT



#sf21veu

- Improve User Productivity
- Reduce WAN bandwidth usage
- Reduce Cloud Egress Costs





Concepts to Baseline / Level Set



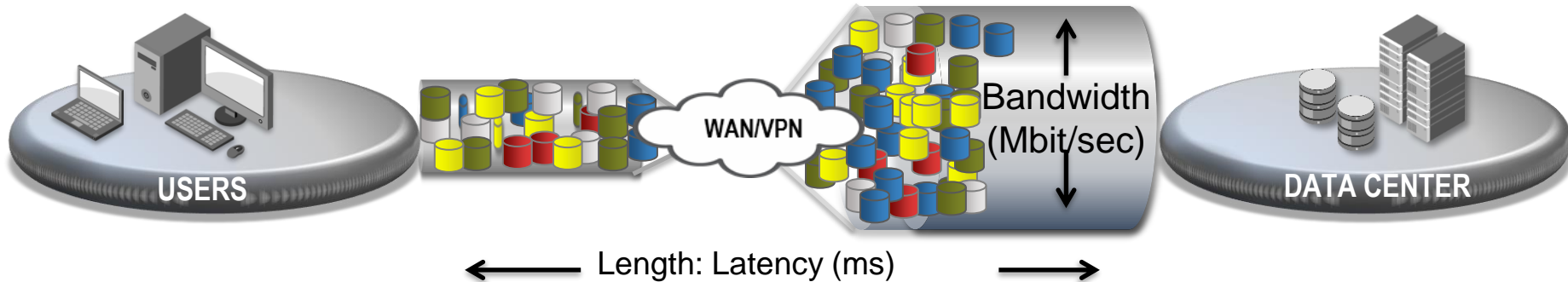


Application Performance



#sf21veu

- Application networking performance is primarily dependent on...
 - Latency – due to distance
 - End to End Network Health (Packet Loss / Protocol Effects)
 - Bandwidth - smallest link rate (physical or subscribed)
 - Congestion - busy devices, congested links, QoS Policies



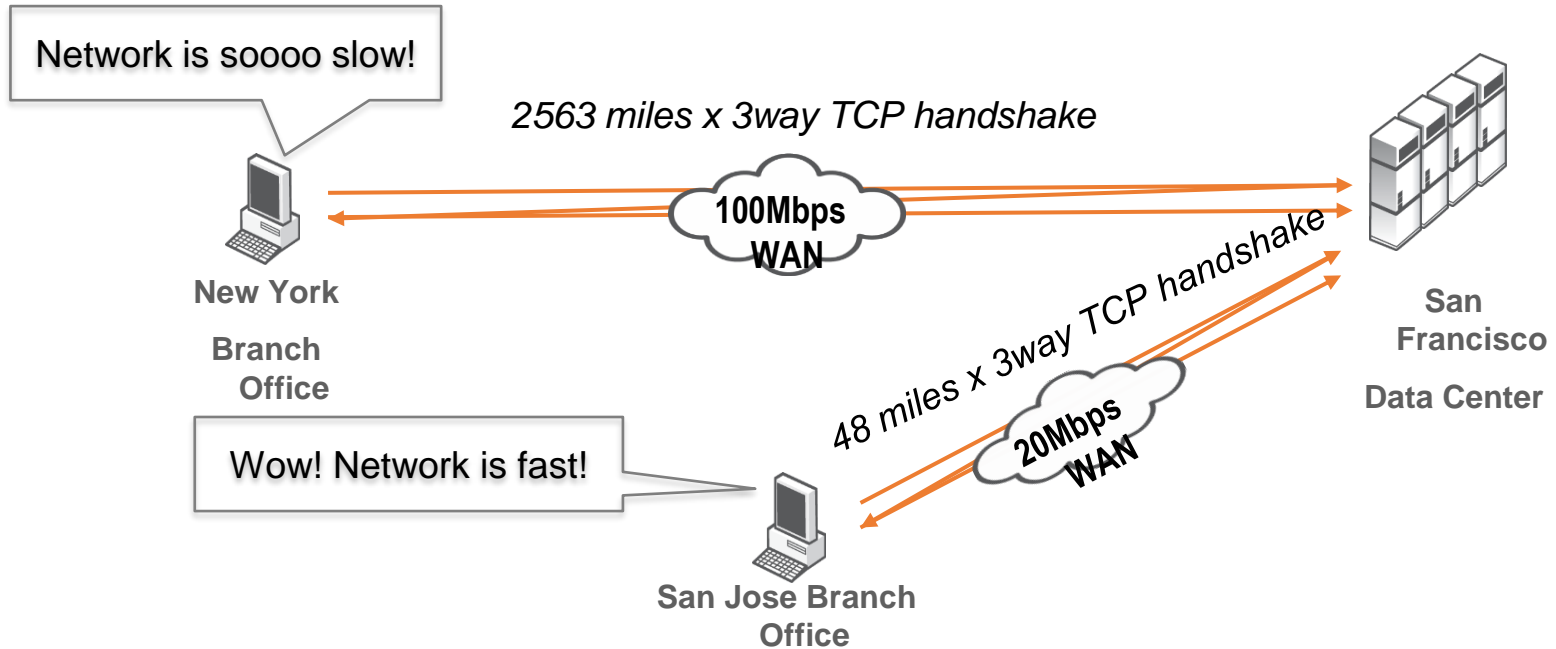


Focus on Latency



#sf21veu

Latency has a direct relationship with physics and distance





Round Trip Time



#sf21veu

- Time required to send packets between two hosts (request from A to B, followed by response from B back to A)
- Function of Latency + Congestion + Protocol Delay
- More / Faster Bandwidth will **not** improve latency



Related Wireshark Metrics



#sf21veu

- `tcp.analysis.initial_rtt`
 - Time from SYN to SYN+ACK (plus 'x' factor)
 - Static value for the life of a connection
- `tcp.analysis.ack_rtt`
 - Time to ACK a particular segment
- `tcp.analysis.acks_frame`
 - The frame being acknowledged



- Sample from Decode Summary

sh_m_160276667_lan_0_443Only.cap

File Edit View Go Capture Analyze Statistics Telephony Wireless Tools Help

ip.addr==192.168.2.127 && tcp.port==63442 && ip.addr==13.107.136.9 && tcp.port==443

Title: **iRTT** Type: Custom Fields: tcp.analysis.initial_rtt

No.	Time	Delta Time	iRTT	Source	Destination	Protocol	Length	Info
582621	863.000022	0.000000000		192.168.2.127	13.107.136.9	TCP	66	63442 → 443 [SYN] Seq=0 Win=64240 Len=0 MSS=1460 WS=256 SACK_PERM=1
582622	863.089361	0.089339000	0.089405000	13.107.136.9	192.168.2.127	TCP	66	443 → 63442 [SYN, ACK] Seq=0 Ack=1 Win=64240 Len=0 MSS=1460 WS=256 SACK_PERM=1
582623	863.089427	0.000066000	0.089405000	192.168.2.127	13.107.136.9	TCP	54	63442 → 443 [ACK] Seq=1 Ack=1 Win=65536 Len=0



RTT2ACK and ACK4



#sf21veu

test3_without_optimization@2020-10-14_18.06.32@127.0.0.1.appcapture

File Edit View Go Capture Analyze Statistics Telephony Wireless Tools Help

ip.addr==192.168.2.127 && tcp.port==52824 && ip.addr==13.107.136.9 && tcp.port==443

No.	Time	Delta Time	IRTT	RTT2ACK	ACK4	Source	Destination	Protocol	Length	Info
163918	289.976552	0.000000000				192.168.2.127	13.107.136.9	TCP	66	52824 → 443 [SYN] Seq=0 Win=64240 Len=0 MSS=1460 WS=256 SACK_PERM=1
163925	290.058926	0.082374000	0.082597000	0.082374000	163918	13.107.136.9	192.168.2.127	TCP	66	443 → 52824 [SYN, ACK] Seq=0 Ack=1 Win=65535 Len=0 MSS=1440 WS=256 SACK_PERM=1
163926	290.059149	0.000223000	0.082597000	0.000223000	163925	192.168.2.127	13.107.136.9	TCP	54	52824 → 443 [ACK] Seq=1 Ack=1 Win=66048 Len=0
163927	290.064363	0.005214000	0.082597000			192.168.2.127	13.107.136.9	TLSv1.2	571	Client Hello
163941	290.148126	0.083763000	0.082597000	0.083763000	163927	13.107.136.9	192.168.2.127	TCP	54	443 → 52824 [ACK] Seq=1 Ack=518 Win=525056 Len=0
163942	290.151135	0.003009000	0.082597000			13.107.136.9	192.168.2.127	TCP	1514	443 → 52824 [ACK] Seq=1 Ack=518 Win=525056 Len=1460 [TCP segment of a reassembled PDU]
163943	290.151137	0.000002000	0.082597000			13.107.136.9	192.168.2.127	TCP	1514	443 → 52824 [ACK] Seq=1461 Ack=518 Win=525056 Len=1460 [TCP segment of a reassembled PDU]
163944	290.151138	0.000001000	0.082597000			13.107.136.9	192.168.2.127	TLSv1.2	1002	Server Hello, Certificate, Certificate Status, Server Key Exchange, Server Hello Done
163945	290.151473	0.000335000	0.082597000	0.000335000	163944	192.168.2.127	13.107.136.9	TCP	54	52824 → 443 [ACK] Seq=518 Ack=3869 Win=66048 Len=0
163946	290.167683	0.016210000	0.082597000			192.168.2.127	13.107.136.9	TLSv1.2	212	Client Key Exchange, Change Cipher Spec, Encrypted Handshake Message
163947	290.168953	0.001270000	0.082597000			192.168.2.127	13.107.136.9	TLSv1.2	231	Application Data
163948	290.169102	0.000149000	0.082597000			192.168.2.127	13.107.136.9	TCP	1494	52824 → 443 [ACK] Seq=853 Ack=3869 Win=66048 Len=1440 [TCP segment of a reassembled PDU]
163949	290.169103	0.000001000	0.082597000			192.168.2.127	13.107.136.9	TLSv1.2	514	Application Data
163960	290.252324	0.083221000	0.082597000	0.084641000	163946	13.107.136.9	192.168.2.127	TCP	54	443 → 52824 [ACK] Seq=3869 Ack=676 Win=524800 Len=0
163961	290.252326	0.000002000	0.082597000	0.083373000	163947	13.107.136.9	192.168.2.127	TCP	54	443 → 52824 [ACK] Seq=3869 Ack=853 Win=524544 Len=0
163962	290.254743	0.002417000	0.082597000			13.107.136.9	192.168.2.127	TLSv1.2	380	New Session Ticket, Change Cipher Spec, Encrypted Handshake Message
163963	290.254744	0.000001000	0.082597000			13.107.136.9	192.168.2.127	TLSv1.2	123	Application Data
163964	290.254829	0.000085000	0.082597000	0.000085000	163963	192.168.2.127	13.107.136.9	TCP	54	52824 → 443 [ACK] Seq=2753 Ack=4264 Win=65792 Len=0

Q. What is the RTT2ACK for the Client Hello Message?



RTT2ACK and ACK4



#sf21veu

test3_without_optimization@2020-10-14_18.06.32@127.0.0.1.appcapture

File Edit View Go Capture Analyze Statistics Telephony Wireless Tools Help

ip.addr==192.168.2.127 && tcp.port==52824 && ip.addr==13.107.136.9 && tcp.port==443

No.	Time	Delta Time	RTT	RTT2ACK	ACK4	Source	Destination	Protocol	Length	Info
163918	289.976552	0.000000000				192.168.2.127	13.107.136.9	TCP	66	52824 → 443 [SYN] Seq=0 Win=0 Len=0 MSS=1460 WS=256 SACK_PERM=1
163925	290.058926	0.082374000	0.082597000	0.082374000	163918	13.107.136.9	192.168.2.127	TCP	66	443 → 52824 [SYN, ACK] Seq=0 Ack=1 Win=65535 Len=0 MSS=1440 WS=256 SACK_PERM=1
163926	290.059149	0.000223000	0.082597000	0.000223000	163925	192.168.2.127	13.107.136.9	TCP	54	52824 → 443 [ACK] Seq=1 Ack=1 Win=66048 Len=0
163927	290.064363	0.005214000	0.082597000			192.168.2.127	13.107.136.9	TLV1.2	571	Client Hello
163941	290.148126	0.083763000	0.082597000	0.083763000	163927	13.107.136.9	192.168.2.127	TCP	54	443 → 52824 [ACK] Seq=1 Ack=518 Win=525056 Len=0
163942	290.151135	0.003009000	0.082597000			13.107.136.9	192.168.2.127	TCP	1514	443 → 52824 [ACK] Seq=1 Ack=518 Win=525056 Len=1460 [TCP segment of a reassembled PDU]
163943	290.151137	0.000002000	0.082597000			13.107.136.9	192.168.2.127	TCP	1514	443 → 52824 [ACK] Seq=1461 Ack=518 Win=525056 Len=1460 [TCP segment of a reassembled PDU]
163944	290.151138	0.000001000	0.082597000			13.107.136.9	192.168.2.127	TLV1.2	1002	Server Hello, Certificate, Certificate Status, Server Key Exchange, Server Hello Done
163945	290.151473	0.000335000	0.082597000	0.000335000	163944	192.168.2.127	13.107.136.9	TCP	54	52824 → 443 [ACK] Seq=518 Ack=3869 Win=66048 Len=0
163946	290.167683	0.016210000	0.082597000			192.168.2.127	13.107.136.9	TLV1.2	212	Client Key Exchange, Change Cipher Spec, Encrypted Handshake Message
163947	290.168953	0.001270000	0.082597000			192.168.2.127	13.107.136.9	TLV1.2	231	Application Data
163948	290.169102	0.000149000	0.082597000			192.168.2.127	13.107.136.9	TCP	1494	52824 → 443 [ACK] Seq=853 Ack=3869 Win=66048 Len=1440 [TCP segment of a reassembled PDU]
163949	290.169103	0.000001000	0.082597000			192.168.2.127	13.107.136.9	TLV1.2	514	Application Data
163960	290.252324	0.083221000	0.082597000	0.084641000	163946	13.107.136.9	192.168.2.127	TCP	54	443 → 52824 [ACK] Seq=3869 Ack=676 Win=524800 Len=0
163961	290.252326	0.000002000	0.082597000	0.083373000	163947	13.107.136.9	192.168.2.127	TCP	54	443 → 52824 [ACK] Seq=3869 Ack=853 Win=524544 Len=0
163962	290.254743	0.002417000	0.082597000			13.107.136.9	192.168.2.127	TLV1.2	380	New Session Ticket, Change Cipher Spec, Encrypted Handshake Message
163963	290.254744	0.000001000	0.082597000			13.107.136.9	192.168.2.127	TLV1.2	123	Application Data
163964	290.254829	0.000085000	0.082597000	0.000085000	163963	192.168.2.127	13.107.136.9	TCP	54	52824 → 443 [ACK] Seq=2753 Ack=4264 Win=65792 Len=0

Q. What is the RTT2ACK for the Client Hello Message?



RTT2ACK and ACK4



#sf21veu

test3_without_optimization@2020-10-14_18.06.32@127.0.0.1.appcapture

File Edit View Go Capture Analyze Statistics Telephony Wireless Tools Help

ip.addr==192.168.2.127 && tcp.port==52824 && ip.addr==13.107.136.9 && tcp.port==443

No.	Time	Delta Time	RTT	RTT2ACK	ACK4	Source	Destination	Protocol	Length	Info
163918	289.976552	0.000000000				192.168.2.127	13.107.136.9	TCP	66	52824 → 443 [SYN] Seq=0 Win=0 Len=0 MSS=1460 WS=256 SACK_PERM=1
163925	290.058926	0.082374000	0.082597000	0.082374000	163918	13.107.136.9	192.168.2.127	TCP	66	443 → 52824 [SYN, ACK] Seq=0 Ack=1 Win=65535 Len=0 MSS=1440 WS=256 SACK_PERM=1
163926	290.059149	0.000223000	0.082597000	0.000223000	163925	192.168.2.127	13.107.136.9	TCP	54	52824 → 443 [ACK] Seq=1 Ack=1 Win=66048 Len=0
163927	290.064363	0.005214000	0.082597000			192.168.2.127	13.107.136.9	TLSv1.2	571	Client Hello
163941	290.148126	0.083763000	0.082597000	0.083763000	163927	13.107.136.9	192.168.2.127	TCP	54	443 → 52824 [ACK] Seq=1 Ack=518 Win=525056 Len=0
163942	290.151135	0.003009000	0.082597000			13.107.136.9	192.168.2.127	TCP	1514	443 → 52824 [ACK] Seq=1 Ack=518 Win=525056 Len=1460 [TCP segment of a reassembled PDU]
163943	290.151137	0.000002000	0.082597000			13.107.136.9	192.168.2.127	TCP	1514	443 → 52824 [ACK] Seq=1461 Ack=518 Win=525056 Len=1460 [TCP segment of a reassembled PDU]
163944	290.151138	0.000001000	0.082597000			13.107.136.9	192.168.2.127	TLSv1.2	1002	Server Hello, Certificate, Certificate Status, Server Key Exchange, Server Hello Done
163945	290.151473	0.000335000	0.082597000	0.000335000	163944	192.168.2.127	13.107.136.9	TCP	54	52824 → 443 [ACK] Seq=518 Ack=3869 Win=66048 Len=0
163946	290.167683	0.016210000	0.082597000			192.168.2.127	13.107.136.9	TLSv1.2	212	Client Key Exchange, Change Cipher Spec, Encrypted Handshake Message
163947	290.168953	0.001270000	0.082597000			192.168.2.127	13.107.136.9	TLSv1.2	231	Application Data
163948	290.169102	0.000149000	0.082597000			192.168.2.127	13.107.136.9	TCP	1494	52824 → 443 [ACK] Seq=853 Ack=3869 Win=66048 Len=1440 [TCP segment of a reassembled PDU]
163949	290.169103	0.000001000	0.082597000			192.168.2.127	13.107.136.9	TLSv1.2	514	Application Data
163960	290.252324	0.083221000	0.082597000	0.084641000	163946	13.107.136.9	192.168.2.127	TCP	54	443 → 52824 [ACK] Seq=3869 Ack=676 Win=524800 Len=0
163961	290.252326	0.000002000	0.082597000	0.083373000	163947	13.107.136.9	192.168.2.127	TCP	54	443 → 52824 [ACK] Seq=3869 Ack=853 Win=524544 Len=0
163962	290.254743	0.002417000	0.082597000			13.107.136.9	192.168.2.127	TLSv1.2	380	New Session Ticket, Change Cipher Spec, Encrypted Handshake Message
163963	290.254744	0.000001000	0.082597000			13.107.136.9	192.168.2.127	TLSv1.2	123	Application Data
163964	290.254829	0.000085000	0.082597000	0.000085000	163963	192.168.2.127	13.107.136.9	TCP	54	52824 → 443 [ACK] Seq=2753 Ack=4264 Win=65792 Len=0

Q. What is the RTT2ACK for the Client Hello Message?

A. 83.7ms



Key Concept Ahead





Application Turn



#sf21veu

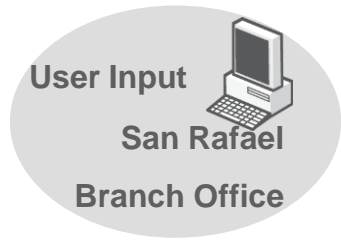
- Request Message / Response Message Pair
 - Request Message can be multiple packets
 - Response Message can be multiple packets
- Request/Response Pair == 1 Turn
- Time duration is at least 1 RTT
- 10 Turns @ 100ms RTT \geq 1 Second Duration



HTTP Example



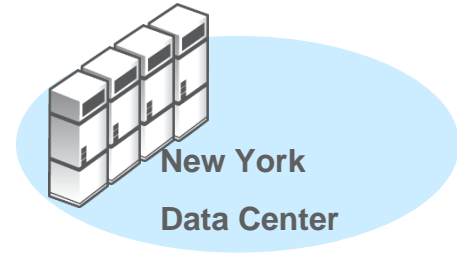
#sf21veu



HTTP Get



Turn



HTTP 200
With Response

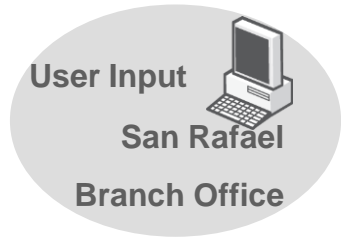




SMB2 Example



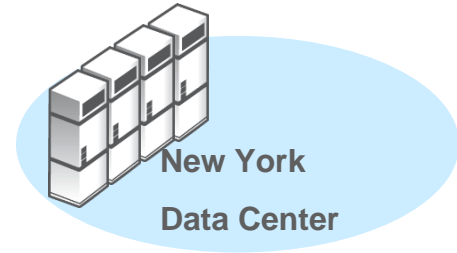
#sf21veu



SMB2 Read 16KB Block at file Offset 0



Turn



SMB2 Response
With the requested
data block

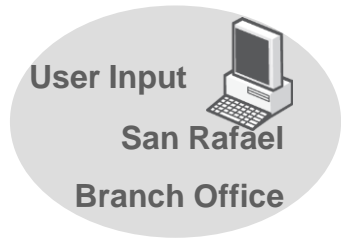




SQL Example



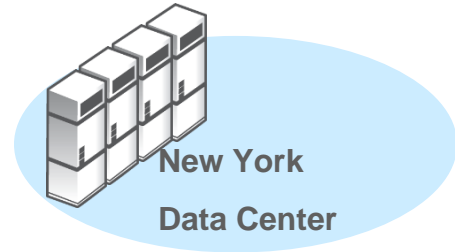
#sf21veu



SQL: Select * from customer table



Turn



Status and rows from DB





One more useful metric



#sf21veu

- Some decodes measure delta between request / response

n120-sh1_lan0_0_ead.pcap

File Edit View Go Capture Analyze Statistics Telephony Wireless Tools Help

(ip.addr eq 10.1.31.130 and ip.addr eq 10.1.21.110) and (tcp.port eq 80 and tcp.port eq 51898)

Title: Time since request Type: Custom Fields: http.time Occurrence: 0

No.	Time	Delta Time	RTT	RTT2ACK	ACK4	Time since request	Source	Destination	Protocol	Length	Info
3	6.416378	0.000000000					10.1.21.110	10.1.31.130	TCP	66	51898 → 80 [SYN, ECN, CWR] Seq=0 Win=64240 Len=0 MSS=1460 WS=256 SACK_PERM=1
7	6.818208	0.401830000	0.402051000	0.401830000	3		10.1.31.130	10.1.21.110	TCP	66	80 → 51898 [SYN, ACK, ECN] Seq=0 Ack=1 Win=5840 Len=0 MSS=1460 SACK_PERM=1 WS=4
9	6.818429	0.000221000	0.402051000	0.000221000	7		10.1.21.110	10.1.31.130	TCP	60	51898 → 80 [ACK] Seq=1 Ack=1 Win=262656 Len=0
11	6.818744	0.000315000	0.402051000				10.1.21.110	10.1.31.130	HTTP	473	GET / HTTP/1.1
12	6.818765	0.000021000	0.402051000	0.000021000	11		10.1.31.130	10.1.21.110	TCP	54	80 → 51898 [ACK] Seq=1 Ack=420 Win=6912 Len=0
13	7.022487	0.203722000	0.402051000			0.203743000	10.1.31.130	10.1.21.110	HTTP	712	HTTP/1.1 200 OK (text/html)
14	7.047242	0.024755000	0.402051000	0.024755000	13		10.1.21.110	10.1.31.130	HTTP	403	GET /icons/blank.gif HTTP/1.1
15	7.047284	0.000042000	0.402051000	0.000042000	14		10.1.31.130	10.1.21.110	TCP	54	80 → 51898 [ACK] Seq=659 Ack=769 Win=7984 Len=0
18	7.154601	0.107317000	0.402051000			0.107359000	10.1.31.130	10.1.21.110	HTTP	490	HTTP/1.1 200 OK (GIF89a)
22	7.196000	0.041399000	0.402051000	0.041399000	18		10.1.21.110	10.1.31.130	TCP	60	51898 → 80 [ACK] Seq=769 Ack=1095 Win=261632 Len=0
28	12.162200	4.962000000					10.1.31.130	10.1.21.110	TCP	54	80 → 51898 [FIN, ACK] Seq=1095 Ack=769 Win=7984 Len=0
29	12.162578	0.000378000	0.402051000	0.000378000	28		10.1.21.110	10.1.31.130	TCP	60	51898 → 80 [ACK] Seq=769 Ack=1096 Win=261632 Len=0
32	12.723693	0.561115000					10.1.21.110	10.1.31.130	TCP	60	51898 → 80 [FIN, ACK] Seq=769 Ack=1096 Win=261632 Len=0
34	12.723773	0.000080000	0.402051000	0.000080000	32		10.1.31.130	10.1.21.110	TCP	54	80 → 51898 [ACK] Seq=1096 Ack=770 Win=7984 Len=0



What about TCP? (Transport)



#sf21veu

- Is it sensitive to Latency?
- Does it have Turns too?



What about TCP?



#sf21veu

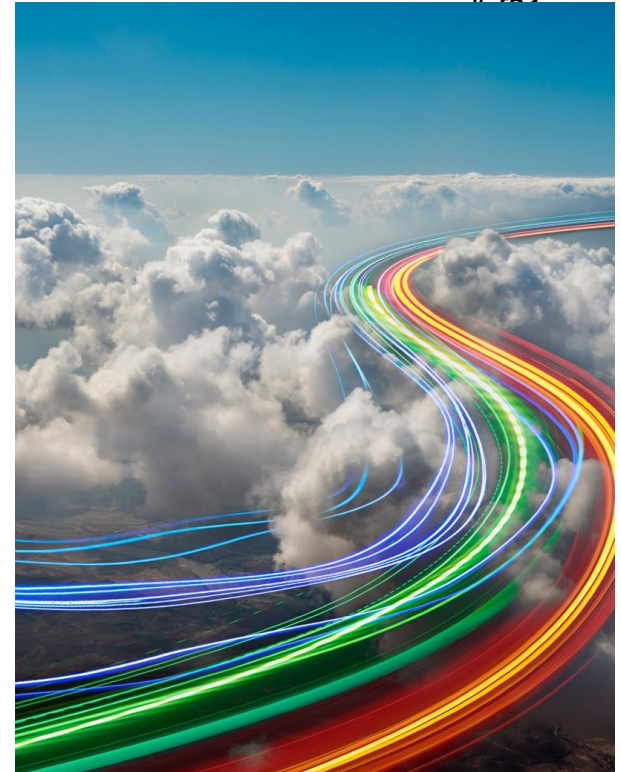
- Is it sensitive to Latency?
- Does it have Turns too?
- Consider Congestion Window Mechanisms, Slow-Start, Delayed-ACK, Retransmits, etc.
- You pay a RTT Penalty for some of these



!!! Please Read !!!



If you remember only one key point from this entire session...





Key Point



#sf21veu

- Latency * Turn Rate == User Pain



Key Point



#sf21veu

- Latency * Turn Rate == User Pain
- Reduce Turn Rate == Reduced User Pain
- Reduce Latency == Reduced User Pain



Review



#sf21veu

Application protocol inefficiencies

Latency is the secret killer!

Transport protocol chattiness

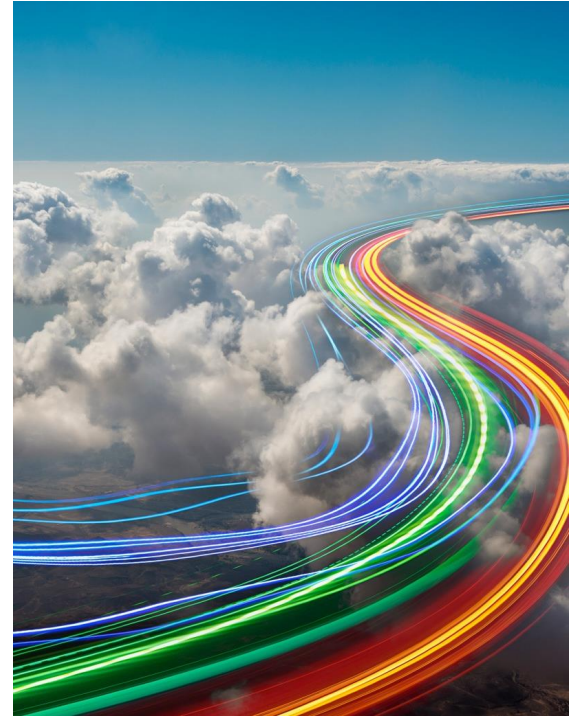
Not enough bandwidth

You have to solve all three to see performance benefits



#sf21veu

SteelHead Features Overview





Optimization Features



#sf21veu

- **Transport Optimization**
 - TCP Proxy / ACK Spoofing
 - Intelligent Caching
 - Compression / Deduplication
 - WAN Connection Pooling
 - Overrides for sub-optimal TCP Options
 - Enhanced WAN Packet Loss Recovery Mechanisms
 - High Latency Detection / Optimizations



Optimization Features



#sf21veu

- Application Protocol Specific Optimizations
 - Override sub-optimal settings / behavior
 - Pre-Fetch
 - Read Ahead / Immediate Write
 - Object Caching
- Policy and QoS based Traffic Shaping
- App Recognition to Drive Traffic Mgmt Policies
- Secure traffic between sites



Common Themes

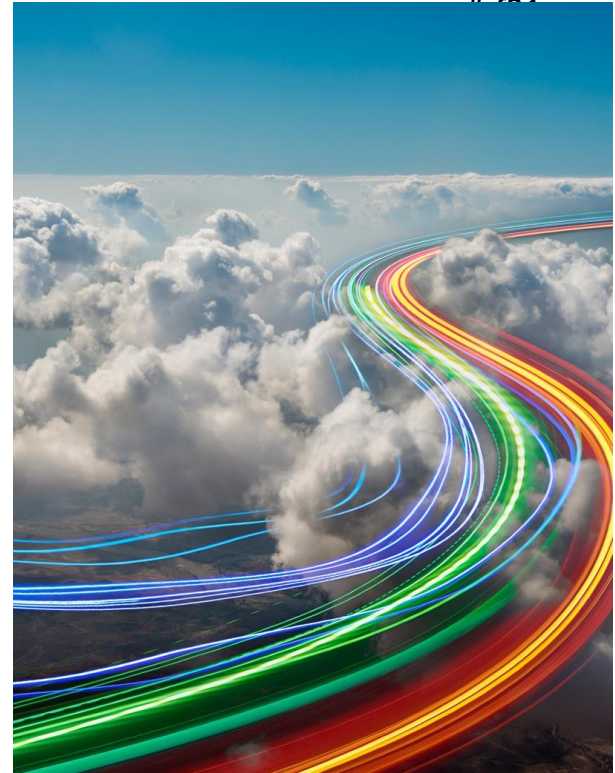


#sf21veu

- ✓ Reduce Turns
- ✓ Reduce Payload
- ✓ Reduce User Pain



Wireshark Analysis & Timing Samples





Scenarios



#sf21veu

- Scenario #1 – Virtual Lab Environment
 - Enhanced Auto Discovery
 - Transport Optimization
- Scenario #2 - Client Accelerator (John's Laptop)
 - Transport Optimization
 - Improve Response Times



Scenario #1



#sf21veu

- Riverbed Training - Lab Environment
- Virtual Everything (SH, Client, Server, WAN, etc.)
- Explore Enhanced Auto Discovery & Transport Optimization



Lab Scenario Topology



All Components are Virtualized

#sf21veu

Client

Web
Server

10.1.21.110

N120 – C-SH

1.5Mbs

N130 – S-SH

10.1.31.130



lan_0



wan_0



wan_0



lan_0



10.1.120.21

96ms

10.1.130.31

- Transactions, all HTTP, of note (from cfe LAN perspective):
 - o Open 10.1.31.130
 - o Click public folder (srcprt: 51902)
 - o Click High-Res Images folder (srcprt: 51904)
 - o R-click > save as: wallpaper-1871712.png (srcprt: 51907)
 - o R-click > save as: wallpaper-1985738.png (srcprt: 51910)
 - o R-click > save as: wallpaper-1985738 (1).png (srcprt: 51915)







Four Capture Files



#sf21veu

- TCPDumps controlled from the SteelHead Web UI

Name	Date modified	Type	Size
 n120-sh1_lan0_0_ead.pcap	10/16/2020 6:12 PM	ACE Capture File	6,395 KB
 n120-sh1_wan0_0_ead.pcap	10/16/2020 6:12 PM	ACE Capture File	4,837 KB
 n130-sh1_lan0_0_ead.pcap	10/16/2020 6:12 PM	ACE Capture File	7,163 KB
 n130-sh1_wan0_0_ead.pcap	10/16/2020 6:12 PM	ACE Capture File	4,863 KB



Purpose of Auto Discovery

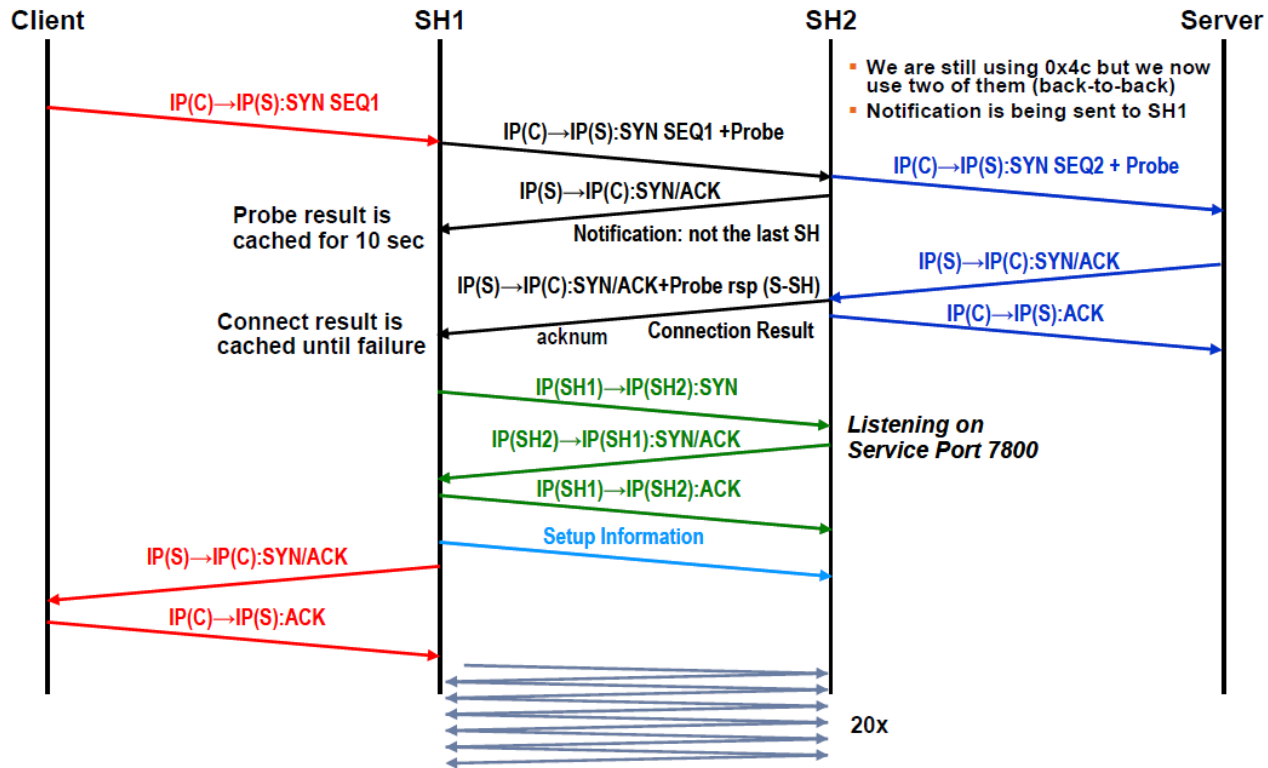


#sf21veu

- Initiated by Client side SteelHead
- Discover possible SteelHeads in the path that are closest to Server
- If an appropriate SH is discovered, then client SH will establish peering relationship if one does not already exist
- Transparent to both the client and the server end points



EAD - Bounce Chart



#sf21veu



Be on the “lookout”



#sf21veu

- Decode Labels: SYN+, SYN++, SYN+*
- SYN-ACK Retransmission
- iRTT higher than expected
- TCP Options being modified



n120-sh1_lan0_0_ead.pcap

C-SH LAN

(p.addr eq 10.1.21.110 and ip.addr eq 10.1.31.130) and (tcp.port eq 51898 and tcp.port eq 80)

No.	Time	Delta Time	RTT	RTT2ACK	ACK4	Source	Destination	Protocol	Length	SACK CT	Seq	ACK	Info
3	6.416378	0.000000000				10.1.21.110	10.1.31.130	TCP	66		0		0 51898 → 80 [SYN, ECN, Chr] Seq=0 Win=64240 Len=0 MSS=1460 WS=256 SACK_PERM=1
7	6.818208	0.401830000	0.402051000	0.401830000	3	10.1.31.130	10.1.21.110	TCP	66		0		1 80 → 51898 [SYN, ACK, ECN] Seq=0 Ack=1 Win=5840 Len=0 MSS=1460 SACK_PERM=1 WS=4
9	6.818429	0.000221000	0.402051000	0.000221000	7	10.1.21.110	10.1.31.130	TCP	60		1		1 51898 → 80 [ACK] Seq=1 Ack=1 Win=262656 Len=0
11	6.818744	0.000315000	0.402051000			10.1.21.110	10.1.31.130	HTTP	473		1		1 GET / HTTP/1.1
12	6.818765	0.000021000	0.402051000	0.000021000	11	10.1.31.130	10.1.21.110	TCP	54		1		420 80 → 51898 [ACK] Seq=1 Ack=420 Win=6912 Len=0

n120-sh1_wan0_0_ead.pcap

C-SH WAN

(p.addr eq 10.1.21.110 and ip.addr eq 10.1.31.130) and (tcp.port eq 51898 and tcp.port eq 80)

No.	Time	Delta Time	RTT	RTT2ACK	ACK4	Source	Destination	Protocol	Length	SACK CT	Seq	ACK	Info
3	6.416434	0.000000000				10.1.21.110	10.1.31.130	TCP	82		0		0 S+, 51898 → 80 [SYN, ECN, Chr] Seq=0 Win=64240 Len=0 MSS=1460 WS=256 SACK_PERM=1
4	6.512674	0.096240000	0.096240000	0.096240000	3	10.1.31.130	10.1.21.110	TCP	62		0		1 SA+++, 80 → 51898 [SYN, ACK, ECN, Chr] Seq=0 Ack=1 Win=64240 Len=0
5	6.515964	0.003290000				10.1.31.130	10.1.21.110	TCP	74		0		1 SA+, [TCP Retransmission] 80 → 51898 [SYN, ACK, ECN, Chr] Seq=0 Ack=1 Win=64240 Len=0

n130-sh1_wan0_0_ead.pcap

S-SH WAN

(p.addr eq 10.1.21.110 and ip.addr eq 10.1.31.130) and (tcp.port eq 51898 and tcp.port eq 80)

No.	Time	Delta Time	RTT	RTT2ACK	ACK4	Source	Destination	Protocol	Length	SACK CT	Seq	ACK	Info
4	14.084896	0.000000000				10.1.21.110	10.1.31.130	TCP	82		0		0 S+, 51898 → 80 [SYN, ECN, Chr] Seq=0 Win=64240 Len=0 MSS=1460 WS=256 SACK_PERM=1
8	14.085970	0.001074000	0.001074000	0.001074000	4	10.1.31.130	10.1.21.110	TCP	62		0		1 SA+++, 80 → 51898 [SYN, ACK, ECN, Chr] Seq=0 Ack=1 Win=64240 Len=0
9	14.090167	0.004197000				10.1.31.130	10.1.21.110	TCP	74		0		1 SA+, [TCP Retransmission] 80 → 51898 [SYN, ACK, ECN, Chr] Seq=0 Ack=1 Win=64240 Len=0

n130-sh1_lan0_0_ead.pcap

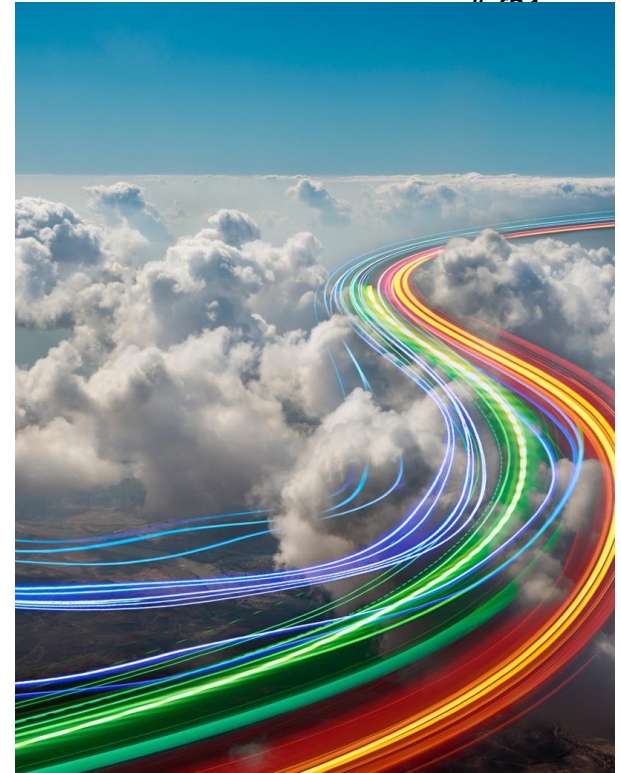
S-SH LAN

(p.addr eq 10.1.21.110 and ip.addr eq 10.1.31.130) and (tcp.port eq 51898 and tcp.port eq 80)

No.	Time	Delta Time	RTT	RTT2ACK	ACK4	Source	Destination	Protocol	Length	SACK CT	Seq	ACK	Info
7	14.089677	0.000000000				10.1.21.110	10.1.31.130	TCP	90		0		0 S+*, 51898 → 80 [SYN] Seq=0 Win=14600 Len=0 MSS=1460 SACK_PERM=1 TSval=18699350 TSecr=0 WS=
8	14.090014	0.000337000	0.000385000	0.000337000	7	10.1.31.130	10.1.21.110	TCP	74		0		1 80 → 51898 [SYN, ACK] Seq=0 Ack=1 Win=14480 Len=0 MSS=1460 SACK_PERM=1 TSval=5984269 TSecr=
9	14.090062	0.000048000	0.000385000	0.000048000	8	10.1.21.110	10.1.31.130	TCP	66		1		1 51898 → 80 [ACK] Seq=1 Ack=1 Win=14600 Len=0 TSval=18699355 TSecr=5984269
13	14.578350	0.488288000	0.000385000			10.1.21.110	10.1.31.130	HTTP	485		1		1 GET / HTTP/1.1
14	14.578767	0.000417000	0.000385000	0.000417000	13	10.1.31.130	10.1.21.110	TCP	66		1		420 80 → 51898 [ACK] Seq=1 Ack=420 Win=15616 Len=0 TSval=5984392 TSecr=18699843
15	14.597048	0.018281000	0.000385000			10.1.31.130	10.1.21.110	HTTP	724		1		420 HTTP/1.1 200 OK (text/html)



Journey of SYN





SYN-LAN_0



#sf21veu

Client

Web Server

10.1.21.110

N120 – C-SH

N130 – S-SH

10.1.31.130

10.1.120.21

10.1.130.31



lan_0



wan_0



wan_0



lan_0



- > TCP Option - Maximum segment size: 1460 bytes
- > TCP Option - No-Operation (NOP)
- > TCP Option - Window scale: 8 (multiply by 256)
- > TCP Option - No-Operation (NOP)
- > TCP Option - No-Operation (NOP)
- > TCP Option - SACK permitted



SYN-WAN_0



#sf21veu

Client

Web Server

10.1.21.110

N120 – C-SH

N130 – S-SH

10.1.31.130

10.1.120.21

10.1.130.31



lan_0



wan_0



wan_0



lan_0



- > TCP Option - Maximum segment size: 1460 bytes
- > TCP Option - No-Operation (NOP)
- > TCP Option - Window scale: 8 (multiply by 256)
- > TCP Option - No-Operation (NOP)
- > TCP Option - No-Operation (NOP)
- > TCP Option - SACK permitted

- > TCP Option - Maximum segment size: 1460 bytes
- > TCP Option - No-Operation (NOP)
- > TCP Option - Window scale: 8 (multiply by 256)
- > TCP Option - No-Operation (NOP)
- > TCP Option - No-Operation (NOP)
- > TCP Option - SACK permitted
- > TCP Option - Riverbed Probe: Probe Query, CSH IP: 10.1.120.21
- > TCP Option - Riverbed Probe: Probe Query Info
- > TCP Option - No-Operation (NOP)
- > TCP Option - End of Option List (EOL)





SYN-WAN_0 DC



#sf21veu

Client

Web Server

10.1.21.110

N120 – C-SH
10.1.120.21

N130 – S-SH
10.1.130.31

10.1.31.130



lan_0



wan_0



wan_0



lan_0



- > TCP Option - Maximum segment size: 1460 bytes
- > TCP Option - No-Operation (NOP)
- > TCP Option - Window scale: 8 (multiply by 256)
- > TCP Option - No-Operation (NOP)
- > TCP Option - No-Operation (NOP)
- > TCP Option - SACK permitted

- > TCP Option - Maximum segment size: 1460 bytes
- > TCP Option - No-Operation (NOP)
- > TCP Option - Window scale: 8 (multiply by 256)
- > TCP Option - No-Operation (NOP)
- > TCP Option - No-Operation (NOP)
- > TCP Option - SACK permitted
- > TCP Option - Riverbed Probe: Probe Query, CSH IP: 10.1.120.21
- > TCP Option - Riverbed Probe: Probe Query Info
- > TCP Option - No-Operation (NOP)
- > TCP Option - End of Option List (EOL)

- > TCP Option - Maximum segment size: 1460 bytes
- > TCP Option - No-Operation (NOP)
- > TCP Option - Window scale: 8 (multiply by 256)
- > TCP Option - No-Operation (NOP)
- > TCP Option - No-Operation (NOP)
- > TCP Option - SACK permitted
- > TCP Option - Riverbed Probe: Probe Query, CSH IP: 10.1.120.21
- > TCP Option - Riverbed Probe: Probe Query Info
- > TCP Option - No-Operation (NOP)
- > TCP Option - End of Option List (EOL)



SYN-LAN_0 DC



#sf21veu

Client

Web Server

10.1.21.110

N120 – C-SH
10.1.120.21

N130 – S-SH
10.1.130.31

10.1.31.130



lan_0



wan_0



wan_0



lan_0



- > TCP Option - Maximum segment size: 1460 bytes
- > TCP Option - No-Operation (NOP)
- > TCP Option - Window scale: 8 (multiply by 256)
- > TCP Option - No-Operation (NOP)
- > TCP Option - No-Operation (NOP)
- > TCP Option - SACK permitted

- > TCP Option - Maximum segment size: 1460 bytes
- > TCP Option - No-Operation (NOP)
- > TCP Option - Window scale: 8 (multiply by 256)
- > TCP Option - No-Operation (NOP)
- > TCP Option - No-Operation (NOP)
- > TCP Option - SACK permitted
- > TCP Option - Riverbed Probe: Probe Query, CSH IP: 10.1.120.21
- > TCP Option - Riverbed Probe: Probe Query Info
- > TCP Option - No-Operation (NOP)
- > TCP Option - End of Option List (EOL)

- > TCP Option - Maximum segment size: 1460 bytes
- > TCP Option - SACK permitted
- > TCP Option - Timestamps: TSval 18699350, TSecr 0
- > TCP Option - No-Operation (NOP)
- > TCP Option - Window scale: 2 (multiply by 4)
- > TCP Option - Riverbed Probe: Probe Query, CSH IP: 10.1.120.21
- > TCP Option - Riverbed Probe: Probe Query Info
- > TCP Option - No-Operation (NOP)
- > TCP Option - End of Option List (EOL)

- > TCP Option - Maximum segment size: 1460 bytes
- > TCP Option - No-Operation (NOP)
- > TCP Option - Window scale: 8 (multiply by 256)
- > TCP Option - No-Operation (NOP)
- > TCP Option - No-Operation (NOP)
- > TCP Option - SACK permitted
- > TCP Option - Riverbed Probe: Probe Query, CSH IP: 10.1.120.21
- > TCP Option - Riverbed Probe: Probe Query Info
- > TCP Option - No-Operation (NOP)
- > TCP Option - End of Option List (EOL)

C-SH LAN

(p.addr eq 10.1.21.110 and ip.addr eq 10.1.31.130) and (tcp.port eq 51898 and tcp.port eq 80)

No.	Time	Delta Time	RTT	RTT2ACK	ACK4	Source	Destination	Protocol	Length	SACK CT	Seq	ACK	Info
3	6.416378	0.000000000				10.1.21.110	10.1.31.130	TCP	66		0		0 51898 → 80 [SYN, ECN, Chr] Seq=0 Win=64240 Len=0 MSS=1460 WS=256 SACK_PERM=1
7	6.818208	0.401830000	0.402051000	0.401830000	3	10.1.31.130	10.1.21.110	TCP	66		0		1 80 → 51898 [SYN, ACK, ECN] Seq=0 Ack=1 Win=5840 Len=0 MSS=1460 SACK_PERM=1 WS=4
9	6.818429	0.000221000	0.402051000	0.000221000	7	10.1.21.110	10.1.31.130	TCP	60		1		1 51898 → 80 [ACK] Seq=1 Ack=1 Win=262656 Len=0
11	6.818744	0.000315000	0.402051000			10.1.21.110	10.1.31.130	HTTP	473		1		1 GET / HTTP/1.1
12	6.818765	0.000221000	0.402051000	0.000221000	11	10.1.31.130	10.1.21.110	TCP	54		1		420 80 → 51898 [ACK] Seq=1 Ack=420 Win=6912 Len=0

C-SH WAN

(p.addr eq 10.1.21.110 and ip.addr eq 10.1.31.130) and (tcp.port eq 51898 and tcp.port eq 80)

No.	Time	Delta Time	RTT	RTT2ACK	ACK4	Source	Destination	Protocol	Length	SACK CT	Seq	ACK	Info
3	6.416434	0.000000000				10.1.21.110	10.1.31.130	TCP	82		0		0 S+, 51898 → 80 [SYN, ECN, Chr] Seq=0 Win=64240 Len=0 MSS=1460 WS=256 SACK_PERM=1
4	6.512674	0.096240000	0.096240000	0.096240000	3	10.1.31.130	10.1.21.110	TCP	62		0		1 SA+, 80 → 51898 [SYN, ACK, ECN, Chr] Seq=0 Ack=1 Win=64240 Len=0
5	6.515964	0.003290000				10.1.31.130	10.1.21.110	TCP	74		0		1 SA+, [TCP Retransmission] 80 → 51898 [SYN, ACK, ECN, Chr] Seq=0 Ack=1 Win=64240 Len=0

S-SH WAN

(p.addr eq 10.1.21.110 and ip.addr eq 10.1.31.130) and (tcp.port eq 51898 and tcp.port eq 80)

No.	Time	Delta Time	RTT	RTT2ACK	ACK4	Source	Destination	Protocol	Length	SACK CT	Seq	ACK	Info
4	14.084896	0.000000000				10.1.21.110	10.1.31.130	TCP	82		0		0 S+, 51898 → 80 [SYN, ECN, Chr] Seq=0 Win=64240 Len=0 MSS=1460 WS=256 SACK_PERM=1
8	14.085970	0.001074000	0.001074000	0.001074000	4	10.1.31.130	10.1.21.110	TCP	62		0		1 SA+, 80 → 51898 [SYN, ACK, ECN, Chr] Seq=0 Ack=1 Win=64240 Len=0
9	14.090167	0.004197000				10.1.31.130	10.1.21.110	TCP	74		0		1 SA+, [TCP Retransmission] 80 → 51898 [SYN, ACK, ECN, Chr] Seq=0 Ack=1 Win=64240 Len=0

S-SH LAN

(p.addr eq 10.1.21.110 and ip.addr eq 10.1.31.130) and (tcp.port eq 51898 and tcp.port eq 80)


No.	Time	Delta Time	RTT	RTT2ACK	ACK4	Source	Destination	Protocol	Length	SACK CT	Seq	ACK	Info
7	14.089677	0.000000000				10.1.21.110	10.1.31.130	TCP	90		0		0 S+, 51898 → 80 [SYN] Seq=0 Win=14600 Len=0 MSS=1460 SACK_PERM=1 TSval=18699350 TSecr=0 WS=
8	14.090014	0.000337000	0.000385000	0.000337000	7	10.1.31.130	10.1.21.110	TCP	74		0		1 80 → 51898 [SYN, ACK] Seq=0 Ack=1 Win=14480 Len=0 MSS=1460 SACK_PERM=1 TSval=5984269 TSecr=
9	14.090062	0.000048000	0.000385000	0.000048000	8	10.1.21.110	10.1.31.130	TCP	66		1		1 51898 → 80 [ACK] Seq=1 Ack=1 Win=14600 Len=0 TSval=18699355 TSecr=5984269
13	14.578350	0.488288000	0.000385000			10.1.21.110	10.1.31.130	HTTP	485		1		1 GET / HTTP/1.1
14	14.578767	0.000417000	0.000385000	0.000417000	13	10.1.31.130	10.1.21.110	TCP	66		1		420 80 → 51898 [ACK] Seq=1 Ack=420 Win=15616 Len=0 TSval=5984392 TSecr=18699843
15	14.597048	0.018281000	0.000385000			10.1.31.130	10.1.21.110	HTTP	724		1		420 HTTP/1.1 200 OK (text/html)



Enhanced SYN Decodes




#sf21veu

 **Issue**

Wireshark shows like this. What are they?

No.	SourceIP	DestIP	Info
54	12	10	S+, 31690 > ncube-1m [SYN] Seq=307960
55	3	10	SA++, ncube-1m > 31690 [SYN, ACK] Seq=
56	12	10	S+*, 31690 > ncube-1m [SYN] Seq=29244
57	12	10	S+*, 31690 > ncube-1m [SYN] Seq=29244
58	3	10	SA+, ncube-1m > 31690 [SYN, ACK] Seq=

 **Solution**

These are SteelHead probe and probe response.

S+	Probe
SA+	Probe Response
S+*	Auto Peering (EAD, seen on MFE/SFE LAN)
SA++	Probe Response (EAD)
S#	Probe Trace. Sent by Mobile Client if Fixed target rule is defined.
S#+	Probe Trace. Sent by Mobile Client if Fixed target rule is not defined.
SA#	Probe Trace response sent by CFE. Used when Mobile Client is installed.
SA##	Probe Trace response sent by CFE. Used when Mobile Client is installed.
S~	Cloud.



Questions you might have...

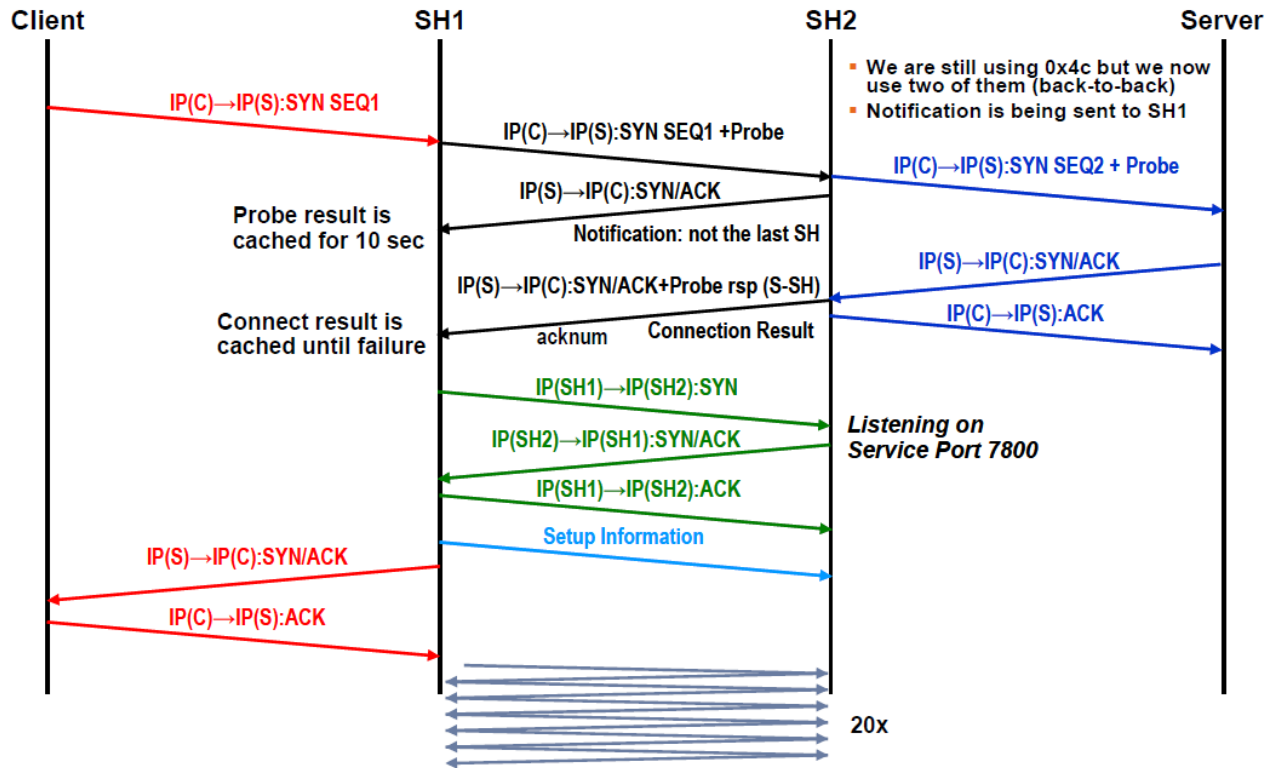


#sf21veu

- Why does S-SH SYN to server have SYN+*?
- Why don't we see any HTTP traffic on the WAN interface captures?
- Why did the S-SH change the Scaling Factor?
- Why did the S-SH introduce TCP Timestamps?
- Why is iRTT greater than expected latency?



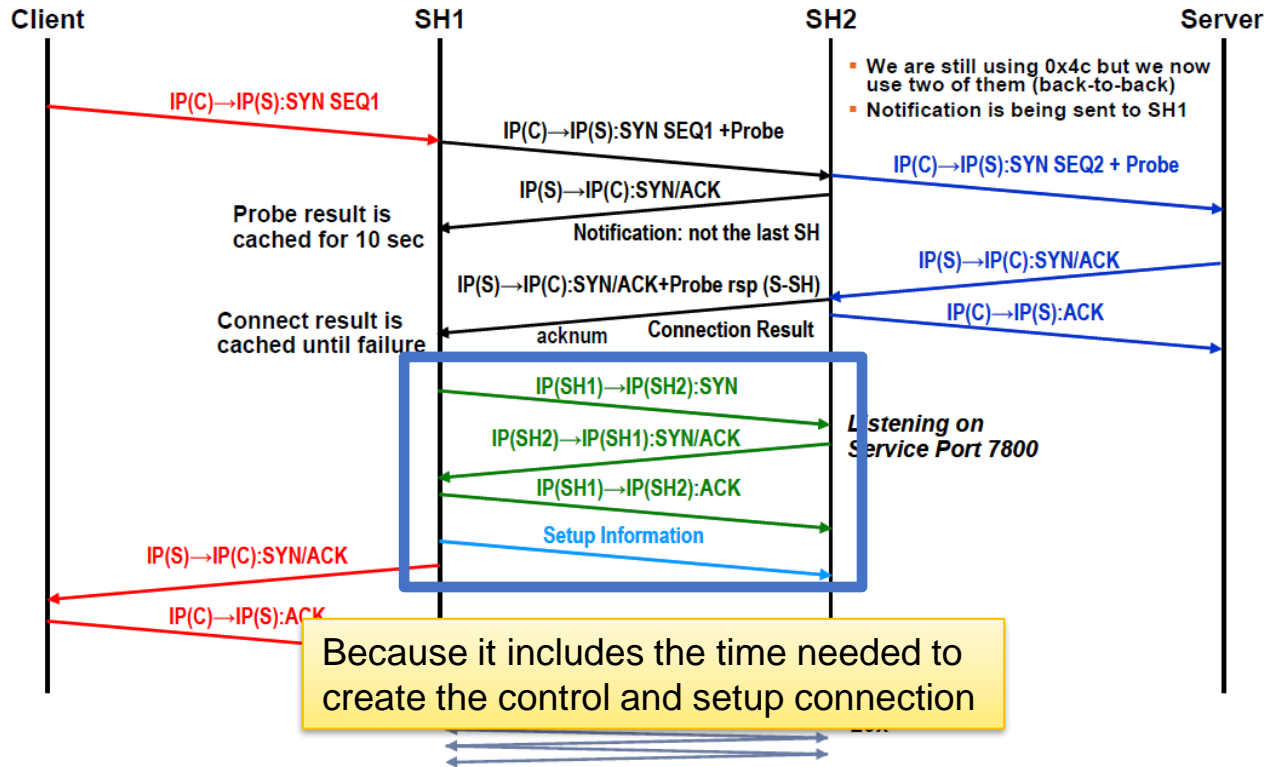
Why iRTT can be higher...



#sf21veu



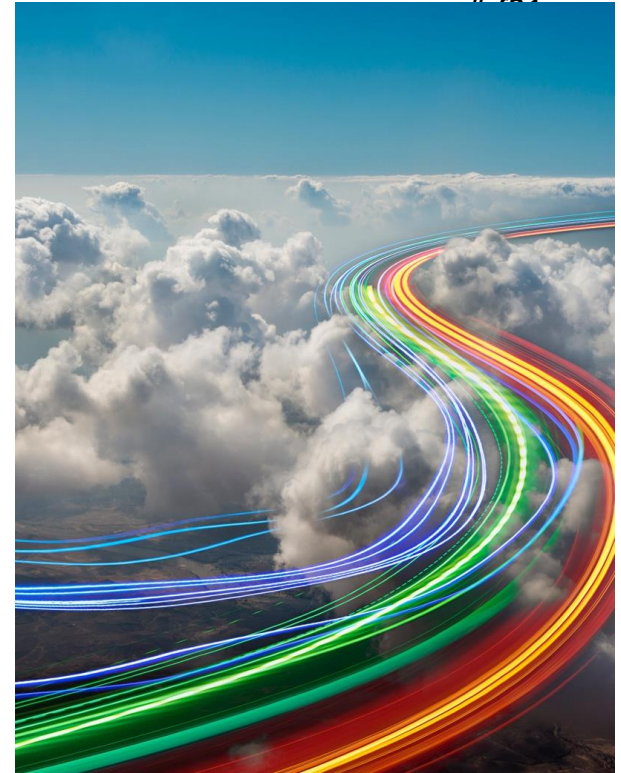
Why iRTT can be higher...



#sf21veu



Journey of SYN+ACK

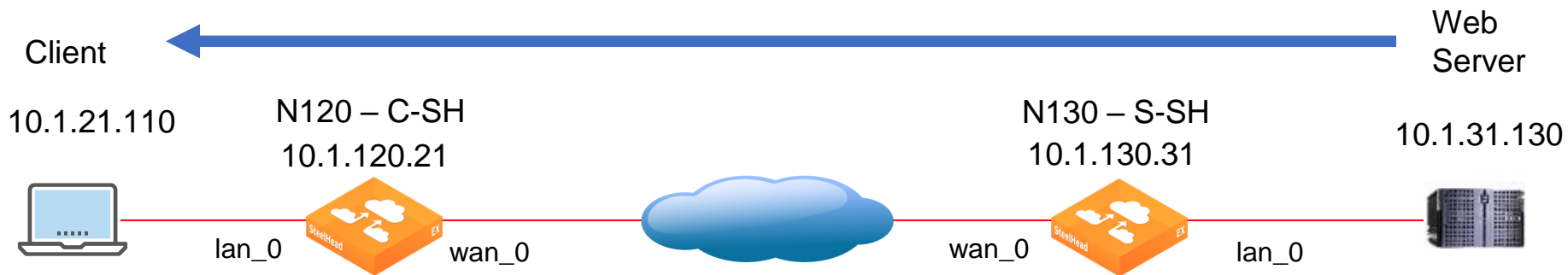




SYN+ACK (#1) -WAN_0 DC



#sf21veu



- > TCP Option - Riverbed Probe: Probe Query Info
- > TCP Option - No-Operation (NOP)
- > TCP Option - No-Operation (NOP)
- > TCP Option - No-Operation (NOP)
- > TCP Option - End of Option List (EOL)

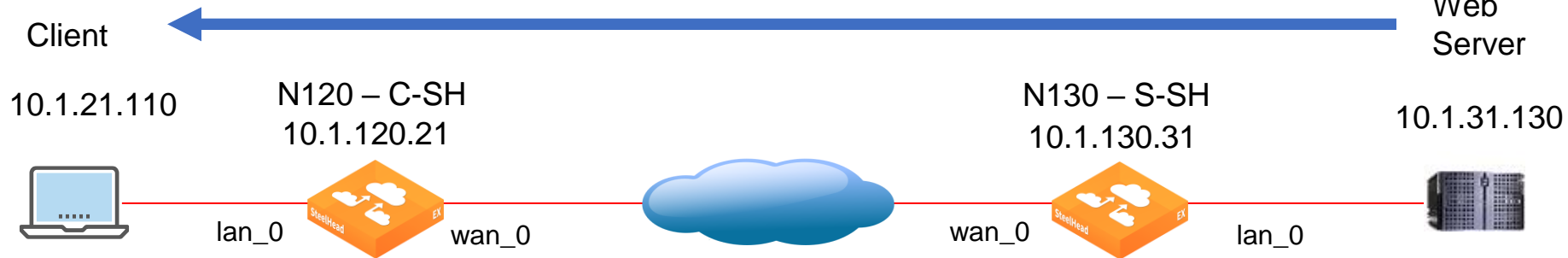


SYN+ACK-LAN_0 DC



#sf21veu

Web
Server



- > TCP Option - Maximum segment size: 1460 bytes
- > TCP Option - SACK permitted
- > TCP Option - Timestamps: TSval 5984269, TSecr 18699350
- > TCP Option - No-Operation (NOP)
- > TCP Option - Window scale: 7 (multiply by 128)



SYN+ACK (#2) -WAN_0 DC



#sf21veu

Web
Server

Client

10.1.21.110

N120 – C-SH
10.1.120.21

N130 – S-SH
10.1.130.31

10.1.31.130



lan_0



wan_0



wan_0



lan_0



- > TCP Option - Maximum segment size: 1460 bytes
- > TCP Option - SACK permitted
- > TCP Option - Timestamps: TSval 5984269, TSecr 18699350
- > TCP Option - No-Operation (NOP)
- > TCP Option - Window scale: 7 (multiply by 128)

- > TCP Option - Riverbed Probe: Probe Response, Server Steelhead: 10.1.130.31:7800
- > TCP Option - Riverbed Probe: Probe Response Info
- > TCP Option - No-Operation (NOP)
- > TCP Option - End of Option List (EOL)



SYN+ACK-WAN_0



#sf21veu

Web
Server

Client

10.1.21.110

N120 – C-SH

10.1.120.21

N130 – S-SH

10.1.130.31

10.1.31.130



lan_0



wan_0



wan_0



lan_0



- > TCP Option - Maximum segment size: 1460 bytes
- > TCP Option - SACK permitted
- > TCP Option - Timestamps: TSval 5984269, TSecr 18699350
- > TCP Option - No-Operation (NOP)
- > TCP Option - Window scale: 7 (multiply by 128)

- > TCP Option - Riverbed Probe: Probe Response, Server Steelhead: 10.1.130.31:7800
- > TCP Option - Riverbed Probe: Probe Response Info
- > TCP Option - No-Operation (NOP)
- > TCP Option - End of Option List (EOL)

- > TCP Option - Riverbed Probe: Probe Response, Server Steelhead: 10.1.130.31:7800
- > TCP Option - Riverbed Probe: Probe Response Info
- > TCP Option - No-Operation (NOP)
- > TCP Option - End of Option List (EOL)
- > [Expert Info (Note/Protocol): The SYN packet does not contain a MSS option]



SYN+ACK-LAN_0



#sf21veu

Web Server

Client

10.1.21.110

N120 – C-SH

10.1.120.21

N130 – S-SH

10.1.130.31

10.1.31.130



lan_0



wan_0



wan_0



lan_0



- > TCP Option - Maximum segment size: 1460 bytes
- > TCP Option - No-Operation (NOP)
- > TCP Option - No-Operation (NOP)
- > TCP Option - SACK permitted
- > TCP Option - No-Operation (NOP)
- > TCP Option - Window scale: 2 (multiply by 4)

- > TCP Option - Maximum segment size: 1460 bytes
- > TCP Option - SACK permitted
- > TCP Option - Timestamps: TSval 5984269, TSecr 18699350
- > TCP Option - No-Operation (NOP)
- > TCP Option - Window scale: 7 (multiply by 128)

- > TCP Option - Riverbed Probe: Probe Response, Server Steelhead: 10.1.130.31:7800
- > TCP Option - Riverbed Probe: Probe Response Info
- > TCP Option - No-Operation (NOP)
- > TCP Option - End of Option List (EOL)

- > TCP Option - Riverbed Probe: Probe Response, Server Steelhead: 10.1.130.31:7800
- > TCP Option - Riverbed Probe: Probe Response Info
- > TCP Option - No-Operation (NOP)
- > TCP Option - End of Option List (EOL)
- > [Expert Info (Note/Protocol): The SYN packet does not contain a MSS option]



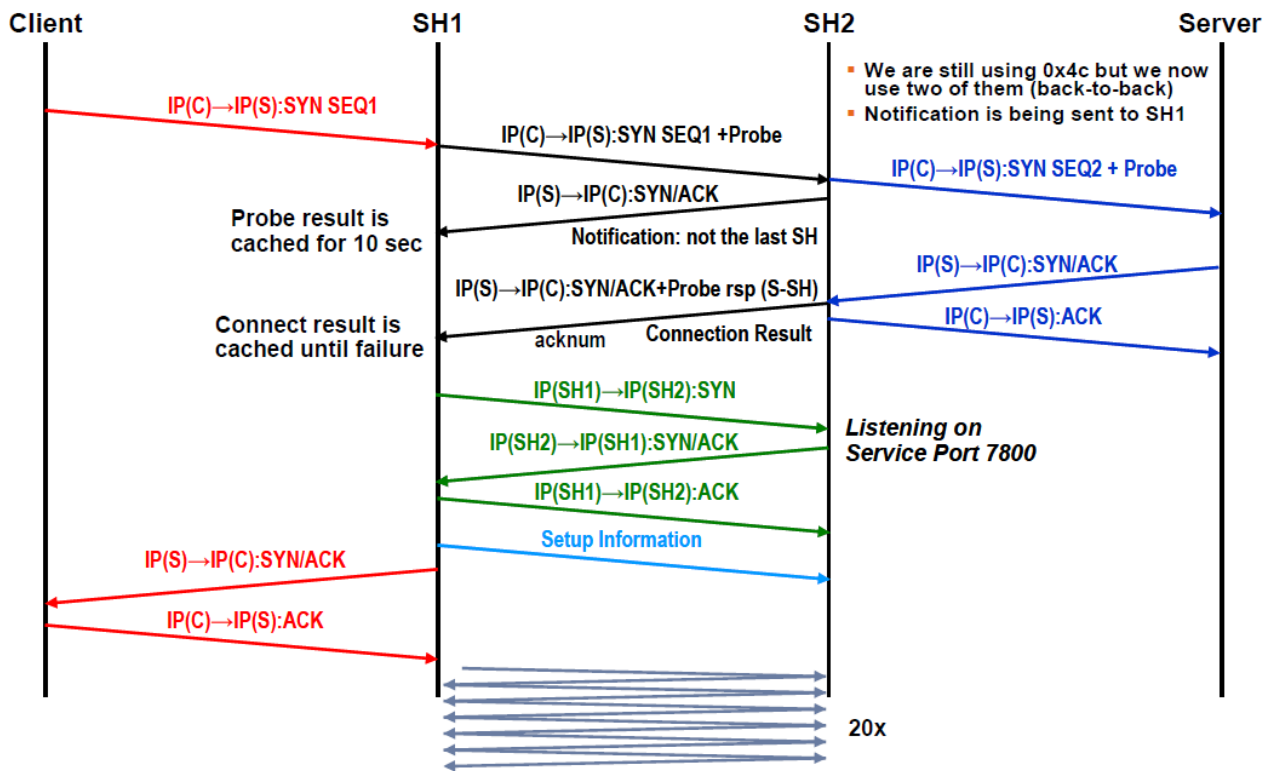
- Why are there two SYN+ACKs on the WAN interface captures
- Why did S-SH change the server's scaling factor?



Discovery Complete



#sf21veu

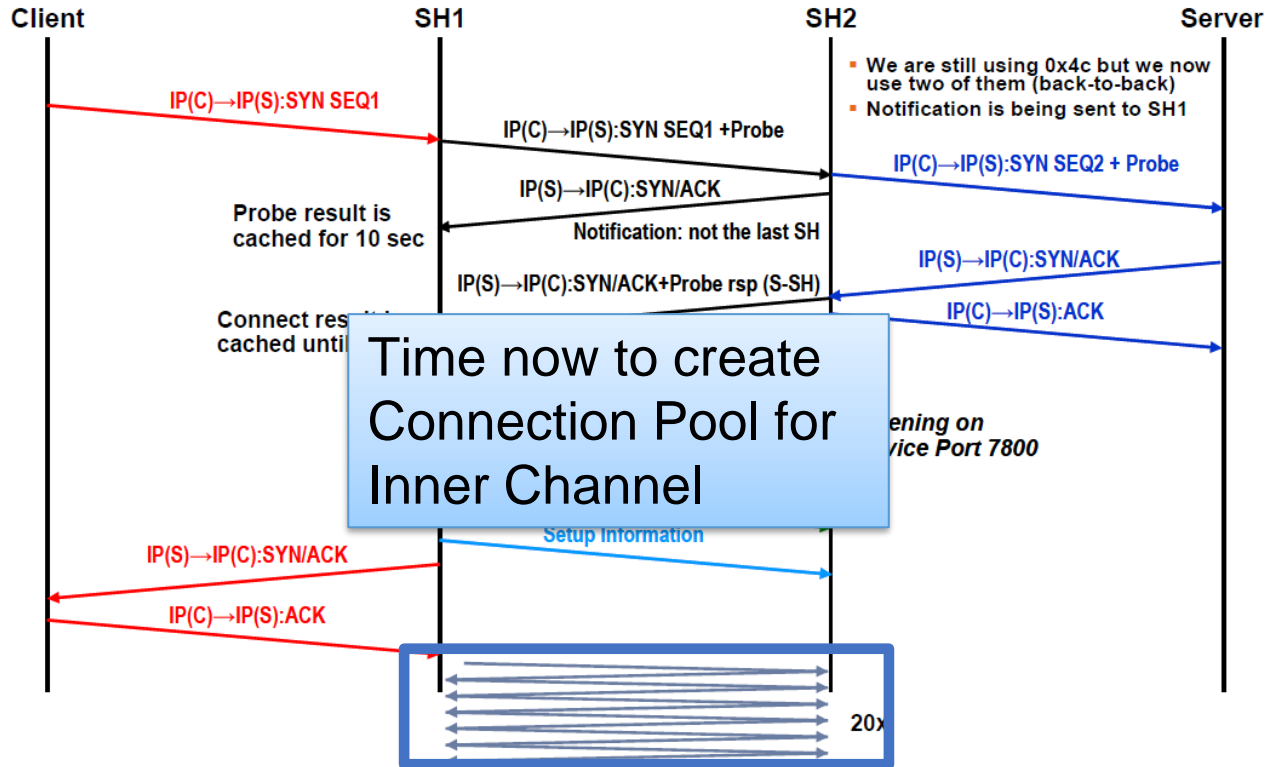




Discovery Complete



#sf21veu





28 Connections on Port 7800



#sf21veu

Wireshark · Conversations · n120-sh1_wan0_0_ead.pcap

Ethernet · 2	IPv4 · 2	IPv6	TCP · 35	UDP										
Address A	Port A	Address B	Port B	Packets	Bytes	Packets A → B	Bytes A → B	Packets B → A	Bytes B → A	Rel Start	Duration	Bits/s A → B	Bits/s B → A	
10.1.21.110	51898	10.1.31.130	80	3	218	1	82	2	136	6.416434	0.0995	6590		
10.1.21.110	51899	10.1.31.130	80	3	218	1	82	2	136	6.666910	0.1008	6506		
10.1.21.110	51902	10.1.31.130	80	3	218	1	82	2	136	12.723920	0.1004	6534		
10.1.21.110	51904	10.1.31.130	80	3	218	1	82	2	136	21.226832	0.1002	6548		
10.1.21.110	51907	10.1.31.130	80	3	218	1	82	2	136	31.904844	0.0986	6655		
10.1.21.110	51910	10.1.31.130	80	3	218	1	82	2	136	67.879893	0.0973	6740		
10.1.21.110	51915	10.1.31.130	80	3	218	1	82	2	136	82.723920	0.1004	6534		
10.1.120.21	11952	10.1.130.31	7800	49	5812	26	2875	23	2937	6.516320	6.4052	3590		
10.1.120.21	11953	10.1.130.31	7800	48	5873	28	3059	20	2814	6.516381	6.3988	3824		
10.1.120.21	11954	10.1.130.31	7800	3	246	2	156	1	90	6.616040	0.0995	12k		
10.1.120.21	11955	10.1.130.31	7800	27	2757	14	1410	13	1347	6.616197	100.6830	112		
10.1.120.21	11956	10.1.130.31	7800	3	246	2	156	1	90	6.715828	0.0936	13k		
10.1.120.21	11957	10.1.130.31	7800	3	246	2	156	1	90	6.809525	0.0953	13k		
10.1.120.21	11958	10.1.130.31	7800	3	246	2	156	1	90	6.904958	0.0975	12k		
10.1.120.21	11959	10.1.130.31	7800	3	246	2	156	1	90	7.002635	0.0997	12k		
10.1.120.21	11960	10.1.130.31	7800	3	246	2	156	1	90	7.102489	0.0916	13k		
10.1.120.21	11961	10.1.130.31	7800	3	246	2	156	1	90	7.194290	0.0989	12k		
10.1.120.21	11962	10.1.130.31	7800	151	42k	82	6564	69	36k	7.293232	97.4579	538		
10.1.120.21	11963	10.1.130.31	7800	3	246	2	156	1	90	7.391401	0.0938	13k		
10.1.120.21	11964	10.1.130.31	7800	3	246	2	156	1	90	7.485322	0.0977	12k		
10.1.120.21	11965	10.1.130.31	7800	3	246	2	156	1	90	7.583117	0.0991	12k		
10.1.120.21	11966	10.1.130.31	7800	3	246	2	156	1	90	7.682366	0.0970	12k		
10.1.120.21	11967	10.1.130.31	7800	3	246	2	156	1	90	7.779453	0.0963	12k		
10.1.120.21	11968	10.1.130.31	7800	3	246	2	156	1	90	7.875848	0.0920	13k		
10.1.120.21	11969	10.1.130.31	7800	3	246	2	156	1	90	7.968026	0.0936	13k		
10.1.120.21	11970	10.1.130.31	7800	3	246	2	156	1	90	8.061720	0.0915	13k		
10.1.120.21	11971	10.1.130.31	7800	4,535	3685k	2,183	178k	2,352	3507k	8.153306	77.5962	18k		
10.1.120.21	11972	10.1.130.31	7800	1,409	1084k	703	53k	706	1031k	8.248270	32.4870	13k		
10.1.120.21	11973	10.1.130.31	7800	54	6757	31	3363	23	3394	8.344318	19.4099	1386		
10.1.120.21	11974	10.1.130.31	7800	47	6107	25	2873	22	3234	8.441033	12.9818	1770		
10.1.120.21	11975	10.1.130.31	7800	3	246	2	156	1	90	12.824921	0.0939	13k		
10.1.120.21	11976	10.1.130.31	7800	3	246	2	156	1	90	21.327697	0.0948	13k		
10.1.120.21	11977	10.1.130.31	7800	3	246	2	156	1	90	32.004048	0.0919	13k		
10.1.120.21	11978	10.1.130.31	7800	3	246	2	156	1	90	67.977970	0.0925	13k		
10.1.120.21	11979	10.1.130.31	7800	3	246	2	156	1	90	93.850171	0.0911	13k		



Transport Optimization



#sf21veu

- ✓ Override TCP Options
- ✓ Connection Pooling
- ACK Spoofing



RTT2ACK is sub-ms vs. 400ms of iRTT



#sf21veu

n120-sh1_lan0_0_ead.pcap

File Edit View Go Capture Analyze Statistics Telephony Wireless Tools Help

C-SH LAN_0 Interface

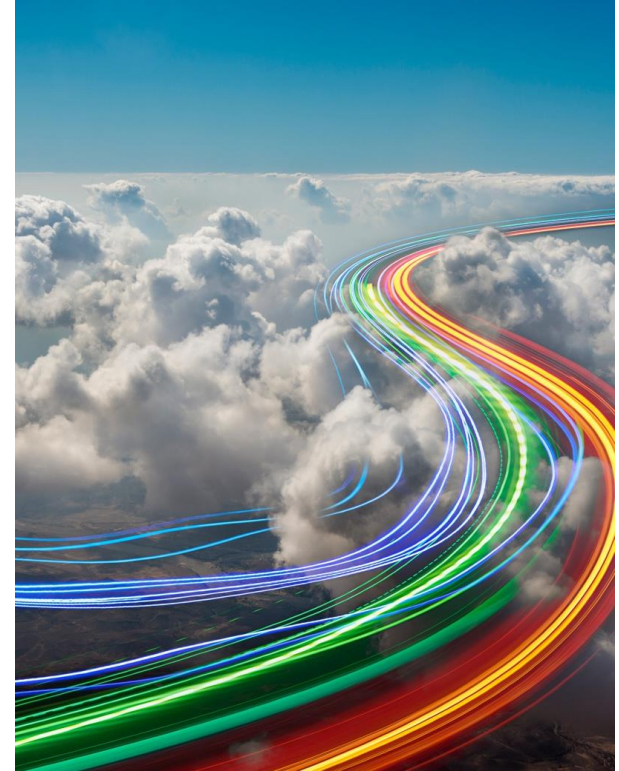
(p.addr eq 10.1.21.110 and ip.addr eq 10.1.31.130) and (tcp.port eq 51898 and tcp.port eq 80)

No.	Time	Delta Time	iRTT	RTT2ACK	ACK4	Source	Destination	Protocol	Length	Seq	ACK	Info
3	6.416378	0.000000000				10.1.21.110	10.1.31.130	TCP	66	0	0	51898 → 80 [SYN, ECN, CHR] Seq=0 Win=64240 Len=0 MSS=1460 WS=256 SACK_PERM=1
7	6.818208	0.401830000	0.402051000	0.401830000	3	10.1.31.130	10.1.21.110	TCP	66	0	1	80 → 51898 [SYN, ACK, ECN] Seq=0 Ack=1 Win=5840 Len=0 MSS=1460 SACK_PERM=1 WS=4
9	6.818429	0.000221000	0.402051000	0.000221000	7	10.1.21.110	10.1.31.130	TCP	60	1	1	51898 → 80 [ACK] Seq=1 Ack=1 Win=262656 Len=0
11	6.818744	0.000315000	0.402051000	0.000315000	11	10.1.21.110	10.1.31.130	HTTP	473	1	1	GET / HTTP/1.1
12	6.818765	0.000021000	0.402051000	0.000021000	11	10.1.31.130	10.1.21.110	TCP	54	1	420	80 → 51898 [ACK] Seq=1 Ack=420 Win=6912 Len=0
13	7.022487	0.203722000	0.402051000			10.1.31.130	10.1.21.110	HTTP	712	1	420	HTTP/1.1 200 OK (text/html)
14	7.047242	0.024755000	0.402051000	0.024755000	13	10.1.21.110	10.1.31.130	HTTP	403	420	659	GET /icons/blank.gif HTTP/1.1
15	7.047284	0.000042000	0.402051000	0.000042000	14	10.1.31.130	10.1.21.110	TCP	54	659	769	80 → 51898 [ACK] Seq=659 Ack=769 Win=7984 Len=0
18	7.154601	0.107317000	0.402051000			10.1.31.130	10.1.21.110	HTTP	490	659	769	HTTP/1.1 200 OK (GIF89a)
22	7.196000	0.041399000	0.402051000	0.041399000	18	10.1.21.110	10.1.31.130	TCP	60	769	1095	51898 → 80 [ACK] Seq=769 Ack=1095 Win=261632 Len=0

- RTT2ACK for GET in #11 is < 1 ms
- RTT2ACK for GET in #14 is < 1 ms



Scenario #2 – SaaS Accelerator



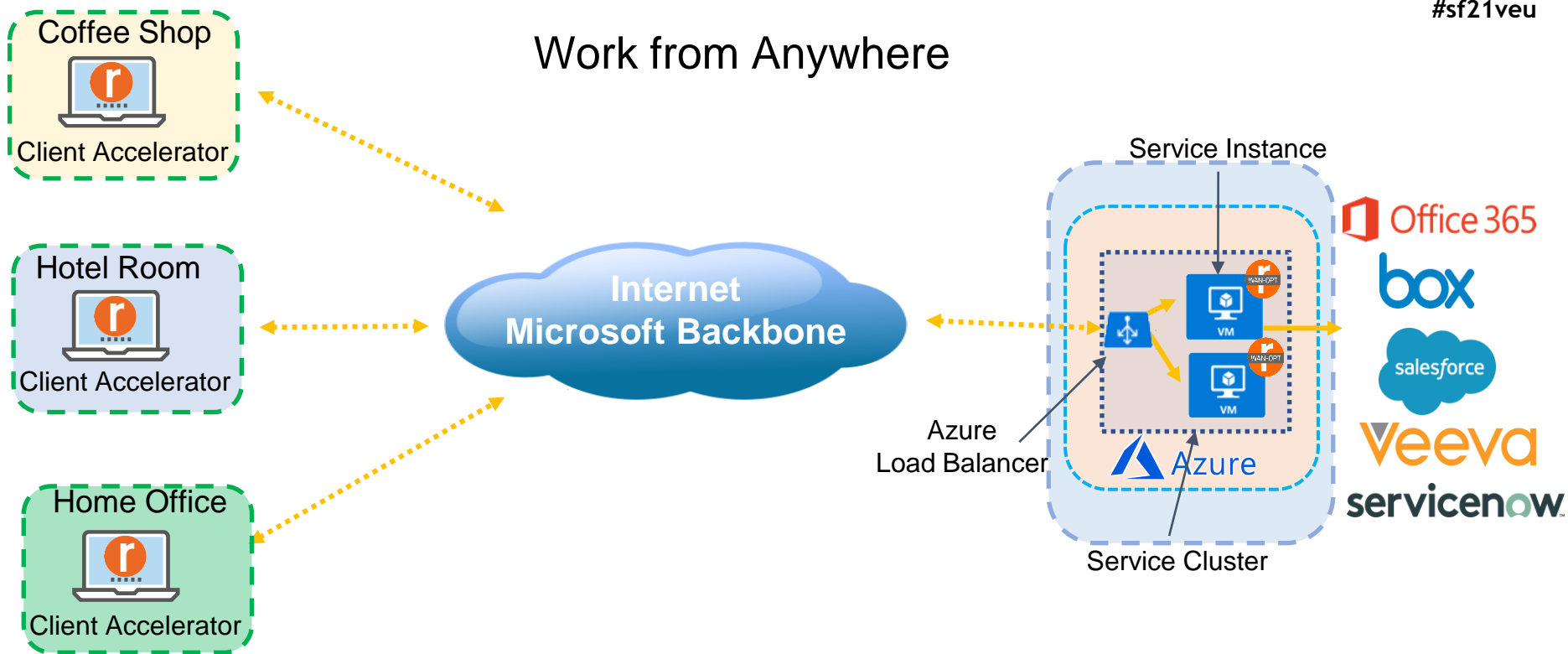


Help for my SaaS Apps?



#sf21veu

Work from Anywhere





Scenario #2



#sf21veu

- Client Accelerator on my laptop in Orlando
- SaaS Accelerator provisioned for Rvbd O365
- O365 Apps in the cloud (likely to be West Coast)
- Cloud SteelHeads running in a “Service Cluster” behind an Azure Load Balancer



Scenario #2 – Test Plan



#sf21veu

- Test script planned out in advance
- Multiple copies of 56MB PPT test files with different file names
- Before and After Test Runs
- Packet Captures and Screen Video Captures



Scenario #2 - Actions



#sf21veu

- Copy 56MB PPT from Desktop to local OneDrive via File Explorer, watch Synch
- Copy 56MB PPT to OneDrive via Browser
- Edit PPT on local OneDrive and watch Synch
- Edit PPT with SharePoint Online and watch Synch
- Capture packets for all steps



Why this activity was chosen



#sf21veu

- Demonstrate time savings
- Caching based on byte patterns, not file names
- Measure optimization time savings for both local copy / edit, as well as browser-based copy / edit / synch



Test Script



SaaS Accelerator Test Plan

Wednesday, October 14, 2020

10:57 AM

#sf21veu

1. Enable WAN Opt
2. Start SH packet capture for 20 minutes
3. Ping 13.107.136.9
4. Copy ppt file #1 into test folder
5. Wait for synch
6. Ping 13.107.136.9
7. Copy ppt file #2 into test folder
8. Wait for synch
9. Ping 13.107.136.9
10. View folder online
11. Drag Copy #3 into test folder
12. Open local oneDrive folder
13. Wait for synch
14. Ping 13.107.136.9
15. Edit ppt #1, duplicate slide 2
16. Exit-save
17. Wait for synch
18. Ping 13.107.136.9
19. View ppt#2 online
20. Wait for it to fully open
21. ping
22. Duplicate slide 2
23. Wait for it to save
24. Ping
25. Close browser
26. Wait for file explorer to show synch'd
27. Ping
28. Open test folder in browser
29. Ping
30. Drag file #3 into the folder
31. Wait for upload to complete
32. Ping
33. Drag file #4 into the folder
34. Wait for the upload to complete
35. ping
36. Stop capture



1st Test - WAN OPT Disabled





Topology: WAN OPT Disabled



#sf21veu

11Mbps – Upload
100Mbps – Download
Wifi 24G
Capture from WiFi Interface



OneDrive



13.107.136.9

SharePoint



13.107.6.171

Home Office



192.168.2.127

Internet



Evidence of RTT Cost



#sf21veu

- Client ACK says “ready for stream bytes @ 7537”
- 498ms later that segment arrives

No.	Time	Delta Time	rRTT	RTTACK	ACK#	Source	Destination	Protocol	Length	Seq	ACK	Bytes in flight	Info
1640...	2020-10-14 18:02:52.281409	0.131055000	0.082597000	0.151544000	164049	13.107.136.9	192.168.2.127	TCP	54	6859	3015		443 → 52824 [ACK] Seq=6859 Ack=3015 Win=525312 Len=0
1640...	2020-10-14 18:02:52.310183	0.028774000	0.082597000	0.159829000	164050	13.107.136.9	192.168.2.127	TCP	54	6859	3149		443 → 52824 [ACK] Seq=6859 Ack=3149 Win=525056 Len=0
1640...	2020-10-14 18:02:52.313213	0.003030000	0.082597000			13.107.136.9	192.168.2.127	TLSv1.2	694	6859	3149		640 Application Data
1640...	2020-10-14 18:02:52.315215	0.000002000	0.082597000			13.107.136.9	192.168.2.127	TLSv1.2	92	7499	3149		678 Application Data
1640...	2020-10-14 18:02:52.315215	0.000163000	0.082597000	0.000163000	164065	192.168.2.127	13.107.136.9	TCP	54	3149	7537		52824 → 443 [ACK] Seq=3149 Ack=7537 Win=65536 Len=0
1641...	2020-10-14 18:02:52.811568	0.498190000	0.082597000			13.107.136.9	192.168.2.127	TCP	1514	7537	3149		1460 443 → 52824 [ACK] Seq=7537 Ack=3149 Win=525056 Len=1460 [TCP segment of a reassembled data segment]
1641...	2020-10-14 18:02:52.811569	0.000001000	0.082597000			13.107.136.9	192.168.2.127	TCP	1514	8997	3149		2920 443 → 52824 [ACK] Seq=8997 Ack=3149 Win=525056 Len=1460 [TCP segment of a reassembled data segment]
1641...	2020-10-14 18:02:52.811570	0.000001000	0.082597000			13.107.136.9	192.168.2.127	TLSv1.2	82	10457	3149		2948 Application Data
1641...	2020-10-14 18:02:52.811687	0.000117000	0.082597000	0.000117000	164119	192.168.2.127	13.107.136.9	TCP	54	3149	10485		52824 → 443 [ACK] Seq=3149 Ack=10485 Win=66048 Len=0
1641...	2020-10-14 18:02:52.812261	0.000574000	0.082597000			13.107.136.9	192.168.2.127	TLSv1.2	92	10485	3149		38 Application Data
1641...	2020-10-14 18:02:52.812318	0.000057000	0.082597000	0.000057000	164121	192.168.2.127	13.107.136.9	TCP	54	3149	10523		52824 → 443 [ACK] Seq=3149 Ack=10523 Win=66048 Len=0
1641...	2020-10-14 18:02:53.623246	0.810928000	0.082597000			192.168.2.127	13.107.136.9	TLSv1.2	249	3149	10523		195 Application Data
1641...	2020-10-14 18:02:53.626460	0.003214000	0.082597000			192.168.2.127	13.107.136.9	TLSv1.2	195	3344	10523		336 Application Data
1641...	2020-10-14 18:02:53.710233	0.083773000	0.082597000	0.086987000	164169	13.107.136.9	192.168.2.127	TCP	54	10523	3344		443 → 52824 [ACK] Seq=10523 Ack=3344 Win=524800 Len=0
1641...	2020-10-14 18:02:53.710234	0.000001000	0.082597000	0.083774000	164171	13.107.136.9	192.168.2.127	TCP	54	10523	3485		443 → 52824 [ACK] Seq=10523 Ack=3485 Win=524800 Len=0



Turning Optimization On



#sf21veu

- Now we'll run the script navigation with Optimization Turned on

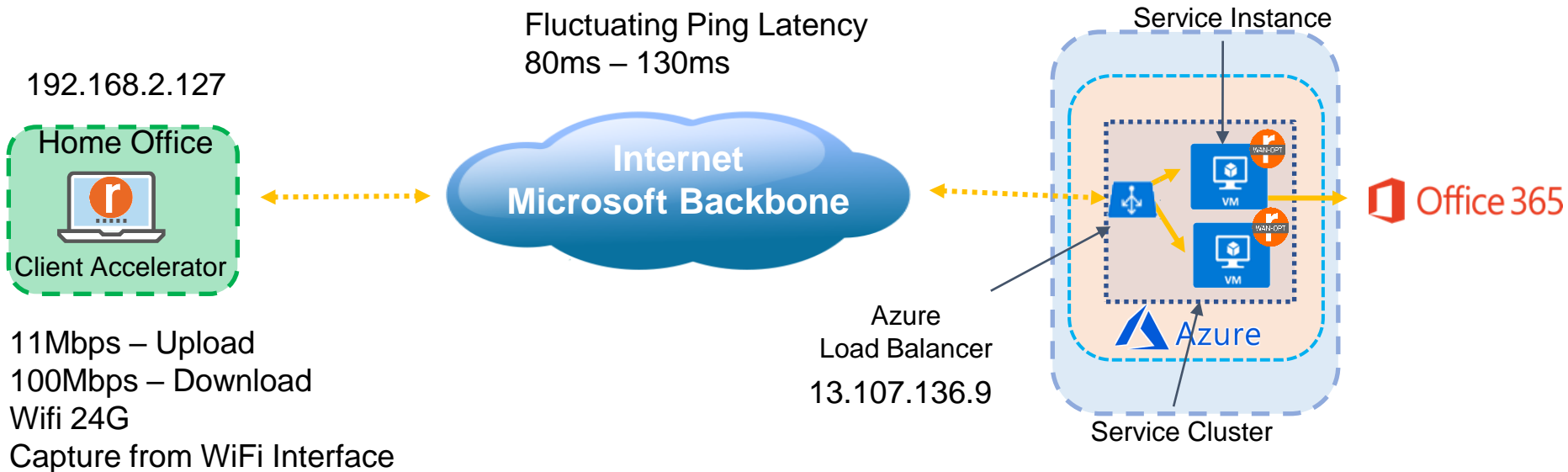


OneDrive & SharePoint



#sf21veu

Work from Home





Be on the “lookout”



#sf21veu

- Phantom TCP Connections in LAN_0 TCPDUMP
- RTT Timing evidence that incoming data is served from “nearby” cache
- No retransmissions
- Faster transfer times





With Client Accelerator Enabled



#sf21veu

Wireshark - Conversations - shm_1602766667_lan_0.cap

Ethernet · 2 IPv4 · 127 IPv6 TCP · 456 UDP · 894

Address A	Port A	Address B	Port B	Packets	Bytes	Packets A → B	Bytes A → B	Packets B → A	Bytes B → A	Rel Start	Duration	Bits/s A → B	Bits/s B → A
192.168.2.127	63177	13.107.136.9	63174	157,077	151M	90,228	95M	66,849	56M	352.908500	486.2507	1565k	
192.168.2.127	63174	13.107.136.9	443	156,067	150M	72,168	57M	83,899	93M	352.811287	486.3480	946k	
192.168.2.127	63012	13.107.136.9	443	159,819	132M	85,876	127M	73,943	4177k	26.902288	249.2801	4105k	
192.168.2.127	63202	13.107.136.9	443	114,041	117M	56,073	54M	57,968	62M	444.237917	69.0971	6328k	
192.168.2.127	63204	13.107.136.9	63202	114,183	116M	58,406	62M	55,777	54M	444.331276	69.0038	7263k	
192.168.2.127	63444	13.107.136.9	63442	63,877	64M	42,129	62M	21,748	2493k	889.991318	52.5559	9485k	
192.168.2.127	63442	13.107.136.9	443	63,907	64M	21,789	2496k	42,118	62M	889.902310	52.6447	379k	
192.168.2.127	63239	13.107.6.171	443	64,436	51M	27,734	9269k	36,702	42M	558.470387	414.0123	179k	
192.168.2.127	63114	13.107.136.9	443	46,203	44M	30,469	43M	15,734	1064k	282.580886	196.1568	1789k	
192.168.2.127	63118	13.107.136.9	63114	47,210	44M	17,136	1142k	30,074	43M	282.701871	196.0358	46k	
192.168.2.127	63428	13.107.136.9	63426	38,394	39M	25,996	38M	12,398	679k	861.628160	144.6695	2145k	
192.168.2.127	63426	13.107.136.9	443	39,662	38M	14,120	772k	25,542	38M	861.529686	144.7680	42k	
192.168.2.127	63096	52.141.219.248	7810	28,824	29M	19,816	29M	9,008	68k	278.588062	200.3686	1164k	
192.168.2.127	63117	52.141.219.248	7810	9,846	6459k	5,451	3776k	4,395	2682k	282.621612	231.9216	130k	
192.168.2.127	63163	52.141.219.248	7810	10,070	6076k	5,747	2470k	4,323	3606k	314.575715	524.8508	37k	
192.168.2.127	63440	52.141.219.248	7810	3,545	2224k	1,820	531k	1,725	1692k	888.981009	53.9691	78k	
192.168.2.127	63409	52.141.219.248	7810	2,359	1159k	1,251	94k	1,108	1065k	778.348957	228.2088	3302	
192.168.2.127	63080	13.107.136.9	63077	1,118	1049k	729	1020k	389	28k	238.359500	36.2240	225k	
192.168.2.127	63077	13.107.136.9	443	1,117	1048k	389	28k	728	1019k	238.263693	36.3198	6382	
192.168.2.127	63084	66.61.166.48	443	1,006	870k	424	26k	582	843k	241.444632	33.1254	6386	
192.168.2.127	63026	52.141.219.248	7810	955	664k	463	35k	492	629k	69.947536	204.9326	1370	
192.168.2.127	63141	52.170.57.27	443	693	641k	440	617k	253	23k	298.743180	53.6428	92k	
192.168.2.127	63223	13.107.136.9	63221	730	564k	448	514k	282	50k	514.505994	548.9335	749k	
192.168.2.127	63221	13.107.136.9	443	729	564k	282	50k	447	514k	514.392425	549.0471	728	
192.168.2.127	63128	23.40.56.76	443	586	480k	262	17k	324	463k	291.870119	52.7150	2596	
192.168.2.127	63307	138.91.140.216	443	561	465k	364	432k	197	32k	638.198060	208.1991	16k	
192.168.2.127	63082	52.141.219.248	7810	790	385k	358	51k	432	333k	239.160669	824.6219	503	
192.168.2.127	63435	52.109.6.6	63433	342	331k	145	86k	197	244k	886.438970	1.8966	364k	
192.168.2.127	63433	52.109.6.6	443	341	331k	197	244k	144	86k	886.245995	2.0895	937k	
192.168.2.127	63159	52.170.57.27	443	415	314k	262	287k	153	27k	305.086925	317.2847	7257	
192.168.2.127	63451	52.109.6.6	63449	318	309k	111	13k	207	296k	921.372016	1.7760	58k	
192.168.2.127	63449	52.109.6.6	443	317	309k	207	296k	110	12k	921.193325	1.9546	1214k	
192.168.2.127	63337	23.40.56.76	443	331	262k	146	10k	185	251k	725.481825	27.2305	3077	
192.168.2.127	63229	52.109.16.5	443	270	260k	176	244k	94	16k	529.642242	3.2190	607k	
192.168.2.127	63187	52.109.6.6	443	265	259k	174	243k	91	15k	423.716003	1.3735	1419k	
192.168.2.127	63447	52.109.6.6	63445	268	258k	95	12k	173	245k	900.099360	1.7844	55k	
192.168.2.127	63445	52.109.6.6	443	267	258k	173	245k	94	12k	899.916024	1.9677	999k	

Name resolution Limit to display filter Absolute start time

These “phantom” connections on port 63xxx occur only within the laptop. Part of internal WAN-Opt processing.



63xxx paired with 443



Wireshark · Conversations - shm_1602766667_lan_0.cap

#sf21veu

Address A	Port A	Address B	Port B	Packets	Bytes	Packets A → B	Bytes A → B	Packets B → A	Bytes B → A	Rel Start	Duration	Bits/s A → B	Bits/s B → A
192.168.2.127	63177	13.107.136.9	443	157,077	151M	90,228	95M	66,849	56M	352.908500	486.2507	1565k	
192.168.2.127	63174	13.107.136.9	443	156,067	150M	72,168	57M	83,899	93M	352.811287	486.3480	946k	
192.168.2.127	63012	13.107.136.9	443	159,819	132M	85,876	127M	73,943	4177k	26.902288	249.2801	4105k	
192.168.2.127	63202	13.107.136.9	443	114,041	117M	56,073	54M	57,968	62M	444.237917	69.0971	6328k	
192.168.2.127	63204	13.107.136.9	63202	114,183	116M	58,406	62M	55,777	54M	444.331276	69.0038	7263k	
192.168.2.127	63444	13.107.136.9	63442	63,877	64M	42,129	62M	21,748	2493k	899.991318	52.5559	9485k	
192.168.2.127	63442	13.107.136.9	443	63,907	64M	21,789	2496k	42,118	62M	899.902310	52.6447	379k	
192.168.2.127	63239	13.107.6.171	443	64,436	51M	27,734	9269k	36,702	42M	558.470387	414.0123	179k	
192.168.2.127	63114	13.107.136.9	443	46,203	44M	30,469	43M	15,734	1064k	282.580886	196.1568	1789k	
192.168.2.127	63118	13.107.136.9	63114	47,210	44M	17,136	1142k	30,074	43M	282.701871	196.0358	46k	
192.168.2.127	63428	13.107.136.9	63426	38,394	39M	25,996	38M	12,398	679k	861.628160	144.6695	2145k	
192.168.2.127	63426	13.107.136.9	443	39,662	38M	14,120	772k	25,542	38M	861.529686	144.7690	42k	
192.168.2.127	63096	52.141.219.248	7810	28,824	29M	19,816	29M	9,008	658k	278.598062	200.3686	1164k	
192.168.2.127	63117	52.141.219.248	7810	9,846	6459k	5,451	3776k	4,395	2682k	282.621612	231.9216	130k	
192.168.2.127	63163	52.141.219.248	7810	10,070	6076k	5,747	2470k	4,323	3606k	314.575715	524.8508	37k	
192.168.2.127	63440	52.141.219.248	7810	3,545	2224k	1,820	531k	1,725	1692k	888.981009	53.9691	78k	
192.168.2.127	63409	52.141.219.248	7810	2,359	1159k	1,251	94k	1,108	1065k	778.348957	228.2088	3302	
192.168.2.127	63080	13.107.136.9	63077	1,118	1049k	729	1020k	389	28k	238.359500	36.2240	225k	
192.168.2.127	63077	13.107.136.9	443	1,117	1048k	389	28k	728	1019k	238.263693	36.3198	6382	
192.168.2.127	63084	66.61.166.48	443	1,006	870k	424	26k	582	843k	241.444632	33.1254	6386	
192.168.2.127	63026	52.141.219.248	7810	955	664k	463	35k	492	629k	69.947536	204.9326	1370	
192.168.2.127	63141	52.170.57.27	443	693	641k	440	617k	253	23k	298.743180	53.6428	92k	
192.168.2.127	63223	13.107.136.9	63221	730	564k	448	514k	282	50k	514.505984	548.9335	7494	
192.168.2.127	63221	13.107.136.9	443	729	564k	282	50k	447	514k	514.392425	549.0471	728	
192.168.2.127	63128	23.40.56.76	443	586	480k	262	17k	324	463k	291.870119	52.7150	2596	
192.168.2.127	63307	138.91.140.216	443	561	465k	364	432k	197	32k	638.198060	208.1991	16k	
192.168.2.127	63082	52.141.219.248	7810	790	385k	358	51k	432	333k	239.160669	824.6219	503	
192.168.2.127	63435	52.109.6.6	63433	342	331k	145	86k	197	244k	886.438970	1.8966	364k	
192.168.2.127	63433	52.109.6.6	443	341	331k	197	244k	144	86k	886.245995	2.0895	937k	
192.168.2.127	63159	52.170.57.27	443	415	314k	262	287k	153	27k	305.086925	317.2847	7257	
192.168.2.127	63451	52.109.6.6	63449	318	309k	111	13k	207	296k	921.372016	1.7760	58k	
192.168.2.127	63449	52.109.6.6	443	317	309k	207	296k	110	12k	921.193325	1.9546	1214k	
192.168.2.127	63337	23.40.56.76	443	331	262k	146	10k	185	251k	725.481825	27.2305	3077	
192.168.2.127	63229	52.109.16.5	443	270	260k	176	244k	94	16k	529.642242	3.2190	607k	
192.168.2.127	63187	52.109.6.6	443	265	259k	174	243k	91	15k	423.716003	1.3735	1419k	
192.168.2.127	63447	52.109.6.6	63445	268	258k	95	12k	173	245k	900.099360	1.7844	55k	
192.168.2.127	63445	52.109.6.6	443	267	258k	173	245k	94	12k	899.916024	1.9677	999k	

If you look closely, you'll notice connection pairs that transfer roughly the same amount of traffic. Again, this is internal processing.

We'll use display filter and "export specified packets..." to create a new pcap with tcp.port==443 only

Name resolution Limit to display filter Absolute start time




New PCAP with 443 Only



#sf21veu

Wireshark · Conversations · shm_1602766667_lan_0_443Only.cap



Ethernet · 1		IPv4 · 2		IPv6		TCP · 19		UDP					
Address A	Port A	Address B	Port B	Packets	Bytes	Packets A → B	Bytes A → B	Packets B → A	Bytes B → A	Rel Start	Duration	Bits/s A → B	Bits/s B → A
192.168.2.127	63174	13.107.136.9	443	156,067	150M	72,168	57M	83,899	93M	325.908999	486.3480		946k
192.168.2.127	63012	13.107.136.9	443	159,819	132M	85,876	127M	73,943	4177k	0.000000	249.2801		4105k
192.168.2.127	63202	13.107.136.9	443	114,041	117M	56,073	54M	57,968	62M	417.335629	69.0971		6328k
192.168.2.127	63442	13.107.136.9	443	63,907	64M	21,789	2496k	42,118	62M	863.000022	52.6447		379k
192.168.2.127	63239	13.107.6.171	443	64,436	51M	27,734	9269k	36,702	42M	531.568099	414.0123		179k
192.168.2.127	63114	13.107.136.9	443	46,203	44M	30,469	43M	15,734	1064k	255.678598	196.1568		1789k
192.168.2.127	63426	13.107.136.9	443	39,662	38M	14,120	772k	25,542	38M	834.627398	144.7680		42k
192.168.2.127	63077	13.107.136.9	443	1,117	1048k	389	28k	728	519k	211.361405	36.3198		6382
192.168.2.127	63221	13.107.136.9	443	729	564k	282	50k	447	514k	487.490137	549.0471		728
192.168.2.127	63240	13.107.6.171	443	365	111k	183	60k	182	50k	531.837307	420.0961		1154
192.168.2.127	63022	13.107.136.9	443	83	53k	37	16k	46	37k	42.804601	249.8520		513
192.168.2.127	63225	13.107.136.9	443	49	25k	24	12k	25	13k	493.547113	126.4891		775
192.168.2.127	63191	13.107.136.9	443	25	11k	14	5479	11	6429	412.544089	4.7825		9165
192.168.2.127	63439	13.107.136.9	443	23	11k	12	5371	11	6429	862.078327	0.8885		48k
192.168.2.127	63251	13.107.6.171	443	20	6234	11	2645	9	3589	541.201772	30.6957		689
192.168.2.127	63372	13.107.6.171	443	16	4148	9	2506	7	1642	734.967771	30.6235		654
192.168.2.127	63357	13.107.6.171	443	19	3869	10	1420	9	2449	715.431693	0.8705		13k
192.168.2.127	63081	13.107.136.9	443	19	3566	10	1420	9	2146	211.597831	1.1663		9740
192.168.2.127	63139	13.107.136.9	443	19	3566	10	1420	9	2146	271.784026	1.3811		8225



SSL Handshake Acceleration



#sf21veu

- TLS Server Hello arrives 15ms after Client Hello, but server iRTT == 89ms?

shm_1602766667_lan_0_443Only.cap

File Edit View Go Capture Analyze Statistics Telephony Wireless Tools Help

ip.addr==192.168.2.127 && tcp.port==63442 && ip.addr==13.107.136.9 && tcp.port==443

Title: iRTT Type: Custom Fields: tcp.analysis.initial_rtt Occurrence: 0

No.	Time	Delta Time	iRTT	RTT2ACK	ACK4	Source	Destination	Protocol	Length	Info
582621	863.000022	0.000000000				192.168.2.127	13.107.136.9	TCP	66	63442 → 443 [SYN] Seq=0 Win=64240 Len=0 MSS=1460 WS=256 SACK_PERM=1
582622	863.089361	0.089339000	0.089405000	0.089339000	582621	13.107.136.9	192.168.2.127	TCP	66	443 → 63442 [SYN, ACK] Seq=0 Ack=1 Win=64240 Len=0 MSS=1460 WS=256 SACK_PERM=1
582623	863.089427	0.000066000	0.089405000	0.000066000	582622	192.168.2.127	13.107.136.9	TCP	54	63442 → 443 [ACK] Seq=1 Ack=1 Win=65536 Len=0
582624	863.090706	0.001279000	0.089405000			192.168.2.127	13.107.136.9	TLSv1.2	245	Client Hello
582625	863.105763	0.015057000	0.089405000	0.015057000	582624	13.107.136.9	192.168.2.127	TLSv1.2	1514	Server Hello, Certificate
582626	863.105842	0.000079000	0.089405000			13.107.136.9	192.168.2.127	TLSv1.2	75	Server Key Exchange, Server Hello Done
582627	863.105871	0.000029000	0.089405000	0.000029000	582626	192.168.2.127	13.107.136.9	TCP	54	63442 → 443 [ACK] Seq=192 Ack=1482 Win=65536 Len=0
582628	863.107283	0.001412000	0.089405000			192.168.2.127	13.107.136.9	TLSv1.2	180	Client Key Exchange, Change Cipher Spec, Encrypted Handshake Message
582629	863.115322	0.008039000	0.089405000	0.008039000	582628	13.107.136.9	192.168.2.127	TLSv1.2	105	Change Cipher Spec, Encrypted Handshake Message
582630	863.115457	0.000135000	0.089405000	0.000135000	582629	192.168.2.127	13.107.136.9	TCP	1514	63442 → 443 [ACK] Seq=318 Ack=1533 Win=65536 Len=1460 [TCP segment of a reassembled PDU]
582631	863.115513	0.000056000	0.089405000			192.168.2.127	13.107.136.9	TLSv1.2	104	Application Data
582632	863.115576	0.000063000	0.089405000	0.000063000	582631	13.107.136.9	192.168.2.127	TCP	54	443 → 63442 [ACK] Seq=1533 Ack=1828 Win=525568 Len=0
582633	863.707413	0.591837000	0.089405000			13.107.136.9	192.168.2.127	TLSv1.2	1319	Application Data
582634	863.707680	0.000267000	0.089405000	0.000267000	582633	192.168.2.127	13.107.136.9	TCP	54	63442 → 443 [ACK] Seq=1828 Ack=2798 Win=64256 Len=0
582635	863.743840	0.036160000	0.089405000			192.168.2.127	13.107.136.9	TCP	1514	63442 → 443 [ACK] Seq=1828 Ack=2798 Win=64256 Len=1460 [TCP segment of a reassembled PDU]
582636	863.744338	0.000498000	0.089405000			192.168.2.127	13.107.136.9	TLSv1.2	375	Application Data



Segment from Local Cache



#sf21veu

- Segment arrives immediately after ACK, no RTT delay from me to O365

No.	Time	Delta Time	RTT	RTT2ACK	ACK4	Source	Destination	Protocol	Length	Seq	ACK	Bytes in flight	Info
589028	1.581759	0.000040000	0.089405000			13.107.136.9	192.168.2.127	TCP	1514	6240792	9334	14600	443 → 63442 [ACK] Seq=6240792 Ack=9334 Win=525568 Len=1460 [TCP segment of a reassembled P...
589029	1.581801	0.000042000	0.089405000			13.107.136.9	192.168.2.127	TCP	1514	6242252	9334	16060	443 → 63442 [ACK] Seq=6242252 Ack=9334 Win=525568 Len=1460 [TCP segment of a reassembled P...
589030	1.581841	0.000040000	0.089405000			13.107.136.9	192.168.2.127	TLSv1.2	407	6243712	9334	16413	Application Data
589031	1.581861	0.000020000	0.089405000	0.000514000	589020	192.168.2.127	13.107.136.9	TCP	54	9334	6230572	63442 → 443 [ACK] Seq=9334 Ack=6230572 Win=12301824 Len=0	
589032	1.581899	0.000038000	0.089405000	0.000425000	589022	192.168.2.127	13.107.136.9	TCP	54	9334	6233492	63442 → 443 [ACK] Seq=9334 Ack=6233492 Win=12301824 Len=0	
589033	1.581936	0.000037000	0.089405000	0.000361000	589024	192.168.2.127	13.107.136.9	TCP	54	9334	6236412	63442 → 443 [ACK] Seq=9334 Ack=6236412 Win=12301824 Len=0	
589034	1.581974	0.000038000	0.089405000	0.000298000	589026	192.168.2.127	13.107.136.9	TCP	54	9334	6239332	63442 → 443 [ACK] Seq=9334 Ack=6239332 Win=12301824 Len=0	
589035	1.582010	0.000036000	0.089405000	0.000251000	589028	192.168.2.127	13.107.136.9	TCP	54	9334	6242252	63442 → 443 [ACK] Seq=9334 Ack=6242252 Win=12301824 Len=0	
589036	1.582141	0.000131000	0.089405000	0.000300000	589030	192.168.2.127	13.107.136.9	TCP	54	9334	6244065	63442 → 443 [ACK] Seq=9334 Ack=6244065 Win=12301824 Len=0	
589037	1.582352	0.000211000	0.089405000			13.107.136.9	192.168.2.127	TCP	1514	6244065	9334	1460	443 → 63442 [ACK] Seq=6244065 Ack=9334 Win=525568 Len=1460 [TCP segment of a reassembled P...
589038	1.582457	0.000105000	0.089405000			13.107.136.9	192.168.2.127	TCP	1514	6245525	9334	2920	443 → 63442 [ACK] Seq=6245525 Ack=9334 Win=525568 Len=1460 [TCP segment of a reassembled P...
589039	1.582501	0.000044000	0.089405000			13.107.136.9	192.168.2.127	TCP	1514	6246985	9334	4380	443 → 63442 [ACK] Seq=6246985 Ack=9334 Win=525568 Len=1460 [TCP segment of a reassembled P...
589040	1.582658	0.000157000	0.089405000			13.107.136.9	192.168.2.127	TCP	1514	6248445	9334	5840	443 → 63442 [ACK] Seq=6248445 Ack=9334 Win=525568 Len=1460 [TCP segment of a reassembled P...
589041	1.582704	0.000046000	0.089405000			13.107.136.9	192.168.2.127	TCP	1514	6249905	9334	7300	443 → 63442 [ACK] Seq=6249905 Ack=9334 Win=525568 Len=1460 [TCP segment of a reassembled P...
589042	1.582751	0.000047000	0.089405000			13.107.136.9	192.168.2.127	TCP	1514	6251365	9334	8760	443 → 63442 [ACK] Seq=6251365 Ack=9334 Win=525568 Len=1460 [TCP segment of a reassembled P...
589043	1.582792	0.000041000	0.089405000			13.107.136.9	192.168.2.127	TCP	1514	6252825	9334	10220	443 → 63442 [ACK] Seq=6252825 Ack=9334 Win=525568 Len=1460 [TCP segment of a reassembled P...
589044	1.582834	0.000042000	0.089405000			13.107.136.9	192.168.2.127	TCP	1514	6254285	9334	11680	443 → 63442 [ACK] Seq=6254285 Ack=9334 Win=525568 Len=1460 [TCP segment of a reassembled P...



RiOS: Scalable Data Reference (SDR)



Files & Data



Original text

Copyright © 2013 Riverbed Technology

#sf21veu

Binary representation

```

0100001101101111011100000111100101110010011010010110011101101000011101000010000011000010101010100100100
00000110010001100000011000100110011000010100111001001101001011101100110010101110010011000100110010101
100100001000000101010001100101011000110110011011101101100011011110110011101111001
  
```

1st level references

Ref[9z34]

Ref[55k1]

Ref[816378]

Ref[4u244]

Ref[j8s]

2nd level reference

Ref[vs5q6]

Ref[qk7j9]

3rd level reference

Ref[vv7a2]

16-Byte references communicate megabytes of existing data (128Byte average chunk size)



No Retransmissions



#sf21veu

- Stream Bytes Served Locally

Wireshark · Expert Information · shm_1602766667_lan_0_443Only.cap

Severity	Summary	Group	Protocol	Count
> Warning	ACKed segment that wasn't captured (common at capture...	Sequence	TCP	32
> Warning	Connection reset (RST)	Sequence	TCP	1
> Warning	Previous segment(s) not captured (common at capture sta...	Sequence	TCP	67
> Chat	TCP window update	Sequence	TCP	15
> Chat	Connection establish acknowledge (SYN+ACK): server por...	Sequence	TCP	1
> Chat	Connection establish request (SYN): server port 443	Sequence	TCP	1

Display filter: "ip.addr==192.168.2.127 && tcp.port==63442 && ip.addr==13.107.136.9 && tcp.port==443"

Limit to Display Filter Group by summary Search:



Significant Increase in User Productivity



#sf21veu

- Over 30 hours since running initial script test
- Cache is still warm on laptop and in the cloud
- Video captures for upload and download scenarios
- Upload 16s vs. 64s
- Download 9s vs. 24s



Session Recap



#sf21veu

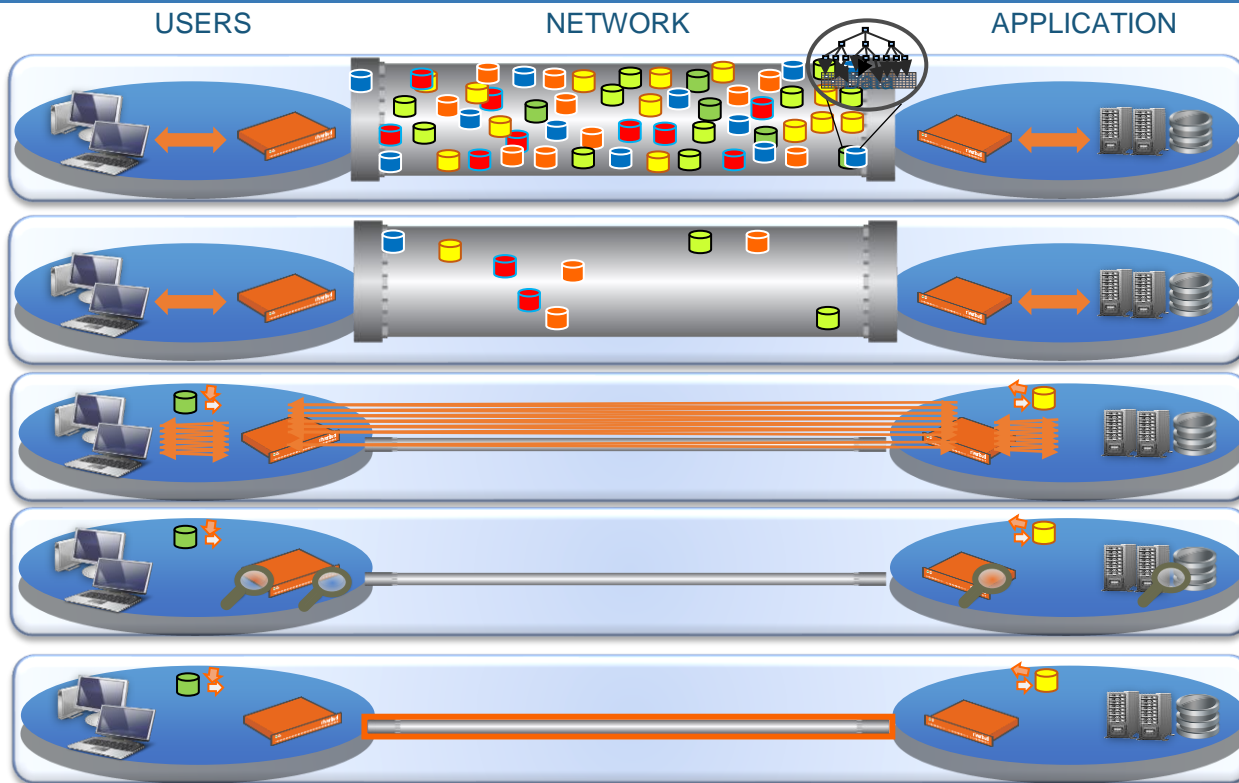
- Expect your captures to contain some unusual side effects if WAN Optimization is in path
- Client accelerator running inside laptop provides significant user productivity improvements to support WFA employees
- Remediates latency, retransmissions, home WiFi issues



WAN Optimization Features



#sf21veu



DE-DUPLICATE DATA

OPTIMIZE NETWORK TRANSPORT

ELIMINATE APPLICATION LATENCY

INSPECT, REPORT & CAPTURE

SHAPE, DIRECT & PROTECT



Your Feedback is Important



#sf21veu

- Please take a moment to complete the session feedback form
- Help us to keep SharkFest relevant and interesting
- <https://forms.gle/GGRAzkJcEuDkx5r36>



Q & A



#sf21veu