



Things I Love About Wireshark

and maybe a couple of things I don't

Gerald Combs
Core Developers

When An Easy Assignment Becomes Difficult



Introspection is kind of like looking behind your refrigerator

You find all sorts of useful, actionable, relevant information

Information can make you sad

Wireshark Is Healthy



Millions of lines of code ...3.6M or maybe 6.6M?

~ 1.5M Downloads / month ...on the servers we manage

~90% Windows, ~9% macOS ...again, on the servers we manage

4100 Discord users

3000 protocols, 265k fields

2300 authors

2 yearly conferences

The instant that connection closes



Which connection? The one that delivered Wireshark to your computer

It's when the statistics from the previous slide turn into empowerment

It's when the work of a few is used by millions

In the time you have read this ~~THOUSANDS~~ **PERHAPS SEVERAL** people have downloaded Wireshark

Sweet merciful crap it's the second quarter of the
21st century I'm still writing C why



Sweet merciful crap

It's the second quarter of the 21st century

I'm still writing C code

What am I even doing

This haiku is terrible

Sweet merciful crap it's the second quarter of the 21st century I'm still writing C why



C made more sense 25 years ago

We now live in Rustier, Swiftier times and the state of the art has improved

Other languages offer better memory safety and multicore support

There Is An Easter Egg



Have you looked at the bottom of the welcome screen? I mean *really* looked?

Learn

[User's Guide](#) · [Wiki](#) · [Questions and Answers](#) · [Mailing Lists](#) · [SharkFest](#) · [Wireshark Discord](#) · [Donate](#)

You are sniffing the glue that holds the Internet together using Wireshark 4.4.7 (v4.4.7-0-g7980339b1630). You receive automatic updates.

Or read the release notes source code?

```
35  The following bugs have been fixed:
36
37  /* wsbuglink:5000[]
38  /* wsbuglink:6000[Wireshark bug]
39  /* cveidlink:2014-2486[]
40  /* Wireshark grabs your ID at 3 am, goes to Waffle House, and insults people.
```

We accidentally built a time series data analyzer



pcapng can hold more than packets

The dissection engine doesn't care what you feed it

What if you just change the word "packet" to "event"?



Drops

For all that we've added, we're still missing some important things



Drops



For all that we've added, we're still missing some important things

Accessibility

Multicore support

Multiple files

Lots of other stuff



Wireshark Keeps Me Busy



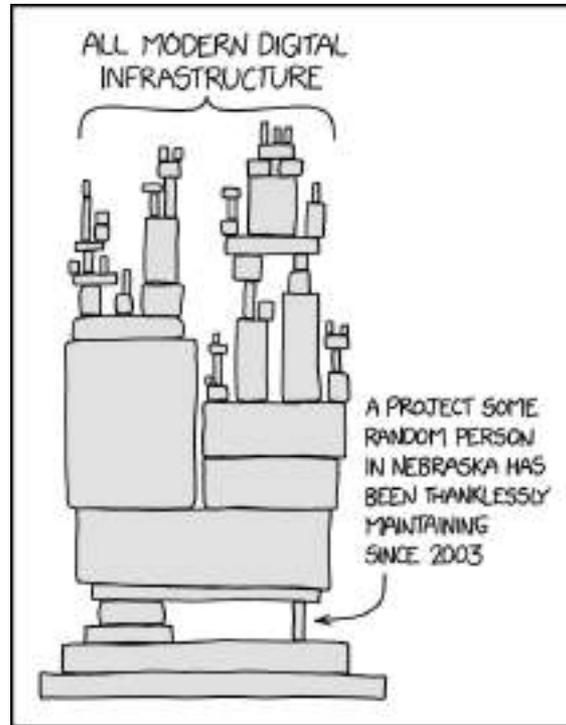
There's *always* something to do, and I love fixing problems

It's easy to put too much effort and time into into something you love



Burnout

Open Source Burnout



<https://xkcd.com/2347/>

Wireshark Isn't Just Wireshark



bcg729

libilbc

Lua

Qt

Brotli

libmaxminddb

minizip-ng

SBC

c-ares

libpcap

Nettle

Snappy

Dirent

libscap

nghttp2

SpanDSP

Gettext

libsinsp

nghttp3

Sparkle

GLib

libsmi

npcap

SpeexDSP

GnuTLS

libssh

Opus

WinSparkle

GMP

Libtasn1

OpenCORE AMR

zlib-ng

Libgcrypt

libxml

p11-kit

zstd

libgpg-error

Lz4

PCRE2



What Makes Open Source Special In This Regard?

The needs of the project exceeds the resources you can provide

Mismatched expectations, aka the Dollar Movie House Effect

What if these happen at “web scale”?

A collage of several article snippets related to open source developer burnout. The snippets are arranged in an overlapping, non-linear fashion. The visible text includes:

- DEV Community**: <https://dev.to/sagepin/why-i-quit-open-source-1n2a>
Why I quit open source
Sep 14, 2023 — In this article I want to and to quitting open source after about
- OpenSource.com**: <https://opensource.com/article/20/04/open-source-burnout>
How I recognize and prevent burnout in open source
- OpenSource.com**: <https://opensource.com/article/20/04/open-source-burnout>
Mental Health in Open Source
- Reddit - r/linux**: 50+ comments · 3 years ago
Open-Source Developer Burnout, Low Pay Putting Web at
If something is so im is how open source
- Open Source Guides**: <https://opensource.guide/maintaining-balance-for-open...>
Maintaining Balance for Open Source Maintainers
- OpenSauced**: <https://opnsauced.pizza/blog/the-lonely-journey-of-...>
The Lonely Journey of Open-Source Maintainers: A Call for ...
It's no secret that maintainer burnout is an epidemic in the open-source community. Contributors come and go, but maintainers bear the long-term ...
- Anthony Fu**: <https://antfu.me/posts/mental-health-oss>
Mental Health in Open Source
- OpenSource.com**: <https://opensource.com/article/20/04/open-source-burnout>
I'd recommend you to take some

Expectation Mismatches



Open source suffers from the dollar movie house effect:

If circumstances let you deliver one thing at a discount, people will expect you to deliver *everything* at a discount.

Expectation Mismatches



Open source suffers from the dollar movie house effect:

If circumstances let you deliver one thing at a discount, people will expect you to deliver *everything* at a discount.

“You’re only charging a dollar for tickets. Why do I have to pay full price for popcorn and soda?”



Expectation Mismatches

Open source suffers from the dollar movie house effect:

If circumstances let you deliver one thing at a discount, people will expect you to deliver *everything* at a discount.

"You're delivering your software for free. You therefore have no expenses."

"You're delivering your software for free. You therefore have infinite time and resources that you can devote to my needs."

Open Source Burnout



Attaching peoples' expectations to an activity you love will **crush your soul**

Open Source Burnout

I'm hesitant to talk about this

"Be lucky like me" is not actionable advice

With that out of the way, here are some things that help in my case



You Are All Amazing



The Wireshark community by and large is really very nice

Community interactions are *almost* always polite & productive

This really helps! Keep up the great work!

My Family Is Amazing



My daughter loves anthropology and is pursuing her degree(s).

...which means that my wife and I are able to send her to a university.

...which means that I make a comfortable living, even though I've spent the last 2.5 decades giving software away *for free*.

...and she has an an amazing mother.

The Open Source Community Is Amazing



I get to interact with the people behind several projects, mostly around networking

It might be due to shared trauma, but we're all pretty nice and supportive of each other

Our Sponsors Are Amazing



The foundation has an important mission

Our sponsors, members, and donors make it possible

The People I Work With Are Amazing

The Foundation: Sheri and Angelo



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The Foundation: Sheri and Angelo

Sysdig: the OSS and marketing teams

The People I Work With Are Amazing



The Foundation: Sheri and Angelo

Sysdig: the OSS and marketing teams

Wireshark: the core developers



Developer Time

Education and Career Advancement



The foundation has a mission: to help you learn about networking

There's a pleasant side effect here – knowing how things work at a low level is a valuable skill



Get Certified!

Wireshark Certified Analyst



Continues our goal of educating users

Official recognition of your skills and knowledge

helps you

helps the project, and

helps the foundation



Thank You

How's My ~~Driving~~ Talking?





Bonus Slides